

# TV•EARS Products and Accessories

## TV•Ears Long Range Digital Headphone System

Item Number — 12281 | MSRP \$169<sup>95</sup>

This is our new and improved voice clarifying long range digital headphone system — Works on any TV. Includes one TV•Ears Headphone, one TV•Ears Long Range Digital Headphone Transmitter and accessories.



## TV•Ears Voice Clarifying Sound Bar®

Item Number — 22900 | MSRP \$229<sup>95</sup>

This sound bar is easy to use & connect. It offers surround sound and also offers 2 voice clarifying modes to improve your overall TV experience. Includes one Sound Bar and accessories.



## TV•Ears Foam Ear Tips

Item Number — 40738 | MSRP \$19<sup>95</sup>

One Year supply (4 pairs) of replacement foam ear tips for the TV Ears 5.0 headset. Tips should be replaced every 90 days for optimal performance and hygiene. Ear tips are only available through TV Ears.



## TV•Ears Long Range Headset

Item Number — 22621 | MSRP \$99<sup>95</sup>

Our new and improved voice clarifying long range digital headset allows you to enjoy listening to the TV at up to 50ft away from your TV — Works on any TV. Includes one TV•Ears Long Range Digital Headset.



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ Reorient or relocate the receiving antenna.
- ▶ Increase the separation between the equipment and receiver.
- ▶ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ Consult the dealer or an experienced radio/TV technician for help.

Contact our US Based Customer Support at 1-866-611-9934

TV•EARS  
Voice Clarifying TV Headset

Easy to setup. Easy to use.

TV•EARS  
Long Range Headset System™  
Quick Installation Guide

### TV•Ears 5 Year limited warranty:

Welcome to the TV•Ears family and thank you for purchasing our product!

### What are the terms of the warranty:

This 5 year limited warranty covers product failures for a period of 5 years after the original purchase. The warranty is only valid if the product is purchased from TV•Ears directly or from one of the TV•Ears authorized resellers. During the 5 year warranty, if the product fails within the first year of the original purchase date, it will be replaced once at the cost of shipping and handling with the same or newer model. Subsequently, for the remainder of the 5 year warranty period, if the product fails it will be replaced for 50% off MSRP with the same or newer model of equal value. The following items are NOT covered under this warranty: ear tips, batteries, and shipping charges. Any replacement parts purchased at 50% off automatically extends your warranty into a new 5 year limited warranty.

### How to receive warranty service or return product:

To receive warranty service or for returns, call 1-866-611-9934 to speak to our friendly American based customer support representatives. For returns, you will need to receive an RMA number and place it clearly and legibly on the outside of the package otherwise returns are not accepted. Return shipping charges are NOT covered by TV•Ears.

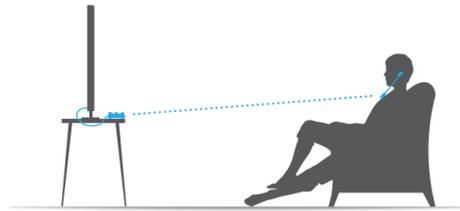
### To activate your FREE 5 Year limited warranty:

**Call:** 1-866-611-9934  
**Go online:** [tvears.com/warranty-registration](http://tvears.com/warranty-registration)  
**Or Mail to:** TV Ears, Inc.  
2701 Via Orange Way, Suite 1  
Spring Valley, CA 91978

**tvears.com**  
Facebook.com/tvearsinc  
Twitter:@tvears  
  
1-888-883-3277 — Sales Main Line  
1-866-611-9934 — Support  
1-888-958-7899 — Fax  
info@tvears.com — Email

### 1 STEP 1 Place the transmitter

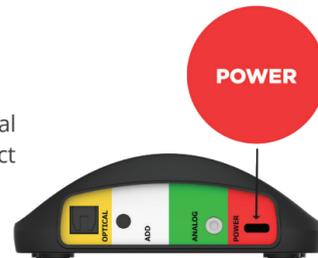
Place the transmitter close enough so that you can connect it to the television. Keep the transmitter accessible so you can easily charge your headset after use.



### 2 STEP 2 Plug in

Using the provided USB to USB-C cable, please connect the cord to the supplied power block. Plug the AC adapter into a standard electrical outlet or surge protector (a surge protector is recommended to protect against power surges).

Plug the other end of the AC adapter into the port labeled "Power" on the back of the transmitter.



### 3 STEP 3 Installation of the Transmitter

#### Connection for Digital Audio

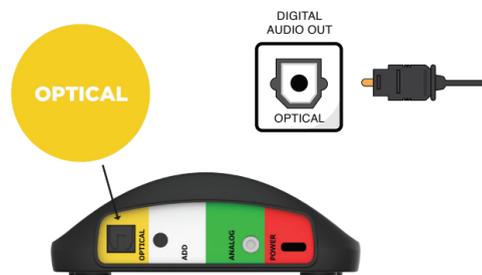
*Sometimes located underneath plastic tray*

Remove the plastic caps from both ends of the digital audio cord.



Plug either end of the digital audio cord into the "Digital Audio Out" port on the back of the TV.

Plug the other end of the digital audio cord into the port on the back of the transmitter labeled "Optical". You should hear and feel a 'click' when it has been pushed in all the way.



▶ Your TV's digital audio out format may be set to Dolby digital or DTS. If you get static from your TV Ears after installing the digital audio cord, you need to change this option to PCM in your TV's setup menu. The setup menu is different per brand but it should be similar to the following sequence - Audio Settings>Additional Audio Settings>Digital Audio Out Format>Change format from Dolby or DTS to PCM

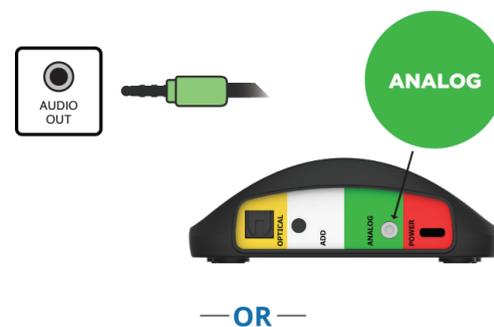
**NOTE:** The optical plug and jack are not square. Position the optical plug so it matches the orientation of the optical jack, then push the plug into the jack. You should hear and feel a "click" when the plug is correctly inserted into the optical jack.

#### Connection for Analog Audio

Plug one end of the Analog Audio Cord (black) in the "Audio Out" port on the back of the television, satellite box, or cable box.

Plug the other end of the Analog Audio Cord (black) into the port labeled "Analog" on the back of the transmitter. The correct port has a green border around it.

▶ If you connect to your Headphone port of your TV, the port is usually labeled with an icon that looks like the following: , your TV may be muted. If this is the case then connect using the RCA Analog Installation method.

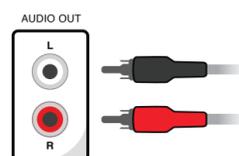


—OR—

#### RCA Analog Installation

Plug the dual end of the 3.5mm RCA cord (red and black ends) into the analog "Audio Out" ports on the back of the television, satellite, or cable box.

Plug the single (black) end of the 3.5mm RCA cord into the Analog Audio Cord (green). Plug the other end of the Analog Audio Cord (green) into the port labeled "Analog" on the back of the transmitter. The correct port has a green border around it.



### Charging the Headset

All Long Range headsets should be charged for 4 hours **BEFORE** first use. This step will instruct you on how to appropriately charge the headset to make sure you're getting the best use possible.

Turn the volume knob of the headset to the "off" position. You should hear and feel a 'click' when the knob has been turned all the way off.

Place the headset into the transmitter's charging cradle and be sure the front of the headset is facing towards you. The TV•Ears logo should be visible on both the front of the headset as well as the front of the transmitter. Press down on the headset when it is in the cradle until it is secure. The headset should slightly stick in the cradle when you try to remove it. The charging light will illuminate when the headset is in the correct position. When fully charged, the headset should last about 4-6 hours.



### Function of the LED lights:

1. **Red LED** - When the USB Type C port is plugged with 5V/1A power source, the red LED becomes solid.

2. **Blue LED / Pairing Function**  
*Adding Up to 2 headsets at a time*

a) Press the "ADD" button for 3 seconds until the blue LED is flickering and is ready for pairing. Then turn On the headset right next to the transmitter for auto pairing. The connection will be made in 10-30 seconds with up to 2 headsets at a time. The blue LED will turn OFF when the connection is successful.

b) To pair another headset, press the "ADD" button for 3 seconds to start pairing. When pairing, please ensure that your TV or cable box is turned off. Any headset which has been paired successfully with the transmitter will be auto connected again.

3. **Blue LED** - *Optical audio in*

The blue LED will flicker when the transmitter is first turned on. If you are plugged into the optical audio out on both the TV and the transmitter, the blue LED will become solid to indicate a successful connection. If unplugged from the optical audio source, the blue LED will turn OFF after a few seconds.

4. **Green LED** - *Front charging cradle*

When charging the headset in the front cradle, the first green LED becomes solid. After the headset is fully charged the green LED will be OFF.

5. **Green LED** - *Back charging cradle*

When charging the headset in the back cradle, the second green LED becomes solid. After the headset is fully charged the green LED will be OFF.

### Connecting the Transmitter to the TV•Ears Sound Bar

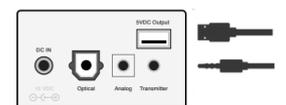
Use the USB to USB-C cable in the box to connect the transmitter with two easy connections. Connect the USB-C side to the power jack on the back of the transmitter. Connect the regular USB end to the 5VDC output jack on the back of the speaker.

Connect the 3.5 mm to the analog jack on the transmitter and connect the other 3.5 mm end to the "Transmitter" jack on the back of the Sound Bar.

Once the Sound Bar is powered and a transmitter is connected, the TV•Ears Headphone or Headset will work independently from your Sound Bar or TV audio so the TV•Ears Headphone or Headset user can control their own audio comfort level.



BACK OF TV•EARS SOUND BAR



Contact our US Based Customer Support at 1-866-611-9934