



FREQUENTLY ASKED QUESTIONS

For a 90-minute party (60 minutes in the gym, 30 minutes in the party room)

1. How much do I tip the staff? Tips usually begin with a minimum tip of *\$40.00 per coach* and have been as high as *\$200.00 per coach*. (Ask Geri)

2. What does CATS provide?

- ✓ Exclusive use of the gym with structured fitness and sports activities including equipment.
- ✓ Professional instructors who will direct the sport activities and who will **assist** with setting-up, serving and cleaning-up.
- ✓ (For children's use) Paper goods: colorful plates, cups, napkins, spoons, & tablecloths.
- ✓ Tablecloths for adult tables
- ✓ Size appropriate tables and chairs will be set-up.
- ✓ A CATS souvenir is given to each guest.
- ✓ A selection of party favors is available for purchase.

3. What do I (the party giver) provide?

- ✓ A **\$350.00** non-refundable deposit to secure the party.
- ✓ Birthday cake, beverage for children, knife, decorations, candles and matches.
- ✓ Any additional party favors, food, beverages and supplies for adults.

3 A. For pizza, if you wish, La Vera Pizza -- laverapizza.com or 212-826-8777. If your party is at 9:45 am, make sure to find out if they can have the pizza arrive at 10:35 am!!! Also, ask them to cut the pie into sixteenths, have the pizza arrive 50 minutes into the party whatever time your party is!

5. Are parents/adults allowed to participate in the party?

- ✓ An adult **must accompany a 3-year-old**.
- ✓ Adults **may not** participate in parties for 4 to 10 years old. However, we have a great viewing area.

6. What is the appropriate attire?

- ✓ Everyone (Adults & Children) must wear SNEAKERS.

7. Is the party operated like a class?

- ✓ No. The party is game oriented. It is impossible to structure a learning environment with such a diverse group. So, the instruction is loose (but, not free play), keeping it organized, yet Fun!

8. Will my child's Coach be at the party?

- ✓ Requests can certainly be made. However, Coaches, try as they might, cannot always be available.

9. When is full payment due?

- ✓ The balance must be paid **10 days** prior to your party.

10. Are there any Refunds?

- ✓ If you cancel **five (5)** days prior to your party, you will be able to get 50% back of the balance paid.
- ✓ If you cancel **one to four (1-4)** days prior to your party, there will be **NO** refund whatsoever.

11. What if I don't call with the number of guests expected ten (10) days prior to the party?

- ✓ In order to ensure ample staffing, you will be billed the maximum cost of the party in the next highest bracket.