

Albania – Kosovo

ICT Development Study



1. Countries profile
 1. Albania
 - Geography
 - People and Society
 - Government
 - Economy
 - Energy
 - Communications
 - Transportation
 - Transnational Issues
 2. Kosovo
 - Geography
 - People and Society
 - Government
 - Economy
 - Energy
 - Communications
 - Transportation
 - Transnational Issues
2. Macroeconomic developments and policies
 1. Background and Context—
Macroeconomic Stabilization in the 1990s
 2. Before the Global Financial Crisis: Optimism and Inflows
 - External Balances and Capital Inflows
 - Capital Inflows and Growth
 - Capital Inflows and Domestic Prices
 - Macroeconomic Policy and Aggregate Demand
 3. Recession and Recovery after the Global Financial Crisis
 - External Factors
 - Domestic Policy
 - External versus Domestic Factors
 4. Lessons from the Crisis and Policy Challenges
3. Research and Innovation in Western Balkans
 1. Framework
 2. Research sector
 - Human Resources
 - Research Funding
 - Research Facilities
 3. Technology transfer system
 4. Enterprise sector
 5. Institutional and policy framework
 - Research Career Policy
 - Allocation of Research Funds
 - Policy Coordination and Institution Building
 - Regional Cooperation
 6. Conclusion
4. ICT sector
 1. ICT in Albania
 - Evolution of the ICT market
 - Establishment and Implementation of the Broadband Strategy/Policy
 - Legal and Regulatory Framework
 - Lessons learned
 2. ICT in Kosovo
 - Macro Framework for Kosovo ICT Sector Development
 - Public e-services Development in Economic Region Center
 - ICT Industry Profile in Economic Region Center
 - List of ICT projects planned to be executed by the Kosovo ICT public sector
5. Energy sector
 1. Albania
 - Albania's energy highlights
 - Albania's energy challenges
 - Introduction
 - Energy demand and supply
 - Energy policy and institutions
 - The energy sector
 - Overall recommendations
 2. Kosovo
 - Kosovo's energy highlights
 - Kosovo's energy challenges
 - Introduction
 - Energy demand and supply
 - Energy policy and institutions
 - The energy sector
 - Overall recommendations
 3. Financing Energy Efficiency Investments in the Western Balkans
 - The case for energy efficiency in the Western Balkans
 - Details of the different financing facilities available
 - Accessing EE loans in the Western Balkans
 - Some selected findings AND recommendations for improving EE Financing facilities
6. The environment in Western Balkans
 1. Impacts on the region's environment: a glimpse of possible futures
 - Pollution and environmental health: air pollution
 - Pollution and health: water pollution and water services

- Greenhouse gas emissions and climate change
- Ecosystems and biodiversity
- Resource use and waste: land use
- Resource use and waste: solid waste
- Resource use and waste: water consumption
- Resource use and waste: marine and coastal environment
- 2. The role of key actors in shaping environmental futures in the Western Balkans
 - Preparing for an uncertain future
 - Taking action
- 7. Doing Business (by World Bank)
 - 1. Doing Business in Albania
 - Introduction
 - Starting a business
 - Dealing with Construction Permits
 - Getting electricity
 - Registering property
 - Getting Credit
 - Protecting Minority Investors
 - Paying taxes
 - Trading across borders
 - Enforcing Contracts
 - Resolving Insolvency
 - 2. Doing Business in Kosovo
 - Starting a business
 - Dealing with construction permits
 - Getting electricity
 - Registering property
 - Getting credit
 - Protecting Minority Investors
 - Paying taxes
 - Trading Across Borders
 - Enforcing contracts
 - Resolving Insolvency
- 8. Appendices
 - 1. Trade between the European Union and Western Balkans countries
 - 2. Health Sector profile – Albania (by World Health Organization)