

Live Food in Cold Weather

During the cold weather we make every effort to ensure that your live food arrives as warm and active as possible.

All our delivery vans are heated and we add heat packs to live food orders when the weather is particularly cold.

However, despite our best efforts, your live food still may arrive looking lifeless.

Many common live food species, such as Crickets, Mealworms, Morioworms and Calci Worms are cold blooded and cannot regulate their body temperature. When exposed to cold conditions, they enter a dormant state to slow down their bodily processes until warmer conditions return.

In order to bring the live food around, it is important you follow a few simple steps:

1. Unpack the outer boxes and lay out all packs/tubs so that fresh air can circulate around them.
2. Leave the packs/tubs at room temperature (18°C-25°C) - Do not offer external heat, warming up live food too quickly will kill them. This is the most common cause of live food deaths.
3. Live food may take several hours to completely recover but 99% of live food will recover fully providing they are treated correctly upon arrival.

For bulk bags of live food, gently agitate the bag to spread-out the insects within. Leave at room temperature and prop up in a horizontal position.

