

Bridgeway Health Services

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PATIENT PORTAL USER CONSENT FORM

We encourage patients to use the patient portal. The patient portal is designed to enhance and simplify communication between patient and provider. The portal provides direct messaging to a provider, in a similar way to texts or emails. It is not intended to replace face-to-face encounters with a provider. Please be advised that complex or multiple questions may require that you schedule an appointment for an office visit.

For your safety:

- We DO NOT use the patient portal for emergency, life-threatening or urgent requests. If you have an emergency or life-threatening health related matter call 911 or go to the nearest emergency room. The portal is not for emergency communications.
- We DO NOT provide internet-based triage or facilitate treatment requests via the portal. A diagnosis can only be made and treatment rendered after you schedule an appointment and see a provider in the clinic during our regular business hours.

PATIENT PORTAL USER CONSENT FORM- ACKNOWLEDGEMENT AND AGREEMENT

I acknowledge that my signature below indicates that I have read and fully understand the risks and benefits of using the patient portal, and that I have had a chance to have all my questions answered. I also agree that although I have signed this consent form today, Bridgeway Health Services may ask me to periodically re-sign this consent form to remind me of the risks and benefits of using the patient portal. Permission to access the portal can be terminated by either Bridgeway Health Services or the patient or patient guardian at any time if desired.

My signature indicates that I have read this agreement, agree to the terms, and have had the opportunity to have my questions answered.

Patient Signature

Patient Email

Today's Date