



LIST OF SUB PROCESSORS

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Telaworks, Inc. ("Telaworks") uses certain sub processors to support delivery of our Services.

This page provides important information about the identity, location and role of each Sub processor.

What is a Sub processor?

A sub processor is a third party data processor engaged by Telaworks, who has or potentially will have access to or process customer data.

Due Diligence:

Prior to engaging any third party Sub processor, Telaworks evaluates their security and privacy posture.

Telaworks, Inc. Sub processors:

Sub processor	Description	Location
Sales		
People.ai	CRM updater	United States
Success and Support		
Firebase by Goggle	Mobile application development	United States
Telaworks, Inc.	Billing and technical support	United States
Zendesk	Cloud-based customer service platform	United States
Mailgun Technologies, Inc.	Meeting notification email provider	United States

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Relationship Management		
Salesforce	CRM platform	United States
Billing		
Stripe	Payment gateway	United States, European Union
Cloud Conferencing		
Jitsi	Video conferencing & instant messaging	United States
Infrastructure		
Amazon Web Services (AWS)	Cloud infrastructure provider	United States, E.U., Canada, Australia
Digital Ocean	Cloud infrastructure provider	United States