

At On The Spot Massage, we strive to provide the best experience for our clients. To ensure smooth scheduling and optimal service, we have established the following cancellation policy:

1. **Prepaid Sessions**: All sessions must be prepaid at the time of booking. This ensures your reservation and helps us manage our schedule effectively.
2. **Rescheduling Notice**: If you need to reschedule your appointment, we require a minimum of 48 hours' notice. This allows us to accommodate other clients and maintain our schedule.
3. **No Refunds**: Please note that all payments are non-refundable. In the event of a cancellation or no-show, the prepaid amount will be forfeited.

We appreciate your understanding and cooperation in adhering to this policy. Thank you for choosing On The Spot Massage!