

# Partnership Empathy Plan

## Communication Technique



### Developing a Partnership

making a connection without  
seeing your patient in person

*"Together we will get your diagnosis  
established the best we can and plan  
a treatment that is right for you."*



### Showing Empathy

enhance communication  
and build trust

*"I can hear in your voice that \_\_\_\_\_  
has been really difficult for you."*



### Communicating the Plan

clear concrete steps about  
the agreed upon plan of action

*"Let's summarize the plan."*