## Titan Fitness Gym

## COVID-19 Update

## Dear Titan Fitness Gym Member

First and foremost, WE MISS ALL OF YOU! To all our frontline essential workers, Thank you! Let us all continue to remain safe and practice all necessary steps to combat this virus!

On March 16, 2020, we were temporarily shut down due to NY state mandate. We are actively monitoring the COVID-19 outbreak and the recommendations by authorities for appropriate measures and actions we should be taking. At Titan Fitness Gym, we want to assure you that we are fully dedicated to our members and our employees and as such, are doing all we can to prevent the spread of the virus. We have been taking extra precautions and monitoring of the gym.

Our partnership is important to us, and because of that, we have been working with our processing company to cease all automatic payments effective May 1st. In addition, all members will be compensated with additional free time (contract extension) at end of contract due to the mandated COVID-19 closure beginning March 16, 2020.

Again, our members are our most important asset and we will do everything we can to ensure that all members are satisfied with our customer service. If you have any questions, please feel free to reach out at 845.288.3134 or on social media. We thank you again for being a Titan Fitness Gym member and hope to see everyone soon!

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