



Lauren K. Harris, FACMPE, CPCO
Owner, Harris Healthcare Consulting, LLC



*Top rated speaker at multiple
conferences since 2020*

*Providing In-Person and
Remote Speaking
Engagements and Educational
Courses*

Lauren K. Harris FACMPE, CPCO

After more than 25 years of honing her leadership and medical practice operational skills with various specialties in large and small organizations, Ms. Harris started her consulting practice in July 2020. She has since helped more than 100 clients across the country identify and solve challenges in their practices and level-up their leadership.

She is a self-described leadership nerd who loves learning and teaching. Audiences appreciate how Ms. Harris weaves her own work experiences into her highly-actionable sessions, making them more engaging, relatable and practical. She has a special passion for developing new healthcare leaders and is an active mentor and coach.

Ms. Harris achieved her MGMA/ACMPE certification in 2008 and FACMPE certification in 2013. In 2022, she received the Certified Professional Compliance Officer - CPCO™ Certification from AAPC.

PREVIOUS AUDIENCES

Southwest Washington Medical Practice Administrators

Oregon Office of Rural Health

Women in Healthcare – Oregon Chapter

Montana State University – Billings

Oregon Society of Medical Assistants

Legacy Health Physician Outreach Team

Pacific Northwest Medical Management Conference

HFMA Washington-Alaska Chapter

Alabama MGMA

Idaho MGMA

Montana MGMA

Oregon MGMA

Florida MGMA

Midwest MGMA

Texas MGMA

Great Falls Clinic

CURRENT SESSIONS

24 Tips and Tools to Make 2024 Your Best Year 60-75min, flexible

Objectives – Sharing My Top Tips and Tools to help you skill up, save time, and be your best at work and at home

It is Lonely at the Top 60-75min, flexible

Objectives – Define what networking is and isn't, describe the benefits of a professional network and learn how to develop and maintain one, identify new healthcare leaders to partner with for personal and professional support, identify at least one new source for professional development

Creating a Connected Culture 60-75min, flexible

Objectives – Understand the value of building a connected culture in your practice, learn tools to help create connection, develop meetings that add value, learn to set an agenda with questions that build connection

Productivity is Personal – Tips for Tackling Your To Do List 60-75min, flexible

Objectives – Develop a new perspective on time management, identify new tools to manage your tasks more effectively and efficiently and help you feel more in control of your day

Managing Meetings Like a Boss 60-90min, flexible

Objectives – Understand the 3 main categories of meetings, describe why good meeting facilitation skills are important for healthcare leaders, understand and avoid the Top 10 Meeting Mistakes, practice skills to apply learning objectives

Resilience, Relationships, Recuperating and Rebounding 60-75min, flexible

Objectives – Identify what resilience is and how to practice it yourself and with your team, learn new ways to reduce anxiety, learn techniques for developing stronger work relationships and addressing conflict, identify tools to help recuperate and rebound from stressful periods

Moving From Manager into Leader 60-75min, flexible

Objectives – Understand the differences between managing and leading, identify when each skillset is needed and how to pivot between them, learn how to assess your own effectiveness as a leader

Pillars of Practice Management - This four-hour course is designed for emerging practice leaders and can be delivered in individual 60min sessions

Objectives – Learn about practice models, legal and organizational structures, credentialing and contracting, budgeting, KPIs, medical billing processes, A/P, recruitment, onboarding, training and retention of staff and providers, patient satisfaction goals and tools, and continuous process improvement

Leadership Lessons - This four-hour course can be delivered in individual 60min sessions

Objectives – Learn about resilience, boundaries and self-care, how, what and when to delegate, understand psychological safety, the importance of diversity, equity, inclusion and justice strategies, giving and receiving feedback, creating a culture of appreciation, and how to measure and maintain employee engagement

PRICING

Fees for conference sessions range from \$2,000 to \$5,000 depending on the session length, location of the event, plus travel expenses

Additional breakout sessions or panel participation at the same conference may be added for an additional \$500 per session/panel

"I absolutely loved your presentation of 'Its Lonely at the Top!' I could completely relate as we are a family practice clinic where I am wearing multiple hats and I loved your exercise on asking for help"

Attendee - Keynote Session at Montana MGMA Conference

SESSION FEEDBACK

"I REALLY enjoyed your class. I stayed entertained and learned so much!"

Attendee - PNW Medical Management Conference

"Amazing speaker! Extremely knowledgeable and engaging. I learned a lot of valuable information from her."

Attendee - Leadership Lessons Course

"This was the perfect introduction to the overall layout of a practice manager role. Being new to my job, I believe the framework of this course will give me the necessary ideas and tools needed to achieve my goals."

Attendee - Pillars of Practice Management Online Course

CONTACT DETAILS

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