



Oct 21, 2025 (1200 PM) - Zoom

## SERTAC GENERAL MEETING MEETING MINUTES

SERTAC CHAIR: Kelli Anderson

SERTAC COORDINATOR: Tom Thrash

### Welcome and Introductions by Tom Thrash

#### 1. Guest Speaker –

Data Reports – Tom Thrash SERTAC Coordinator – Tom was unable to have reports ready for this meeting due to having ear surgery and not able to work last week.

### Subcommittee Reports:

**PI Committee:** Michelle. Michelle led a performance improvement discussion featuring presentations from Wendy and Brenda. Wendy described a successful project reducing CT scan delays for trauma patients by streamlining workflows and establishing clear protocols. Brenda presented on a regional initiative to simplify trauma coordinator chart reviews through a mail merge process, which has saved time and reduced variability in data abstraction. Michelle introduced a new format for performance improvement meetings where presenters share current or completed projects, with several facilities reporting on initiatives to improve patient care processes.

**Medical Oversight Committee:** Andrew Lynn – The Medical Oversight team presented two key documents: a revised CPR and traumatic arrest position statement, which emphasizes that CPR should not delay transport or care, and new chest trauma guidelines for rib fractures developed by Ginger and Dr. Blank. Andrew announced ongoing work on inter-facility transport blood services, with a focus on Freighter Menominee Falls and West Bend, including policy development and EMS training. Keli encouraged participants to review the documents on the SERTAC website and share them with fire departments and private ambulance companies

**Education Committee:** Leah requested feedback on a two-question poll about education needs, which will close on October 31st, and she will present educational content in December

**Injury Prevention:** The meeting focused on injury prevention materials, particularly falls prevention folders in English and Spanish. Kelly explained that they are running low on folders and will reorder, with the option to order directly from the SERTAC website. The group reviewed the contents of the folders, which include various CDC and APTA documents, and discussed adding information about personal alarms. Keli and Kelly mentioned that ADRCs and fire departments offer home assessments, and that Rebuilding Together Fox Valley provides free home installations for falls prevention. The conversation ended with a call for injury prevention initiatives tailored to specific community needs, and a reminder to share successful resources and events on the SERTAC Facebook page. The meeting focused on injury prevention materials, particularly falls prevention folders in English and Spanish. Kelly explained that they are running low on folders and will reorder, with the option to order directly from the SERTAC website. The group reviewed the contents of the folders, which include various CDC and APTA documents, and discussed adding information about personal alarms. Keli and Kelly mentioned that ADRCs and fire departments offer home assessments, and that Rebuilding Together Fox Valley provides free home installations for falls prevention. The conversation ended with a call for injury prevention initiatives tailored to specific community needs, and a reminder to share successful resources and events on the SERTAC Facebook page.

**Conference:** Kelli Anderson – Planning Meeting starting in Jan. If you wish to be involved contact Keli Anderson.

**HERC:** Tom reported that HERC will be funded this year but may need to prepare for shutdown after the fiscal year due to pending budget issues.

**Coordinators:** Wendy – Wendy, the chair of the Trauma Coordinators, discussed state resources available to trauma coordinators, including Trauma 101 and 102 courses, a mentorship program, and networking opportunities. She encouraged attendees to register for upcoming events and highlighted the importance of networking and sharing experiences. The group also discussed the recent conference and sought suggestions for future conference topics, with an emphasis on addressing regional improvement needs. The group discussed improving Epic documentation systems, with Samantha suggesting adding trauma-specific reminders and documentation checks, which Wendy and others supported, noting the need for IT expertise and cross-organization sharing of successful Epic modifications. Kelly shared insights from St. Agnes' recent trauma certification survey, highlighting challenges with telehealth integration and neurosurgery capabilities, while Amy emphasized the value of sharing successful patient improvement projects to inspire others. The conversation ended with plans to explore Epic's capabilities with a direct representative and to include ME case studies in future conferences

**EXECUTIVE COUNCIL UPDATE:** Crystal Keckla was elected as the new EMSC lead with 20 votes, defeating Sam Wenzel with 10 votes. Keli announced that new grant forms will be available November 1st, with a deadline of January 31st, and invited applications from fire departments, trauma programs, and community groups

The meeting adjourned at 240 PM,

