

Fox Tech Consultants - Privacy Policy

Formal Privacy Policy

****Effective Date:** August 10, 2025 Fox Tech Consultants ("we," "our," "us") respects your privacy and is committed to protecting it through our compliance with this Privacy Policy.

This policy describes the types of information we may collect from you or that you may provide when you interact with us — including through our website, email, phone, or when we provide Managed Services — and our practices for collecting, using, maintaining, protecting, and disclosing that information.

1. ****Information We Collect**** - Personal Information: Name, business name, job title, email address, phone number, billing and mailing address - Technical Information: IP addresses, device identifiers, browser type, operating system, network and system diagnostic data - Service-Related Data: Credentials, configurations, technical documentation, logs, and audit trails
2. ****How We Collect Information**** - Directly from you when you provide it to us - Automatically through cookies, analytics, and system logs - From third-party tools or vendors used in the course of providing our services
3. ****How We Use Your Information**** - Provide, maintain, and improve our services - Respond to support requests - Process payments and manage accounts - Ensure security - Comply with legal obligations
4. ****Sharing and Disclosure**** We do not sell or rent your personal information. We may share it with your consent, with trusted vendors under confidentiality agreements, when required by law, or in the event of a merger or acquisition.
5. ****Data Security**** We implement industry-standard security measures to protect your information. However, no method of transmission or storage is 100% secure.
6. ****Data Retention**** We keep your information only as long as necessary to fulfill our obligations, comply with legal requirements, and resolve disputes.
7. ****Your Rights**** You may have the right to access, correct, delete, or restrict your data. Contact us at Ryan@Foxtechconsultants.com to exercise these rights.
8. ****Third-Party Links**** We are not responsible for the privacy practices of other websites.
9. ****Updates**** We may update this Privacy Policy at any time. Changes will be posted with an updated effective date.
10. ****Contact****

Fox Tech Consultants

512 Oak Street, North Aurora, IL. 60542

Email: Ryan@Foxtechconsultants.com

Phone: 630-534-2199

Plain-English Privacy Policy

****Effective Date:**** August 10, 2025 At Fox Tech Consultants, your privacy is important to us. We only collect the information we need to provide you with reliable IT services — and we protect it.

****What We Collect**** - Your contact details so we can talk to you about your services - Technical details about your systems so we can keep them running - Payment information for billing We don't collect anything we don't need, and we never sell your information.

****How We Use It**** - Provide and improve IT services - Answer questions and fix issues - Keep systems secure - Handle billing

****Who Sees It**** - Only trusted partners who help us deliver services (and they must keep it private) - If required by law - If you give us permission

****Keeping It Safe**** We use encryption, secure storage, and limited access to protect your data.

****Your Choices**** - Ask to see your information - Request corrections or deletion - Change communication preferences:

Email us at Ryan@Foxtechconsultants.com to make a request. We'll update this page and change the "Effective Date" if we make changes. Questions:

Fox Tech Consultants, L.L.C.

512 Oak Street, North Aurora, IL. 60542

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Phone: 630-534-2199