

Client Questionnaire Data Form

1. What is the most important area in your home? _____
2. What didn't you like about your last cleaning service provider?

3. What are you looking for in a cleaning service? What are your expectations?

4. Are you on a budget? _____
5. What type of cleaning services are you considering? Deep or Standard? _____
6. If you are considering deep cleaning, ovens and inside of refrigerators are included, are you needing those services as well? (Note that these services take at least 45 minutes to 1 ½ hours depending on the condition of your appliances).

7. Would you like to set up recurring services or is this a onetime need? _____
8. How often are you looking to have your home service? (weekly, bi-weekly, or monthly)

9. Will you need an entire house clean on your recurring service or just the basic package? (master bedroom, master bathroom, kitchen, living room, dining room, and utility room)

10. How many bedrooms and bathrooms are in your home?
11. Are you needing an entire house clean or just the basic deep clean package? (master bedroom, master bathroom, kitchen, living room, dining room, and laundry room).
12. If your entire home does not need servicing, then how many rooms and bathroom are you needing service for? _____

13. Do other areas in your home make up the number of rooms that you are requesting service for? If so which rooms?

14. Are all bedrooms being used as sleeping areas or are they used for other purposes? (Ex: offices, playrooms etc.).

15. Are all bathrooms and bedrooms used/occupied on a regular basis? If no then how many?

16. How many bedrooms are attached to bathrooms? _____

17. Will there be decluttering/clutter pick up? (note that decluttering is an additional charge per room) _____

18. Is there a need for furniture cleaning? _____

19. What type of floors are in in your home? _____

20. Does your home have carpet? If so, does it require cleaning at the moment? _____

21. Tell us about the kitchen in your home. What are your eating habits? Does everyone sit and eat at once? Or are people coming and going throughout the day?

22. Does any entryway or stairways need to be cleaned? _____

23. How do your pet/s live? Are they allowed to maneuver throughout the house? (Note there will be a \$50 pet charge, per clean due to the amount of time it can take to clean up hair from surfaces and furniture).

24. Are there any pets living in the home? If yes how many? _____

25. How does your pet live? Are they allowed to maneuver throughout the house all day and sit on furniture? (note that some fabrics and cloth furniture covering would have to be wash in order to remove pet hair)

26. How does your house sit? Does sun come in from the back?

***If clients refuse deep cleaning option on first time cleanings, we are not reliable for cleaning task that was done before T&T's Golden Touch LLC. Basic cleaning is just basic wipe down, sanitation and disinfecting of all surfaces. Only light scrubbing will be applied in bathrooms, kitchen and baseboards.**