

"There is always something GOLDEN hidden in the HANDS of those who SERVES you."

<u>Table of Content</u>

<u> Fopic</u>	<u>Page</u>	_
Welcome	4	
Policy Agreement	- 5	
♦ Initial Service Rate		
*Add-ons		
Lock Out Policy	6	
*Appointments and Scheduling		
♦ Effectiveness		
Recurring Appointment		
Cancellations	6-7	
*Deposits		
Payment		
Sick Policy		
Bodily Fluids		
♦ Pet Fee		
❖Specialty Green Cleaning	8	
Access		
Estimates		
Rate Changes	8-9	
ightharpoonup $Supplies$		
*24 Hours Satisfaction		
♦ Breakage/Damage		
Residential Contract		
Job Description	10	
🏅 Service Packages		
Deep Cleaning List	10-11	
♦ Basic Cleaning List	11-12	
❖ Code Of Standard		

❖ Ala Carte or Special Projects	12-13	
❖ Special Project List	13-14	
*		
* Entry		
* Payment		
♥ Weather		
Weekend and Holidays		
* Safety	<i>15</i>	
* Term		
Hours of Operation		
♦ Compliance		
Furnishing of Equipment		
Insurance		
Confidentiality		
₱ Default		
* Remedies	15-16	
♠ Entire Agreement		

Welcome To T&T's Golden Touch LLC!

Whether we have been serving you and your family for some time, or we have just met, we are so glad you are here! We take pride in our professional relationships and know that working in your home is a privilege. T&T's Golden Touch LLC aims to be flexible, understanding, and accommodating, and we greatly appreciate the same from you. To make our relationship simpler and avoid any surprises going forward, we have created this Service Agreement and Policy Guidelines. Please know that we are just a phone call away from discussing any concerns or changes that we need to make to ensure your service is in line with "The Golden Way" standards.

Policy Agreement

We generally do not move heavy/large furniture, appliances, or climb ladders to reach high areas as our insurance company won't allow it and it is not covered in our policy if an accident occurs with any of our employees. If you require this, make accommodation ahead of your scheduled service if not we will not be responsible for areas that are not cleaned doing a deep clean. We do not want our employees to sustain injury or damage your flooring. If clients and guests will be home doing scheduled cleaning that's perfectly fine just be aware that we do not reclean an area that we have already cleaned if it becomes dirty again(crumbs being dropped, wet floors being tracked(please allow enough time for area to dry), pet hair being shed after vacuum of furniture and floors.

We love **pets**. If you feel better having your pet secured during our visit, please let us know or have them ready for us. We cannot accept any responsibility for any incidents arising while we are in the home related to your pet. We also want to assure safety to our employees at all times while occupying and cleaning your home. Some pets can become irritated or agitated by different noises, chemical being used or movement by strangers.

Please secure or safely stow **precious items or valuables** prior to your service. This will eliminate potential accidents involving a feather duster and an heirloom teacup! We prefer not to touch or dust sentimental items to keep from damaging them.

Client referrals will earn you a \$25 credit, credited after the third completed service for your referral!

Please initial:

Initial Services Rate

One-time, occasional or first-time cleanings are charged at an hourly rate. A 4 hour minimum for deep cleaning (no exceptions) has to be booked for 2 bedrooms and up in order for us to come out. Know that kitchens or bathrooms alone can take up that 4 hours depending on the condition of those areas. If you decide to become a recurring weekly, bi-weekly or monthly client you will be charged a flat rate only after the initial service going forward.

Add-ons- Anything outside of our agreed upon scope of work including the cleaning of rooms not originally included in the estimate/bid are considered add-ons and additional fees may be applied. If you decide to have another task done that is time consuming and outside of your basic cleaning service you will be charged by the hour for that task. If it's not time consuming you will only be charged the fee for that task. If and only if it's approved beforehand 48 hours prior to your recurring scheduled service. As we do not accommodate last minute changes.

Lock Out Policy- If Client will not be home during cleaning, providing <u>T&T's Golden Touch LLC</u> cleaning team with a key, leaving a concealed key, or providing us with a garage or door code to enter is the most efficient way for you to provide us with access to your home. If we arrive for a scheduled service and are unable to access your home a \$75 lock out fee plus the amount of your service for that day will be charged and must be paid before the next scheduled cleaning.

Appointments and scheduling- All appointment times are approximate. Please allow a 60-minute
window for appointment times. Many variables can affect our arrival times, such as weather and road conditions
(especially in the winter), client cancellations, lockouts, appointments taking longer than expected, etc Leaving a
key for us is the most efficient way for you to provide us with access to your home. For hourly appointments we
reserve your appointment for the time you book (ex: 9am -12pm) Your <u>T&T's Golden Touch LLC</u> cleaner/s
may not be able to stay beyond your service end time (ex: after 12 pm), so please ensure you reserve as much time
as you would like. You will only be charged for the time your service takes so we recommend extra time if you don't
have a time/price limit.

Effectiveness- Please be prepared for <u>T&T's Golden Touch LLC</u> cleaners before we arrive, we can do a more thorough job if the house is prepared before we get there. Smaller Items should be picked up off the floor and dressers and counters should be somewhat organized before we arrive in order to allow the cleaning staff to clean more thoroughly and stay on task without going over on the time scheduled. Have personal items cleared away and rooms ready to be cleaned. If you have children, please put away toys as well. If we have to pick declutter before cleaning a \$30 charge will be applied to your final bill. Note: "This applies to new and recurring clients due to the amount of time that is being added to appointments without compensation".

Recurring Appointments- While we aim to send the same team to your home each time, we may send a different team or one of the two <u>T&T's Golden Touch LLC</u> cleaners may be different due to staff illness, vacations, or scheduling conflicts. At times we may also need to reschedule your appointment, though we do everything we can in the event of a staff shortage to minimize disruptions, we do ask for your patience and flexibility. If we cannot send a different team we will notify you as soon as possible and work with you to reschedule your appointment at your earliest convenience.

Cancellations- Please provide at least 48 hours' notice when cancelling. If we receive less than 48 hours' notice, you will be charged 50% of your cleaning rate. If we receive less than 24 hours' notice you will be charged full price. Payment is due before or on your next cleaning service plus current cost of service before any service is started. If fees are not paid upon arrival T&T's Golden Touch LLC have the right not to render services until your account is paid in full. Cancellations can be made either by phone 770-325-5228, email tamarette@ttsgoldentouchllc.com, or text (334) 625-1575 I strongly recommend calling as emails are not checked continuously every day. If you are a weekly account and skip twice in a 1 month period we reserve the right to charge the full cost to cover additional time to clean on your next scheduled cleaning. If you are a bi-weekly account and skip twice in a 2 month period the same fee applies. Continuously last minute cancellations for recurring clients are subject to a full payment in advance before you can be placed back on the

schedule. Your scheduled cleaning is totally dedicated and assigned for you so to keep your spot available you have to adhere to this policy or your spot can be given to another client that is on my waiting list for services. Appointments that are canceled at the last minute could have been assigned to someone else and now we have missed out on making money for a last minute cancellation. We understand things happen, but constant cancellations deserve no excuse or explanation. If <u>T&T's Golden Touch LLC</u> cancels for any reason, this policy does not apply.

required to pay a nonrefundable deposit before finalizing your appointment and being placed on schedule. Deep, one time, and first time cleanings are charged a non-refundable deposit of \$75.00 and up depending on the total amount of your service. First time, one time and deep cleaning deposits are cash, debit/credit, zelle, or cashapp ONLY! Recurring clients deposits are based on the total amount of your flat rate service ranging from \$25 and up NO EXCEPTIONS!				
Payment- Payment is due at the time of services being rendered. If payment is not received				
upon arrival, or laid out on the table or counter the appointment will be rescheduled. <u>T&T's Golden Touch</u> <u>LLC</u>	<u>C</u>			
accepts cash, check, credit cards, and CashApp. Checks can be made payable to: <u>T&T's Golden Touch</u>				
<u>LLC</u> . We do not accept post-dated checks. There is a \$35 fee for all returned checks. If paying by check,				
please set on the kitchen counter before your scheduled cleaning.				
Sick Policy- If anyone in the home is sick with a contagious illness (flu, covid, cold, pneumonia, chicken pox, lice etc.) please reschedule your appointment. We want to limit the possibility of transferring illnesse from one home to another. To be fair to all the customers and staff, please wait until you are well again. We will also not send a sick employee to your home for the same reasons.	28			
Bodily Fluids- T&T's Golden Touch LLC DOES NOT clean animal cages, litter boxes, animal droppings, human or pet feces, urine, blood, vomit, soiled clothing, etc. If this interferes with the process of cleaning at the appointment it will be rescheduled for another time. If repeated interference with the aforementioned happens again, services will be terminated. If unsanitary conditions or items are encountered, we reserve the right to immediately vacate the premises and request a full fee payment because you were made aware of these things beforehand (NO EXCEPTION)!				
Pet Fee- There is an additional \$50 pet fee on all initial/first time services. On all recurring services there will be a \$25 pet fee added per service. The reason being is that once pet hair starts to shed the cleaning process takes more time and requires more elbow grease to remove from all furniture and surfaces.				
Specialty Green Cleaning and the products are costly; so, for us to provide this service and to ensure	e			
that we are taking every precaution to protect the health of you and your family an additional \$50 fee PER				
SERVICE will be added for this service to help cover the cost of cleaning product, tools, and equipment needed for	,-			
$the\ job.$				
Access For safety, please ensure all access routes are safe and clear to pass including driveways and				
walkways.				
Estimates are estimates only! Cleaning may take more or less time than quoted. You will be charged for the time it takes to clean at our hourly rate. If you have a maximum price, simply let us know and w				

Deposits- Due to continuously last minute and day of cancellations new and recurring clients are

will stop cleaning when the time is up. Our estimates are based on the information submitted to us deriving from phone consultations, or in home consultations.

Please note: Phone consultations are blind estimates; we have not seen your residence and are using the information you have provided us with to generate an estimate which may not include information about a range of factors that could affect your price. When we arrive for a scheduled appointment, we will evaluate your home and provide you with feedback and an opportunity to voice any concerns you may have regarding the duties to be performed and their corresponding prices. Again, an estimate is simply that: an estimate. If we require more time and your appointment will cost more than quoted, then we will contact you to get your authorization 1 hour before your 4 hours is up for deep cleaning. If you have a limit for the amount you would like to spend, we will NOT exceed it.

For example, if you would only like to spend \$200 on your cleaning, we will stay for 4 hours. 4 hours x \$60 = \$240. If we have quoted you 4 hours of cleaning and require 6 hours, we will ask you if that is okay, and you will pay for 6 hours, not 4. If you would like us to stop at 4 hours, then we will; however, our guarantee will not apply to any services where our time is limited. If we need 6 hours to clean, then we must be given the full time we need. Often, clients change the scope of the work involved by adding on other tasks or rooms post-estimate, and **these changes** will increase the time we need, if you need additional work done, please ensure you increase the time of your appointment prior, as the team cannot stay longer than the amount of time you have booked. After our 4 hours of deep cleaning is exhausted no matter what we are doing, we will then stop and pack up our things no matter what we are doing.

Hazardous Cleaning- <u>T&T's Golden Touch LLC</u> will inspect the home thoroughly to determine if your home is considered a hazardous environment after the walk through has been completed. If your home is considered hazardous there will be an <u>\$85/hr</u>, hazardous pay per cleaner plus travel fee. This is a very tedious matter and <u>T&T's Golden Touch LLC</u> must protect its employees as well as fairly compensate them for their challenging work, and dedication of time for this type of cleaning.

Rate Changes- <u>T&T's Golden Touch LLC</u> reserves the right to re-evaluate and change rates at any time based on the amount of time it takes to perform basic recurring services to meet the client's standards. <u>T&T's Golden Touch LLC</u> monitors the amount of time it takes to clean your home

for the first two months of service, and occasionally thereafter. <u>T&T's Golden Touch LLC</u> will contact the client to discuss price or service revisions if the cleaning time differs from the given estimate/bid or at any time <u>T&T's</u> <u>Golden Touch LLC</u> deems necessary.

<u>Supplies-</u> <u>T&T's Golden Touch LLC</u> will provide all equipment and supplies unless the client prefers to provide their own equipment or special products that are preferred. As we will not purchase clients preferred items to have on hand that is the responsibility of the client

24 Hour SATISFACTION GUARANTEE- The client's satisfaction is our primary objective! "The
olden Way"! See your home in a new light! And if you are dissatisfied for any reason, T&T's Golden Touch
LC cleaners will come back at no charge to you within 24 hours and make it right!
Breakage/Damage- T&T's Golden Touch LLC cleaners take great care when cleaning your home, at occasionally accidents do happen. Our policy is to inform you immediately when an accident occurs but if you notice any breakage or damage please notify us immediately (no later than 24 hours) after service so that we may ke appropriate action. Please point out items that are irreplaceable due to sentimental or monetary value as we ould prefer to avoid touching such items.
You are pleased with our services, feel free to like us on Facebook and/or leave a review. Reviews an also be submitted via Google or Yelp. Occasionally reviews will be requested, please support &T's Golden Touch LLC in giving your feedback.
y signing below the client fully understands and agrees to the contents of this agreement. By signing below the ient also acknowledged that the Policy agreement was read in its entirety before endorsement.
lient Signature:
ate:
ontractor Signature:
ate:

Residential Contract

This <u>Residential Home Cleaning Contract</u> is made eff	fective as of, by and between
(client name)of	(street address)
, (city) Georgia	, (hereafter referred to as "Client") and <u>T&T's</u>
<u>Golden Touch LLC</u> (company name) of <u>1572 Hwy 85 N Su</u>	uite 506 (street address), <u>Fayetteville</u> (city), Georgia
30214 (zip) (hereafter referred to as "Contractor").	
JOB DESCRIPTION: Beginning on	, <u>T&T's Golden Touch LLC</u>
cleaner/s will provide the following deep cleaning services li	sted below. Beginning on,
T&T's Golden Touch LLC cleaner/s will begin providing	the following recurring basic cleaning services listed
below. The deep cleaning service is also an inclusion of every well.	ything that is listed under the basic cleaning list as
Contract Co	<u>overage</u>
During the period of this contract the only areas that will be o	covered under this contract for deep clean service is
During the period of this contract the only areas that will be a is	covered under this contract for basic recurring service
	7
<u>Service Pac</u>	ekages:
On all one time, first time deep/detailed and recurring basic/ of master bedroom, master bathroom, kitchen, living room, de have a family room, the den, utility/laundry room or either a tradeoff/substitution. Once this contract has been signed and contract. The rooms that are agreed upon during the walk-th	ining room, and family room. If the client does not home office space Only , will become a dated we will not make any substitutions to the agreed
	(client's name) one time, first time deep/detailed, or
rooms that will be cleaned during	, , ,

service day. <u>T&T's Golden Touch LLC</u> owner will allow clients to trade off a room for a room only if it requires the same amount of time to clean for another room <u>3 times a year</u> NO EXCEPTIONS!

Deep Clean List

What does deep cleaning mean? Deep cleaning can be defined as a detailed cleaning beyond what is already included in a general cleaning process to remove dirt, grease and grime, debris, and stains. Services that are not covered under the deep clean package are wall washing/stain removal, hard water stains, carpet cleaning, window washing, and tile and grout cleaning. Those services are additional fees (ask for pricing)

- Clean and declutter refrigerator inside and out
- Clean and declutter deep freezer inside and out
- Dust, sweep and mop behind refrigerator (must be moved prior to service to be cleaned behind)
- Dust, sweep and mop behind deep freezer (must be moved prior to service to be cleaned behind)
- Clean and dust baseboards
- Clean doors to get rid of handprints and stains
- Clean air condition vents
- Degrease and clean range hood
- Clean outside and inside of the cabinets (items must be moved from all cabinets in home prior to service to be cleaned out)
- Remove cobwebs
- Degrease inside and outside of oven
- Remove couch cushions and vacuum
- Dust, sweep and mop behind couch (must be moved prior to service to be cleaned behind)
- Dust, sweep, mop, or vacuum behind washer/dryer (must be moved prior to service to be cleaned behind)
- Dust, sweep, mop, or vacuum behind dressers (must be moved prior to service to be cleaned behind)
- Dust, sweep, mop, or vacuum behind bed (must be moved prior to service to be cleaned behind)
- Change linen in every bedroom (depends on if client agrees to whole house deep cleaning package or just the basic deep cleaning package)
- Remove shower curtains and place them in laundry room to be washed
- Scrub soap scum on glass shower doors (hard water stain is an up sale does not come with deep clean package)
- Light grout cleaning on tiled surfaces (tile and grout cleaning is an up sale does not come with deep clean package)

- Scrub and vacuum sliding door tracks
- Remove couch cushions covers (if requested) and place them in the laundry room to be washed
- Wash/dust windowsill
- Dust and wash blinds (wooden blinds only)

We thought of all the areas that would need some attention. We hope this list was helpful to you.

Basic Clean List

- Remove cobwebs
- Dust and sanitize all doors/door frames and jambs and knobs
- Dust all window, window sills, and window frames
- Sweep, Vacuum, Mop all living areas
- Clean all light switches and outlet covers
- Polish furniture such as tables and stands
- Polish all wood surfaces with Murphy's Oil unless otherwise directed
- Clean all mirrors
- Wipe down Washer and Dryer
- Clean stairs (if applicable)
- Dust pictures frames and objects on shelving units
- Wipe down all counters
- Spot clean cabinets when needed
- Spot clean light wall stains as needed
- Remove trash from all receptacles and provide liners.
- Vacuum Upholstery
- Wipe down leather couches and chairs
- Disinfect and polish exterior of tub and shower as well as cabinets
- Disinfect and wipe clean shower/tub/shower doors and jambs
- Disinfect the inside of the toilet bowl, toilet seat, base of toilet and behind as well.
- Clean and sanitize inside the microwave and exterior
- Wipe down and sanitize exterior of oven and top of the stove
- Disinfect countertops
- Wipe and sanitize kitchen sink
- Wipe down and polish all exterior appliances and dishwasher

- Dust all visible air vents and light fixtures
- Additional services may be provided upon request

Code of Standards

All services provided by <u>T&Ts Golden Touch LLC</u> (company), employees will be quality and code of standard

(<u>"The Golden Way"</u>) services no matter the price or type of service. Upon walkthrough clients will be made aware of <u>T&Ts Golden Touch LLC</u> (company), service system. Before service is rendered <u>Tamarette Patterson</u> (owner), and ______ (client) will come to an agreement about expectations of both parties <u>T&T's Golden Touch LLC</u> (company), and _____ (client).

In addition to the services above, Tamarette Patterson and cleaner/s will also provide any additional residential home cleaning or special project services as assigned and requested.

Ala Carte or Special projects

We work by the job (flat rate) on basic cleaning but, by the hour (\$60/hr.) on deep cleaning (minimum 4 hr.) and special projects (minimum 2 hr.), and additional time for Ala Carte only so miscellaneous projects are welcome. To get approval for special projects they must be approved 48 hours (about 2 days) in advance of the specified special project scheduled day. This day is scheduled on Wednesday's ONLY unless there are no openings, then they are scheduled as we see fit. Special projects cannot be combined with regular scheduled cleaning unless authorized. That is why special projects are scheduled on separate days due to the satisfaction guarantee standard policy "The Golden Way", of delivering the best service possible to each client. Each client is treated equally and fairly so there is an understanding of consideration for the difference in needs of every single client we have an encounter with on a day-to-day basis. Now, there will be times when we are able to include an Ala Carte or special project at an hourly rate of \$60/hr. and would be more than happy to tackle it for you. Another way to get an Ala Carte or special project done on your regular scheduled days is to trade off – skip a room of your choice in your home or the entire regular scheduled service to accommodate the Ala Carte or special project at hand. You must put in a request for this project 48 hours (about 2 days) in advance for it to be honored. We must be made aware of the room or the entire regular scheduled services you are trading off for the Ala Carte and we must be able to swap out your trading's (meaning it must require the same amount of time for cleaning and detailing as the room it is being swapped out for). Recurring clients "only" will receive a 5% discount on special projects upon booking. Please be mindful that these accommodations are only made when the scheduling allows it and is not a regular accommodation

due to limited time slots; and constant flow of clientele after each client within the daily schedule. So, if the Ala Carte is not able to fit into the scheduled cleaning for that day, then it can be added to your next clean for the fee that is set for that Ala Carte or special project.

Special Projects List

- Closets Organization
- Pantry Organization
- Library Organization
- Moving Packing
- Bookshelf Organization
- Garage Organization
- Event cleanup
- Basement Organization
- Party Cleanup
- Move In Unpacking
- Bathroom Cabinets/Drawers Organization
- Kitchen Cabinets/Drawers Organization and more.

Special project List

- Separation of things and items that are no longer needed; from things and items you want to keep.
- Finding a home space/area for things and items that are being kept after separation.
- Then comes organizing to free up some space and time on your house duties without the hassle of clutter. Also, this allows more room to add furniture, redecorate, renovation etc.
- We clean the area being organized at your request before the scheduled project with an additional fee at a 25% discounted rate.

All home cleaning duties shall be performed without disturbing	
(client's name), guests, or other persons or individuals occupying the premises.	
All services included in this Agreement will be completed at	
(street address)	(city), Georgia
$\underline{\hspace{1cm}}(zip).$	

INSPECTION OF WORK.		(client's name) retains a general
power of inspection of results fo	or the purpose of determining	that the contracted work is completed
according to the terms and cond	litions agreed between the pa	rties. This general power includes the
right to inspect, the right to stop	the work, the right to make :	suggestions or recommendations as to
the details of the work and the r	ight to prescribe alterations o	or deviations in the work.
		ocked or place a key under a mat or any
other unsecured place for the en		
Patterson, the client will sign th	his as a release form stating	that T&T's Golden Touch LLC will
not be held liable for any damag	ges or theft to the clients hom	e.
PAYMENT. The non-refunde	able deposit of \$	_ is due on the day of walk through if
the client agrees and decides to	move forward with services.	After the completion of services, the
remaining balance of \$	is due. First payment mu	st be paid in cash, debit/credit through
		ervice fee) or Zelle (no fees). Recurring
service amount will be \$		
		hecks to T&T's Golden Touch LLC,
-		amount of \$ on or before
	ered. <u>T&T's Golden Touch I</u>	LLC has a "no payment/no clean"
policy.		
In addition to any other right of	r remedy provided by law, if	
		arette Patterson or any employees of
T&T's Golden Touch LLC has	s the option to treat such fails	ure to pay as a material breach of this
Agreement, and may cancel sch	neduled appointment and an	y thereafter. $Acceptable$ forms of
payment are Cash, Check made	e payable to T&T's Golden T	Fouch LLC, Credit Cards (please fill
out Authorization Form), or C		

WEATHER. T&T's Golden Touch LLC will close when extreme weather occurs or causes dangerous and hazardous driving conditions. We will make every effort to reschedule your appointment as quickly as possible.

WEEKEND AND HOLIDAYS. T&T's Golden Touch LLC will close on weekends and the following National Holidays: New Year's Day, Martin Luther King Jr. Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving, Christmas Eve as well as Christmas Day. If your cleaning falls on any of these days and you would like to reschedule around them, please contact us. NOTE: Holidays fill up very quickly so please do not hesitate to reschedule early.

SAFETY. If for any reason a cleaner of T&T's Golden Touch LLC feels that their personal safety is in danger enough to leave the job site due to actions by the client, client's guests or animals, the client will be responsible for the full cost of services.

TERM. This Agreement may be terminated by either party upon 30 days (about 4 and a half weeks) prior written notice to the other party.

HOURS OF	F OPERATION.	The Services	described	herein	should be	performed	between the
hours of	and	·					

Compliance. T&T's Golden Touch LLC may employ and direct such personnel as they require to perform the contracted work as indicated herein and shall secure any or all permits that is required to perform the work herein contemplated. T&T's Golden Touch LLC shall exercise full and complete authority over any hired personnel, shall comply with all Worker's Compensation, employer's liability and other federal, state, and municipal laws, ordinances, rules, and regulations required of an employee performing services as herein contemplated and shall make all reports and remit all withholding or other deductions from the compensation paid their personnel as may be required by any federal, state, county, or municipal laws, ordinances, rules, or regulations.

FURNISHING OF EQUIPMENT. <u>T&T's Golden Touch LLC</u> shall provide for their own equipment and materials necessary for performance of this Agreement unless

(client's name) choose to use their own equipment and material.

INSURANCE. <u>T&T's Golden Touch LLC</u>, at its own cost and expense, shall procure and maintain throughout the term of this agreement insurance through American Family Insurance Agency.

CONFIDENTIALITY. <u>T&T's Golden Touch LLC</u>, owner, its employees, agents, or representatives will not at any time or in any manner, either directly or indirectly, use for the personal benefit of <u>T&T's Golden Touch LLC</u>, or divulge, disclose, or communicate in any manner, any information that is proprietary to

(client's name). <u>T&T's Golden Touch LLC</u> owner, employees, agents, and representatives will protect such information and treat it as strictly confidential. This provision will continue to be effective after the termination of this Agreement.

DEFAULT. The occurrence of any of the following shall constitute a material default under this Agreement:

- a) The failure to make a required payment when due. (Can result in legal matters being brought against _____ (client's name)
- b) The failure to make available or deliver the services in the time and manner provided for in this
 Agreement
- c) Failure to adhere to the terms, agreement, and policy of said contract

REMEDIES. In addition to all other rights a party may have available according to law, if a party defaults by failing to substantially perform any provision, term, or condition of this Agreement (including without limitation the failure to make a monetary payment when due), the other party may terminate the Agreement by providing written notice to the defaulting party. This notice shall describe the detail of the default. The party receiving such notice shall have 10 days (about 1 and a half weeks) from the effective date of such notice to cure the default(s). Unless waived by a party providing notice, the failure to cure the default(s) within such time shall result in the automatic termination of this Agreement.

ENTIRE AGREEMENT. This Agreement contains the entire agreement of the parties, and there are no other promises or conditions in any other agreement whether oral or written concerning the subject matter of this Agreement. This Agreement supersedes any prior written or oral agreements between the parties.

AMENDMENT. This Agreement may be modified or amended if the owner of <u>T&T's Golden</u>

<u>Touch LLC</u>, sees fit about time to improve or protect both parties. Amendment must be notified to clients as soon as changes to policy, agreement, and contract have been made. A new signature page is required and mandatory for <u>T&T's Golden Touch LLC</u> filing purposes. Also <u>T&T's Golden Touch LLC</u> must furnish _____

(client's name) an updated copy of contract, policy, and agreement that is obligated under the amendment.

GOVERNING LAW. This Agreement shall be in construed in accordance with the laws of the State of Georgia.

NOTICE. Any notice or communication required or permitted under this Agreement shall be sufficiently given delivered in person or by certified mail, return receipt requested, to the address set

forth in the opening paragraph or to such other address as one party mo other in writing.	ay have furnished to the
SIGNATORIES. This House Cleaning Contract (the "Agreement")	is dated as of
, 20, by and between	
("Contractor") and "Parties").	("Client") (collectively the

Owner's Signature Contractor's Signature	
Date	Date

CashApp: \$TTsGoldenTouchLLC Zelle:

tamaretteclaiborne2004@
gmail.com

Make checks payable to: T&T's Golden Touch LLC