



## Residential Intake Data Form

1. Are you on a budget? \_\_\_\_\_
2. What is the most important area in your home? \_\_\_\_\_
3. How many adults, children, and pets reside in your home? \_\_\_\_\_
4. What is the square footage of your home? \_\_\_\_\_
5. How many bedrooms and bathrooms are in your home? Including half baths \_\_\_\_\_.
6. Are all bedrooms being used as sleeping areas or are they used for other purposes? (Ex: offices, playrooms etc.).  
\_\_\_\_\_
7. Are all bathrooms and bedrooms used/occupied on a regular basis? If not, then how many? \_\_\_\_\_
8. How many bedrooms are attached to bathrooms? \_\_\_\_\_
9. What type of cleaning services are you considering? Deep or Standard? (We recommend and require deep cleaning on all first time/initial services. If deep cleaning is refused, we are not responsible for the service that was provided before us).  
\_\_\_\_\_
10. If you are considering deep cleaning, ovens and inside refrigerators are included, do you need those services as well? (Note that these services take at least 45 minutes to 1 ½ hours per appliances depending on the condition of your appliances).  
\_\_\_\_\_
11. Do you need an entire house clean or just the basic deep clean package? (Master bedroom, master bathroom, kitchen, living room, dining room, and laundry room). \_\_\_\_\_
12. If your entire home does not need servicing, then how many rooms and bathrooms do you request service for?  
\_\_\_\_\_
13. Do other areas in your home make up the number of rooms that you are requesting service for? If so, which rooms?  
\_\_\_\_\_  
\_\_\_\_\_
14. Would you like to set up recurring services or is this a one-time need? If so, how often are you looking to have your home service? (Weekly, bi-weekly, or monthly) \_\_\_\_\_
15. Will you need an entire house clean on your recurring service or just the basic package? (Master bedroom, master bathroom, kitchen, living room, dining room, and utility room) \_\_\_\_\_
16. Will there be decluttering/clutter pick up? (Note that decluttering is an additional charge per room) \_\_\_\_\_



17. Is there any linen changing? \_\_\_\_\_ (please note that beds must be stripped, and clean linen placed on bed for us to replace them. As we are not responsible for looking inside drawers and other areas of the home for linen. They must be placed on each bed for change with dirty linen being stripped off and put away for deep cleaning). The only linen that will be changed is the rooms that will be serviced. Other rooms can be added on for a linen change for an additional cost of \$15 per bed. Bunk beds are excluded.
18. What type of floors are in your home? \_\_\_\_\_
19. Tell us about the kitchen in your home. What are your eating habits? Does everyone sit and eat at once?  
\_\_\_\_\_  
\_\_\_\_\_
20. Is there extreme buildup in the home? This could be from dust to grease in the kitchen, or soap scum in the bathroom?  
\_\_\_\_\_
21. Does your home have wooden or vinyl blinds? \_\_\_\_\_ (note that we do not clean vinyl blinds)
22. Does any entryway or stairway need to be cleaned? \_\_\_\_\_
23. Is there a fully finished basement? Is will it be added to the cleaning service?
24. If there are pets in the home, how do they live? Are they allowed to maneuver throughout the house? (Note there will be an initial \$50 pet charge and \$15 per clean thereafter due to the amount of time it can take to clean up hair from surfaces and furniture).  
\_\_\_\_\_  
\_\_\_\_\_
25. How does your house sit? Does the sun come in from the back? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
26. What did/didn't you like about your last cleaning service provider?  
\_\_\_\_\_  
\_\_\_\_\_
27. What are you looking for in a cleaning service? What are your expectations? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
28. Please rate your home from 1-5, being that 1 is very clean and 5 needs considerable attention. \_\_\_\_\_
29. There are other services that we offer which are not included in the deep or basic cleaning package. Is there a need for
- Upholstery Cleaning
  - Steam Cleaning



- Hardwater Stain Removal
- Tile & Grout Cleaning
- Wall Washing
- Outside Window Cleaning
- Carpet Cleaning
- Fogger/Mist Sanitation
- Organizing (any room or area of the home. Hoarding will be charged \$100 per hour for hazardous fee).
- Event Cleanup

As these services are additional costs that can only be added onto your service the day you sign your contract. If a decision is made for additional service, it must be scheduled for another service date due to the amount of time it takes per service item.

\*If clients refuse deep cleaning option on first time cleanings, we are not reliable for cleaning task that was done before T&T's Golden Touch LLC. Basic cleaning is just basic wipe down, sanitation and disinfecting of all surfaces. Only light scrubbing will be applied in bathrooms, kitchen and baseboards.

Signature

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Print

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Date

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