



SAFEGUARDING POLICY

Protecting our People



02 DECEMBER 2024
HOUSE OF DAMNATION CIC
Old Bakery Studios, Blewett's Wharf, Malpas Road, Truro TR1 1QH



“Visibility without support is just exposure”

- Mikey Stevens, Founder of House of Damnation CIC



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Purpose

The purpose of this Safeguarding Policy is to ensure that everyone connected with House of Damnation CIC — including performers, staff, volunteers, participants, and audiences — is protected from harm, abuse, neglect, and exploitation in all areas of our work.

This policy sets out our commitment to creating safe, inclusive, and respectful environments across events, workshops, online activity, and community engagement. It explains how safeguarding concerns are recognised, reported, and managed, and it establishes clear expectations for behaviour, conduct, and responsibility.

Its aims are to:

- Protect children, young people, and adults at risk from harm
- Ensure concerns are taken seriously, acted upon promptly, and handled sensitively
- Support individuals to report worries without fear of judgement or reprisal
- Promote a culture where safety, dignity, and inclusion are central to everything we do

Safeguarding is a shared responsibility. This policy ensures that House of Damnation CIC fulfils its legal duties and maintains a safe, trusted, and accountable culture where every person can participate without fear of harm.

Scope

This Safeguarding Policy applies to all activities undertaken by House of Damnation CIC where the safety or wellbeing of individuals may be affected. It covers in-person events, workshops, rehearsals, digital engagement, online activity, and any interaction carried out under the organisation's name.

This policy applies to:

- All staff, Directors, performers, contractors, and volunteers
- All participants, audience members, and community members who engage with our work

- Partner organisations, freelancers, and venues acting on behalf of, or in collaboration with, HoD

The policy covers the protection of children, young people, and adults at risk, and includes issues such as neglect, abuse, exploitation, trafficking, grooming, and unsafe practice. It applies equally to in-person and online environments, including social media, messaging platforms, and digital content.

Safeguarding sits alongside — but is distinct from — health and safety, data protection, and conduct expectations. These related policies should be read together to ensure a safe, respectful, and legally compliant environment for everyone.

Accessibility

House of Damnation CIC is committed to ensuring that safeguarding information, reporting routes, and support processes are accessible to everyone. We recognise that disability, neurodivergence, language barriers, trauma, or communication differences can make it harder for people to raise concerns or seek help.

We take an inclusive, person-centred approach. No one should face barriers to protection.

Our Commitment

We will:

- Provide safeguarding information in clear, plain language and in alternative formats when requested (e.g., large print, verbal explanation, simplified summaries).
- Offer communication support during safeguarding discussions or investigations, including additional processing time, written follow-ups, or support from a trusted person.
- Make reasonable adjustments to ensure that participation in activities, events, and safeguarding processes is safe, accessible, and dignified.

- Ensure that individuals can raise concerns in a way that works for them, without fear of judgement or disadvantage.
- Record and consider any accessibility needs that may affect how someone communicates or receives information.

How to Request Support

Anyone who requires adjustments or support to engage with safeguarding processes may:

- Contact the Designated Safeguarding Lead directly, or
- Speak to any Director, who will facilitate the necessary support.

Accessibility considerations will always be treated sensitively and confidentially, in line with our Information Policy and safeguarding duties.

This approach ensures that safeguarding remains equitable, responsive, and fully inclusive for all members of our community.

Principles

House of Damnation CIC approaches safeguarding as both a legal duty and a core expression of our values. These principles guide every aspect of our work and ensure that everyone who engages with us can do so safely, respectfully, and without fear of harm.

1. Legal and Ethical Foundations

Our safeguarding practice is grounded in UK legislation and statutory guidance, including child and adult safeguarding frameworks, protections against abuse and exploitation, and equalities and human rights law. We follow these duties not only because they are required, but because they reflect our commitment to protecting the wellbeing and dignity of every person we engage with.

2. Core Safeguarding Principles

Our approach reflects the cross-sector safeguarding principles used across UK child and adult protection systems:

- **Empowerment** – People are listened to, respected, and supported to make informed choices.
- **Prevention** – We identify and address risks early to stop harm before it occurs.
- **Proportionality** – We respond to concerns in a way that is appropriate, fair, and least intrusive.
- **Protection** – We act promptly to support and safeguard those who may be at risk.
- **Partnership** – We work collaboratively with safeguarding agencies, venues, partners, and communities.
- **Accountability** – We are transparent, responsible, and open about how safeguarding decisions are made.

3. Values-Led Practice

Our organisational values — Diligence, Authenticity, Magnanimity, and Neutrality — shape how safeguarding is delivered:

- **Diligence:** We take concerns seriously and act promptly and thoroughly.
- **Authenticity:** We communicate openly and treat every individual's identity and experience with respect.
- **Magnanimity:** We respond with compassion, recognising the impact of trauma and lived experience.
- **Neutrality:** We approach situations fairly and without bias, making decisions based on evidence, safety, and need.

These values ensure that safeguarding is not just a process, but part of our culture.

4. Intersectionality and Inclusion

We recognise that some individuals face heightened risks due to intersecting factors such as age, disability, race, gender identity, sexuality, neurodivergence, mental health, socioeconomic disadvantage, or migration status.

Our safeguarding practice is therefore:

- Trauma-informed
- Culturally aware
- Identity-affirming
- Person-centred
- Designed to reduce inequalities in risk and access to safety

We take care not to make assumptions about risk and instead respond to each situation with nuance and respect.

5. Culture of Safety and Trust

Safeguarding is a shared responsibility. Everyone involved in House of Damnation CIC is expected to contribute to a culture where:

- concerns can be raised without fear
- people feel valued and respected
- boundaries are observed
- behaviour and communication remain safe, inclusive, and accountable

Creating safe spaces is an active process — one that requires awareness, empathy, and responsibility from all of us

Definitions

For use across all safeguarding activity within House of Damnation CIC.

- **Safeguarding** - Actions taken to promote the welfare of individuals and protect them from harm, abuse, neglect, or exploitation. Safeguarding applies to children and adults and includes prevention, risk management, reporting, and responding to concerns.
- **Abuse** - Any action — or failure to act — that causes harm, distress, or violates a person's civil or human rights. This includes physical, emotional, sexual, financial, discriminatory abuse, organisational abuse, neglect, and self-neglect.

- **Child** - Any person under the age of 18.
- **Adult at Risk** - A person aged 18 or over who, due to care needs, disability, illness, trauma, circumstance, or reduced capacity, is unable to protect themselves from harm, abuse, or exploitation.
- **Safeguarding Concern** - Any worry, observation, disclosure, or information suggesting that a child or adult at risk may be experiencing — or may be at risk of — harm, abuse, neglect, or exploitation. Concerns can be suspected, observed, or reported by others.
- **Disclosure** - Information shared by an individual, directly or indirectly, indicating they are experiencing harm or are at risk. Disclosures may be verbal, written, or implied through behaviour. All disclosures must be taken seriously.
- **Allegation** - A claim that a member of staff, volunteer, performer, contractor, or partner has harmed, abused, or posed a risk to a child or adult at risk. Allegations require immediate escalation and must not be investigated internally unless directed by safeguarding authorities.
- **Designated Safeguarding Lead (DSL)** - The person with organisational responsibility for overseeing safeguarding practice, coordinating responses to concerns, liaising with statutory services, and ensuring legal compliance. In HoD, this role is held by a Director unless otherwise appointed.
- **Whistleblowing** - The reporting of concerns about unsafe practice, misconduct, or wrongdoing within the organisation. Whistleblowing protects people raising concerns in good faith (see Whistleblowing Policy).
- **Lone Working** - Situations where an individual works or travels without direct supervision, support, or colleagues present. Lone working is addressed in detail in the Lone Working section of this policy.

- **Modern Slavery / Human Trafficking** - The exploitation of individuals through force, coercion, deception, or abuse of vulnerability for purposes such as labour exploitation, sexual exploitation, forced service, or criminal activity.

Responsibilities and Accountability

Safeguarding is a shared responsibility across House of Damnation CIC, supported by clear lines of accountability. This section sets out what the organisation must deliver, what individuals must uphold, and how safeguarding responsibilities are distributed across key roles.

1. Organisational Responsibilities

House of Damnation CIC is responsible for creating and maintaining a safe environment across all activities, including events, workshops, digital engagement, and community projects. As an organisation, HoD will:

- Maintain a robust safeguarding framework aligned with statutory requirements and best practice.
- Embed safeguarding into governance, event planning, recruitment, training, and partnership work.
- Provide clear reporting channels, escalation pathways, and access to the Designated Safeguarding Lead (DSL).
- Act promptly, proportionately, and transparently in response to all concerns or disclosures.
- Make referrals to statutory agencies where necessary, in line with legal duties.
- Ensure personal information is handled lawfully and confidentially.
- Review, monitor, and improve safeguarding practice through learning logs, feedback, and regular policy review.

These duties reflect HoD's legal obligations and its values-driven commitment to dignity, safety, and inclusion.

2. Individual Responsibilities

Everyone representing House of Damnation CIC — including directors, staff, contractors, volunteers, and performers — has a responsibility to:

- Follow this policy and all safeguarding guidance relevant to their role.
- Act immediately on concerns, suspicions, or disclosures of abuse or harm.
- Maintain professional boundaries and avoid behaviour that could be unsafe, exploitative, discriminatory, or inappropriate.
- Attend required safeguarding training and refresher sessions.
- Escalate concerns about organisational practice or misconduct through the DSL or relevant mechanisms (including Whistleblowing).
- Ensure their own behaviour upholds a culture of dignity, respect, and safety.

Safeguarding is everyone's business — individual vigilance protects the whole community.

3. What People Can Expect From Us (Safeguarding Entitlements)

All individuals who engage with House of Damnation CIC — including participants, audiences, community members, and performers — are entitled to:

- A safe environment free from abuse, neglect, discrimination, and exploitation.
- Dignity, respect, and fair treatment in all interactions.
- A response to any safeguarding concern that is sensitive, timely, and appropriate.
- Information on how concerns will be managed and who to contact.
- Confidential handling of personal information, in line with data protection legislation.
- Referral to external support or statutory agencies when necessary.

These entitlements underpin a culture of trust, visibility, and safety.

4. Role-Specific Safeguarding Responsibilities

4.1 Board of Directors

The Board holds ultimate governance responsibility for safeguarding. Directors will:

- Provide strategic oversight of safeguarding across all HoD activities.
- Ensure policies and procedures are implemented, reviewed, and compliant with legislation.
- Respond to escalated safeguarding risks, incidents, or organisational concerns.
- Promote a culture of safety, openness, and accountability.

4.2 Managing Director

The Managing Director holds operational accountability for safeguarding. They will:

- Ensure safeguarding is embedded across systems, processes, recruitment, and training.
- Support the DSL and ensure appropriate resourcing for safeguarding functions.
- Oversee organisational compliance and ensure concerns are escalated appropriately.

4.3 Designated Safeguarding Lead (DSL)

The DSL is the lead professional responsible for safeguarding practice. They will:

- Act as the central point of contact for safeguarding concerns.
- Assess concerns, record information, and liaise with external agencies when required.
- Maintain awareness of current legislation, guidance, and best practice.
- Ensure all staff and volunteers receive safeguarding training and guidance.
- Maintain safeguarding logs, documentation, and secure records.

4.4 Deputy DSLs / Event Safeguarding Officers

Deputy DSLs and appointed Event Safeguarding Officers will:

- Provide visible safeguarding support at events, workshops, and community activities.

- Ensure practical implementation of risk assessments and onsite reporting processes.
- Escalate concerns to the DSL promptly.
- Support performers, volunteers, and participants in managing disclosures or incidents during events.

4.5 Staff, Performers, and Volunteers

All individuals working with HoD must:

- Recognise and report safeguarding concerns immediately.
- Maintain clear boundaries and undertake appropriate training.
- Follow safeguarding procedures during events, rehearsals, workshops, and online engagement.
- Support a safe and inclusive environment for audiences and participants.

4.6 Contractors & Partner Organisations

External partners must:

- Uphold safeguarding standards equivalent to those set out by HoD.
- Use approved information and follow agreed safeguarding arrangements.
- Escalate any concerns through HoD's reporting routes.
- Comply with venue or local safeguarding requirements where relevant.

Partners cannot lead safeguarding decisions unless formally delegated.

5. Escalation & Decision-Making Authority

Clear escalation routes ensure concerns are managed safely and consistently:

- **All individuals** must report safeguarding concerns immediately to the DSL or Deputy DSL.
- **The DSL** determines whether an internal response or external referral is required.
- **The Managing Director** is consulted on high-risk or organisational concerns.

- **The Board of Directors** is notified of serious incidents, regulatory risks, or ongoing safeguarding issues requiring oversight.
- **External agencies** (e.g., local authority, police, social care) are contacted when concerns meet statutory thresholds.

No individual may independently investigate, dismiss, or downplay a concern.

No safeguarding information may be shared outside authorised channels.

Recognising and Reporting Concerns

Safeguarding relies on everyone being alert to risk, confident in reporting concerns, and clear about what to do when something doesn't feel right. This section explains how to recognise safeguarding issues, how to respond safely, and how concerns are recorded and escalated.

1. Recognising Abuse, Harm, or Risk

Safeguarding concerns may relate to children, young people, adults at risk, or any individual who may be experiencing harm. Concerns can arise from:

- **Observation** – signs of distress, injury, behavioural changes, or concerning interactions
- **Disclosure** – someone directly telling you something is wrong
- **Third-party information** – friends, family, staff, or community members raising concerns
- **Online behaviour** – harmful posts, threats, harassment, exploitation, or concerning content

Indicators may include (but are not limited to):

- Sudden changes in mood, behaviour, attendance, or engagement
- Signs of fear, avoidance, or distress around certain individuals
- Unexplained injuries
- Disclosures of abuse, coercion, or exploitation
- Signs of grooming, manipulation, or undue influence

If something feels “off,” it is safer to report than to hold back.

2. Radicalisation and Extremism

While House of Damnation CIC is not a “specified authority” under the Prevent Duty, we recognise that safeguarding includes protecting individuals from being drawn into extremist, hateful, or violent ideologies.

Radicalisation can occur across the political, social, religious, or ideological spectrum, often targeting individuals who feel isolated, marginalised, or vulnerable.

HoD will:

- Encourage open discussion, critical thinking, and inclusion
- Identify signs such as sudden ideological shifts, withdrawal, or engagement with extremist content
- Challenge hateful, exclusionary, or violent rhetoric (cross-reference: Conduct Policy)
- Seek advice from Local Authority or police where radicalisation concerns are credible

Concerns about radicalisation are treated as safeguarding concerns — prioritising support and early intervention.

3. Responding to Disclosures

If someone tells you they are experiencing harm or at risk:

- **Listen carefully** without interrupting
- **Reassure them** that they have done the right thing
- **Do not promise confidentiality** — explain that their safety is the priority
- **Do not investigate** or try to gather evidence
- **Record the disclosure immediately**, in the person’s own words
- **Report to the DSL or Deputy DSL straight away**

If there is immediate danger or threat to life:

Call 999 first, then inform the DSL as soon as it is safe to do so.

4. Reporting and Escalation

Anyone who becomes aware of a safeguarding concern must:

1. Record what they saw/heard/received as soon as possible
2. Report the concern to the Designated Safeguarding Lead (DSL) or Deputy DSL
3. Avoid discussing the concern outside the safeguarding process

Role of the DSL (or Deputy DSL)

The DSL will:

- Review and risk-assess the concern
- Decide whether it should be referred to:
 - Local Authority Children's Services
 - Adult Safeguarding
 - Police
 - Other relevant agencies
- Record all actions and decisions
- Keep individuals informed where appropriate
- Escalate externally if agencies do not respond adequately
- Ensure organisational learning is captured

All concerns — even those not meeting statutory thresholds — are logged.

Flowchart

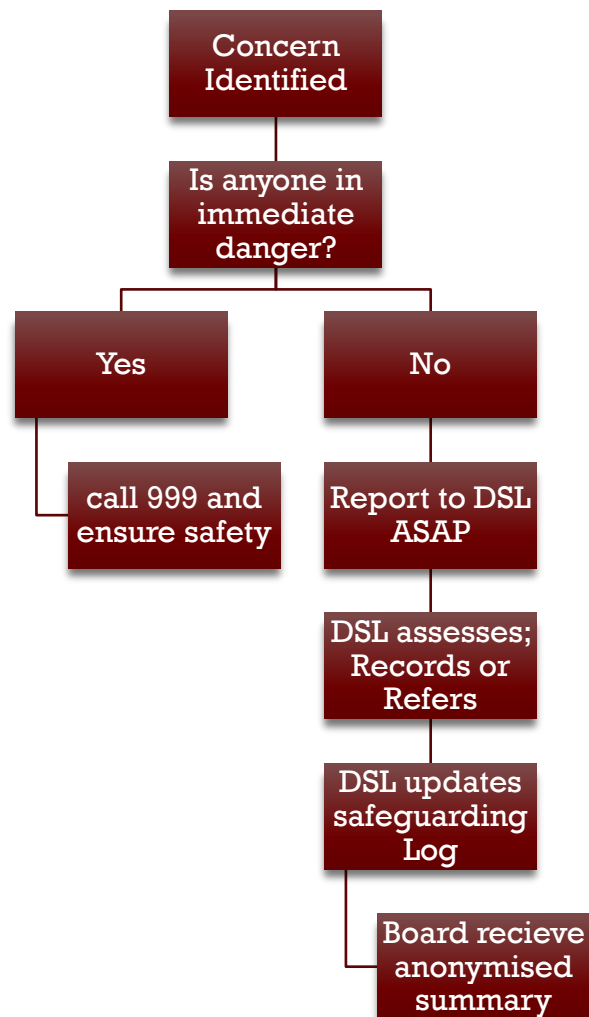


Figure 1: Safeguarding Concern Reporting Pathway.

5. Confidentiality and Information Sharing

Safeguarding information is handled sensitively and shared only:

- To protect someone from harm
- With informed consent (where appropriate)
- When legally required (e.g., statutory referral)

Information sharing follows the **Data Protection Act 2018**, **UK GDPR**, and the organisation's **Information Policy**.

Safety always overrides confidentiality where there is a risk of serious harm.

6. Recording and Monitoring

The DSL maintains a secure safeguarding log containing:

- Details of concerns
- Actions taken
- External referrals
- Outcomes
- Any follow-up actions

Records are:

- Stored securely
- Accessed only on a need-to-know basis
- Retained and disposed of in line with data protection law

Patterns, recurring issues, or systemic risks are reviewed regularly.

Anonymous summaries are provided to the Board for oversight and learning.

7. Our Shared Commitment

Safeguarding depends on awareness, communication, honesty, and swift action. Every concern — however small — helps protect individuals and strengthens our organisation's safety culture.

Safer Recruitment and Vetting

House of Damnation CIC is committed to making sure that anyone representing the organisation is safe, suitable, and able to uphold our safeguarding expectations. Recruitment and engagement processes will always prioritise safety, fairness, and transparency.

We will:

- Include safeguarding expectations within relevant role descriptions, briefs, and audition materials.
- Carry out proportionate vetting, including identity checks and DBS checks where required by role, setting, or legislation.
- Request references for staff and volunteers where appropriate.
- Ensure all recruitment, audition, and onboarding processes promote equality and do not disadvantage individuals unfairly.
- Withhold appointment, engagement, or continued participation if safeguarding concerns emerge during recruitment or vetting.
- Vetting requirements are proportionate to risk and will be reviewed regularly by the Directors and Designated Safeguarding Lead.

Training and Awareness

Safeguarding depends on more than procedures — it relies on knowledge, culture, and confidence. Everyone involved with House of Damnation CIC must understand how to recognise concerns and respond safely.

Leadership and Oversight

All four Directors hold Level 3 safeguarding qualifications (Children and Adults). This provides the organisation with advanced safeguarding knowledge, internal capacity for advice, and strong governance oversight.

Induction and Role-Based Training

- All staff, performers, and volunteers will receive a safeguarding briefing during induction.
- Additional learning or role-specific guidance will be provided for anyone working directly with children, young people, or adults at risk.
- Refresher training or short updates will be offered when legislation changes, after safeguarding incidents, or during policy review cycles.

Ongoing Culture and Awareness

- Safeguarding will be embedded into team communication, planning, debriefs, and event preparation.
- The DSL will share learning from safeguarding reviews where appropriate.
- Everyone has the right to ask questions, request clarification, or seek guidance at any time.
- Safeguarding awareness is maintained through open discussion, shared responsibility, and reflective learning — not fear of blame.

This approach ensures safeguarding remains practical, proportionate, and deeply rooted in our organisational culture.

Unacceptable Behaviour

House of Damnation CIC expects everyone involved in its work, including staff, performers, volunteers, partners, and audience members, to conduct themselves in a manner that upholds safety, dignity, and respect for others.

Behaviour that undermines these principles will not be tolerated. This includes, but is not limited to:

- Disrespectful, aggressive, or discriminatory language or actions.
- Harassment, bullying, intimidation, or threats (in person or online).
- Inappropriate or sexualised behaviour towards participants, colleagues, or audience members.
- Misuse of power, authority, or trust.
- Breaches of confidentiality or the sharing of sensitive information without consent or legitimate reason.
- Failure to follow safeguarding, health and safety, or lone-working procedures.
- Any conduct that could bring the organisation into disrepute or compromise the safety of others.

This includes conduct in digital spaces such as social media, messaging platforms, and live-streamed events where individuals represent House of Damnation CIC.

Where such behaviour occurs, it will be addressed promptly and appropriately, in line with organisational procedures and, where necessary, referred to external authorities.

Creating safe spaces requires accountability as much as care. We hold ourselves, and each other, to high standards of conduct to ensure that everyone connected with House of Damnation CIC can take part safely and without fear.

Psychological Safety and Organisational Culture

Safeguarding within House of Damnation CIC extends beyond protection from harm — it includes creating a culture where people feel safe, respected, and valued. We recognise that psychological safety is vital to wellbeing and performance, and that inclusion and belonging are key components of effective safeguarding.

We are committed to:

- Fostering open communication where individuals can express concerns, ideas, or feedback without fear of judgment or reprisal.
- Creating supportive environments that prioritise trust, respect, and mutual encouragement.
- Taking proactive steps to help performers, volunteers, and staff build positive working relationships, for example, social time before events, team briefings, and collaborative planning.
- Encouraging kindness, peer support, and recognition of each other's contributions.
- Addressing interpersonal issues early and constructively to prevent escalation or conflict.

These practices help ensure that everyone associated with House of Damnation CIC feels safe to be themselves and confident that their wellbeing matters.

A culture of care is the foundation of safeguarding. When people feel safe, connected, and respected, they can bring their full selves to the work; and that's when the magic happens.

Lone Working and Personal Safety

House of Damnation CIC recognises that some roles and activities may involve working alone or in isolated settings, such as travelling to events, managing equipment, or undertaking community engagement.

We take the safety of our staff, volunteers, and performers seriously and expect all reasonable steps to be taken to minimise risk.

Our Commitments

- Conduct risk assessments for activities that involve lone working or out-of-hours duties.
- Ensure communication plans are in place — e.g. check-in systems, agreed contact points, or buddy arrangements.
- Provide guidance on personal safety, including travel, venue access, and interaction with the public.
- Encourage individuals to report any safety concerns or near misses so lessons can be learned.

Individual Responsibilities

- Avoid unnecessary lone working where possible.
- Inform a colleague or Director of your location and expected return time when working alone.
- Keep personal phones charged and maintain contact in line with agreed procedures.
- Remove yourself from any situation that feels unsafe and report the incident as soon as possible.

Everyone has the right to feel safe while carrying out their role. By planning ahead and communicating clearly, we can reduce risks and ensure that no one's safety is compromised in the course of our work.

Monitoring and Improvement

Safeguarding practice within House of Damnation CIC will be monitored and reviewed regularly to ensure that it remains effective, proportionate, and responsive to emerging risks.

Ongoing Oversight

- The Designated Safeguarding Lead (DSL) will maintain a confidential log of safeguarding concerns, actions taken, and outcomes.
- The Board of Directors will receive anonymised summaries of safeguarding activity at least annually to support oversight, identify trends, and ensure accountability.
- Any lessons learned from safeguarding cases, feedback, or external guidance will be used to update procedures and training materials.

Continuous Improvement

- We actively seek feedback from those involved in safeguarding processes — including staff, volunteers, and participants — to identify barriers or opportunities for improvement.
- Safeguarding lessons or themes will feed into wider organisational learning and risk management processes.
- Where issues are identified, corrective action will be taken promptly, and the effectiveness of those actions monitored over time.

Safeguarding is not static; it evolves as our understanding, our communities, and our activities grow. Regular reflection and improvement ensure that House of Damnation CIC continues to provide safe, inclusive, and trusted spaces for everyone we engage with.

Policy Review

This Safeguarding policy will be reviewed annually by the Designated Safeguarding Lead (DSL) and approved by the Board of Directors to ensure it remains current, effective, and compliant with relevant legislation and best practice.

It will also be reviewed earlier if:

- There is a significant change in safeguarding law or guidance;
- A safeguarding incident identifies new learning or risks; or
- The structure or activities of House of Damnation CIC change in a way that affects safeguarding practice.

The review process ensures that safeguarding at House of Damnation CIC remains active, evidence-based, and responsive to the communities we serve.

Appendix 1 – Frequently Asked Questions (FAQs)

- **What should I do if I'm worried about someone but not sure it's a safeguarding issue?**

If something doesn't feel right, it's always best to share your concern. Speak to the Designated Safeguarding Lead (DSL), or a Director – they can assess the situation and decide on the next steps. You don't need proof to raise a concern.

- **Can I make a safeguarding report anonymously?**

Yes. While it's always easier to follow up when we know who raised a concern, reports can be made anonymously if you prefer. Any identifying details will be handled sensitively and in line with our Information Policy.

- **What happens after I report a concern?**

The DSL will review what you've shared, record it securely, and decide whether further action or referral is needed. You'll be kept informed where appropriate, but confidentiality will always be respected.

- **What if I'm worried about the behaviour of a staff member, volunteer, or Director?**

Concerns about anyone representing House of Damnation CIC should be reported immediately to the DSL or Managing Director. If your concern involves them, use the Whistleblowing Policy to raise it safely and confidentially.

- **I work with vulnerable people through House of Damnation CIC – do I need a DBS check?**

Roles involving direct, unsupervised contact with children or adults at risk will require an appropriate Disclosure and Barring Service (DBS) check. The DSL will confirm if this applies to your role and support you through the process.

- **What support is available if I've been affected by a safeguarding issue?**

We understand that raising or experiencing safeguarding concerns can be distressing. The DSL can signpost you to suitable support services or resources. A list of relevant support services can also be found at appendix 2.

Safeguarding can feel complex, but it's rooted in simple principles: care, communication, and accountability. If in doubt, speak up. We'd rather check and be sure than risk someone being left unsupported.

Appendix 2 – Useful Resources

Category	Organisation / Service	Contact Information	Notes
Emergency	Police / Ambulance / Fire	999	Immediate danger or threat to life
Local Safeguarding Partnership	Cornwall & Isles of Scilly Safeguarding Adults Board	Safeguardingadults cornwall.org.uk	For adult safeguarding referrals and guidance
	Cornwall & Isles of Scilly Safeguarding Children Partnership	Ciossafeguarding.org.uk	For child safeguarding concerns
Modern Slavery / Exploitation	Modern Slavery Helpline	08000 121 700	24 hours, confidential
Domestic & Sexual Abuse	Safer Futures (Cornwall)	0300 777 4 777	Local support for anyone affected
Mental Health / Crisis	Cornwall Mental Health Helpline	08000 385 300	24 hours, NHS Supported
LGBTQ+ Specific	Galop	0800 999 5248	National LGBTQ+ domestic abuse helpline
	Switchboard LGBT+ Helpline	08000 119 100	10am-10pm daily
Substance Misuse	With You Cornwall	0333 999 3039	Drug and Alcohol support
General Advice / Advocacy	Citizens Advice Cornwall	0800 144 8848	Independent advice on rights and welfare

Appendix 3 – Version Control

Version	Date	Author	Approver	Summary of Changes	Next Review
1.0	Dec 2024	Managing Director	HoD Board	Document Created	Dec 2025

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