

Overview

The Parks section is the primary area of the PlayFull Partner Portal. Almost all information displayed to customers in the PlayFull mobile application is managed here.

This section allows you to keep your park information up to date, upload new photos, manage ticket sales, configure loyalty participation, and publish changes to the PlayFull application.

Because the Parks section controls the information customers see before making a purchase, it should always be reviewed whenever your park changes its schedule, prices, contact information, or available services.

If you manage multiple parks, each park will appear as a separate card in the list.

Each card displays:

- Park name
- Current publication status
- Edit button
- Publish button



Creating a New Park

Creating new parks is performed exclusively by the PlayFull Support Team.

Partners cannot create new parks from the Partner Portal.

If you would like to add another location, please contact PlayFull Support.

Editing a Park

To modify your park information:

- 1. Open the Parks section.*
- 2. Locate the park you want to edit.*
- 3. Click Edit.*

These include:

- General information*
- Photos*
- Tickets*
- Loyalty settings*

Every field can be updated at any time.

The screenshot displays the 'Edit Park' page in the PlayFull system. The top navigation bar includes the PlayFull logo and links to Parks, Events, Memberships, Vouchers, Statistics, and Reception Admins. The user 'dinodin@vendor.playfull' is logged in. The page title is 'Parks > Edit Park', and a red 'Delete park' button is in the top right. The form contains the following fields:

- Park Name:** A text input field containing 'GRAND DINOCLUB' with a character count of 14/100 symbols.
- Location:** A text input field containing 'The GrandDino Mall, Lusail Qatar'.
- Description:** A text area containing 'The GrandDino description' with a character count of 25/1000 symbols.
- Timing:** A text input field containing 'Daily open: 10:00 AM - 10:00 PM'.
- Contact number:** A text input field (partially visible at the bottom).

***The General Information** section contains the essential information displayed to customers. Keeping this information accurate ensures visitors can easily find your park and contact your staff.*

Park Name

The Park Name is the official name displayed throughout the PlayFull application. Customers will see this name:

- *in search results;*
- *on the park details page;*
- *during ticket purchase;*
- *inside booking confirmations.*

You may change the park name at any time.

Location

The Location field contains your park's address. Although this is a text field, it is recommended to enter the address exactly as it appears in Google Maps. Using a consistent address helps customers locate your venue more easily.

Doha Festival City, First Floor, Doha Qatar

Description

The Description introduces your park to potential visitors.

This text appears on your park page in the PlayFull application.

Only plain text with paragraphs is supported.

Formatting such as bold text, hyperlinks, or emojis is not available.

A good description should answer questions such as:

- What makes your park unique?*
- Which age groups is it suitable for?*
- What attractions are available?*
- Are there any special experiences?*

PlayFull Adventure Park offers exciting indoor attractions for children of all ages, including climbing structures, slides, interactive games, birthday rooms, and family-friendly activities.

Timing

The Timing field allows you to describe your operating hours.

Unlike a weekly schedule, this field accepts free text, allowing you to communicate special operating hours.

*Sunday – Wednesday
10:00 AM – 10:00 PM*

*Thursday – Saturday
10:00 AM – 8:30 PM*

Contact Number

Enter the primary phone number customers should use to contact your park.

This number is displayed in the PlayFull application.

Customers can call your park directly by tapping the phone number.

+974 7723 3233

WhatsApp Link

The WhatsApp link provides customers with a fast and convenient way to contact your staff.

When tapped inside the PlayFull application, WhatsApp opens automatically and starts a conversation with your business.

Always verify that the link is active before publishing changes.

[https://wa.me/ 9747233233](https://wa.me/9747233233)

Park Photos

Photos are one of the most important elements influencing customer decisions.

A high-quality gallery significantly increases the likelihood that users will purchase tickets.

Uploading Photos

Each park may contain up to 10 photographs.

Supported formats:

- *JPG*
- *PNG*

Recommended Image Size

For the best appearance inside the application, images should be prepared at: 780 × 500 pixels

Images with different proportions will be automatically stretched to fit the available space.

This may reduce image quality and distort the composition.

Cover Photo

The first uploaded image automatically becomes the cover image.

The cover photo is the first image customers see.

Because photo order cannot currently be changed, upload your strongest image first.

Loyalty Participation

The Park participates in loyalty program option enables participation in PlayFull's voucher system.

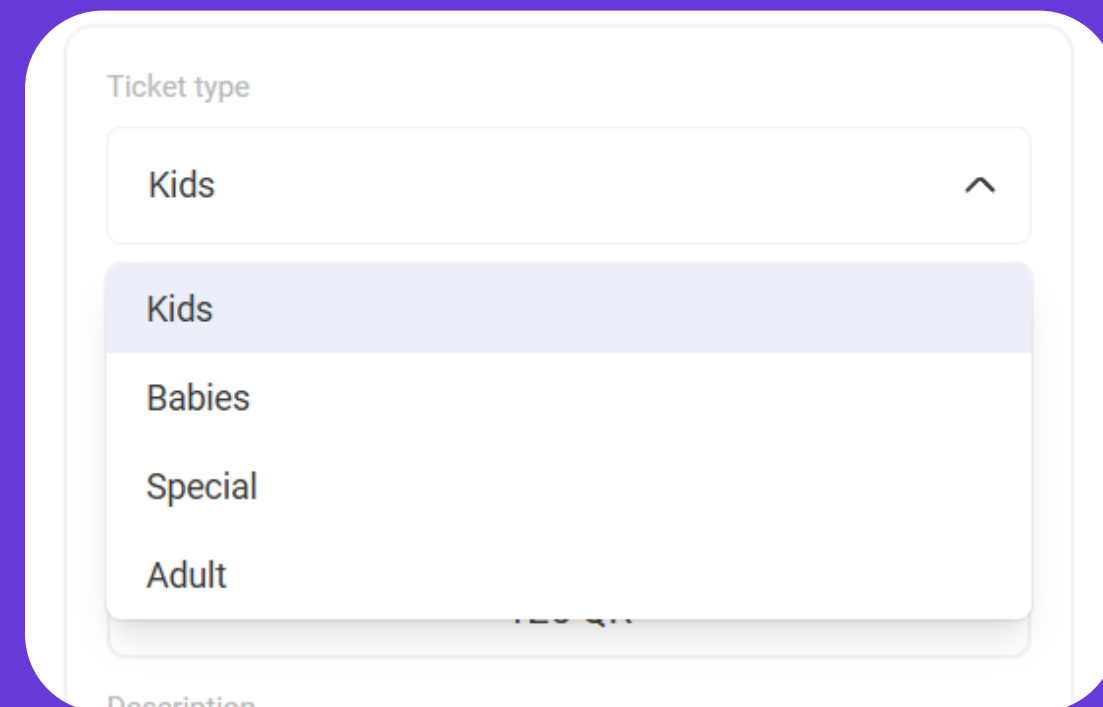
When enabled:

- *eligible tickets contribute toward customer rewards;*
- *visits are recorded after QR validation;*
- *voucher progress is updated automatically.*
-

Only the following ticket types participate:

- *Kids*
- *Adult*

!!! Special and Babies tickets are excluded from voucher progress.



The image shows a user interface element for selecting a ticket type. It features a dropdown menu with the title "Ticket type". The currently selected option is "Kids", which is highlighted with a light blue background. Below the selected option, the other available options are listed: "Babies", "Special", and "Adult". The dropdown menu is open, showing these options. Below the dropdown, there is a label "Description" which is partially visible.

Publishing Changes

Editing information does not automatically update the PlayFull application.

After completing your changes:

- 1. Review all information.*
- 2. Click Publish.*

Your park becomes immediately visible with the updated information.

No additional moderation is required.

GRAND DINOCLUB
 The GrandDino

Added: 2026-07-02
Edited: 2026-07-02 18:00:06

Not published

 Publish

 Edit

Before Publishing

Verify the following:

- Park name is correct.*
- Address matches Google Maps.*
- Description is complete.*
- Contact number is correct.*
- WhatsApp link works.*
- Photos use the recommended resolution.*
- At least one booking time slot exists.*
- Ticket prices are correct.*