Corebill

Product Overview

COREBILL dynamic billing integration for the multi-tenant PBX.

Billing integration – Partnered with:

blesta™ | amazon web services™ | CareOne SOLUTIONS HOSTED PBX | bicom SYSTEMS

The disconnect between billing activities and client consumption is a major problem for hosting partners hosting their VoIP services in–house, creating costly inefficiencies and a lack of visibility.

Though technical teams go to great lengths to ensure client satisfaction, their everyday work is not always well documented at the moment that an invoice is created. By the time the client receives an invoice, the process can be so delayed or difficult that the client is unlikely to make a timely payment. It is common, therefore, that clients do not always pay for the services that they receive. But the onus is on the organization providing the service. Reactive, manual, billing is an obsolete strategy in today's high paced and complex world.

Gain Control

Organizations that saw the increased revenue that results from using PBXWare, a trusted and well–established VoIP solution, can continue on their journey toward controlling the businesses process by adding to their arsenal an easy to use billing module.

Corebill consists of:

– An integrated PBXware and billing platform that provides visibility about client usage of VoIP as it generates accurate invoices.

– A front facing portal through which clients can directly manage their own services.

– A centralized database that stores client information following protocols for compliance.

Centralized Billing and VoIP Service Solution

Care One Solutions', Corebill, helps organizations shift into a proactive billing strategy for all services rendered and especially when using the multi–tenant PBX. Corebill seeks to centralize billing to one front facing portal for organizations and their clients.

" It is time to leave the headaches behind, and the heavy lifting to a reliable billing solution."

Here for You

Care One Solutions' professional services team will:

Offer support to help configure the solution within your technical environment.

Onboard your technical team, and remain "on deck" for any troubleshooting guidance that may be necessary.

Ensure that there is always a dedicated resource that you can contact.

PBX Capabilities

− If the cloud is part of your digital strategy, the flexibility, ease of use and reduced cost of this solution can be attractive to you.

− Care One Solutions has partnered with PBXware, a voipswitch with multi−tenancy architecture supporting many tenants with multiple levels of administration providing different permissions.

− A Multi−Tenant PBXware is able to handle multiple customers (tenants) with a single instance of the software. Even though every customer has a dedicated PBX, they all share the same asterisk instance. Using the single instance for all customers cuts down operating costs significantly

Billing Capabilities

− Even though the integration was initially completed to help support VoIP activities, billing can be used for services that are not related to VoIP, which allows for a centralized billing solution.This allows you to bill for support hours, monthly recurring charges and more.

− Invoicing takes the client's location into cosiderationmas tax variations are calculated. An integration with Avalara is on the roadmap to further specialize on accurate invoicing.

− Corebill's front facing portal allows clients to make timely payments using major gateways, ACH, and/or credit cacrds.

Onwards

The current business landscape requires that even technology savvy companies embrace automation to streamline their services and reduce manual or isolated practices, such as billing.

Powerful and easy to use, Corebill automates billing through an easily configurable solution that adapts to your current business environment.

Organizations can partner with a solution that can allow them to do what they do best: Engaging and supporting their customers to solve all their technology issues, as they too are supported through Corebill's enhanced VoIP and Billing capabilities.