

## SALES POLICY

- All transactions will be done in a professional manner by the buyer and the seller \*disrespect and rudeness will not be tolerated
- · All sales are final- a bunny is no longer our responsibility once it has left our care
- We are a closed rabbitry
- · No rabbits will be sold out of our care until they are 8 weeks of age
- When deciding on a rabbit, a 50% deposit will be made to hold your rabbit
- Deposits can be made via PayPal, Venmo, Facebook Pay
- -Final payment should be made via cash unless we have discussed something ahead of time
- -Deposits are non-refundable. If the buyer decides they no longer want the bunny, the deposit will be forfeited. The deposit will be used towards the cost of your rabbit (ie if you purchase a rabbit for \$100, your deposit will be \$50 and an additional \$50 will be due when picking up)
- -Deposits are non-transferable. Make sure that you are sure which rabbit you want when putting your deposit down.
- Once a deposit is made, your rabbit will be marked PENDING and no longer available to others to pick from.
- -Rabbits will only be held for 24 hours without a deposit. After a final communication reminder, the rabbit will be offered to the next buyer.
- A refund may be issued under the circumstances that the rabbit you chose became ill, or passed away. At this time D&A Bunnies would offer another bunny or issue the refund.
- Rabbits can be reserved at anytime. If the rabbit needs to be held for longer than the 8 week
  period, we charge an additional \$2/day after the 8 week mark (if the bunny is still available at
  age 10 weeks, you will not be charged the additional rate)
- If you are planning to transport a rabbit, it must be paid in full by the time it leaves my care
- Transport is the buyer's responsibility to set up and let us know what's going on
- Since we are a closed rabbitry, when the rabbit is 6 weeks old, D&A Bunnies will contact the
  buyer and set up a meeting time and location. If the buyer doesn't show for the meeting or
  doesn't respond back (communication is cut off), the deposit will be forfeited and the bunny
  will be relisted as available.
- All rabbits are sexed at a young age and again when leaving our care. Mistakes do happen.
   It is the buyers job to double check everything on/about the rabbit before taking into your care.
- I will no wait more than 20 mins for meet ups. If you can't make the time of meet up, you need to let me know ASAP to make new arrangements. If you fail to make the meet up, it will be your responsibility to come and pick up the rabbit near my home.

## Waiting List Procedures

- D&A Bunnies strives to raise the best Holland Lops around. IF we don't have any bunnies available and you would like to be put on our waitlist please contact us and let us know.
- To be put on the waitlist, a \$20 non-refundable deposit will hold your place. That \$20 will be put towards the cost of your bunny.
- When bunnies are available, you will be contacted in the order in which your deposits were received.
- Once you have chosen the bunny you want, an additional non-refundable deposit of 50% of the cost will be required to hold the bunny. The deposit is also non-transferable so be sure which bunny you want. You will not be allowed to change after the deposit is made.
- If you do not like or wish to choose a bunny from the litter being offered, you can choose to be put on the list for the next litter.
- If we don't hear from you within 8 hours, we will move on to the next buyer.
- We reserve the right to change our policies at anytime.
- If at anytime you need to bring back a bunny, we will not issue a refund. We will take the bunny back as long as we have cage space.
- If you have any questions, please write us an email or message our Facebook account. We will get back to you as soon as we can!

Email: <u>da2bunnies@gmail.com</u> Phone Number: 570-428-5179

PayPal: jocelynbrooks2324@gmail.com

Venmo: Jocelyn-Weller

By signing below, I_read the above policies and regulations regardin understand the my deposit is non-refundable an	
Signature	Date