

Leading a Values-Based Culture Webinar







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by ARCLİght + Capala

Scrum Alliance®





Mission, vision, and values are interconnected elements that collectively define the identity, direction, and principles of an organization. While they serve distinct purposes, they are interrelated and contribute to shaping the culture, strategy, and decision-making within the organization.



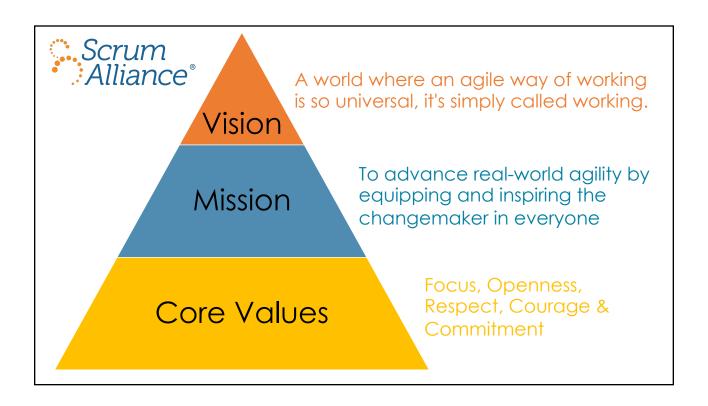




VALUES

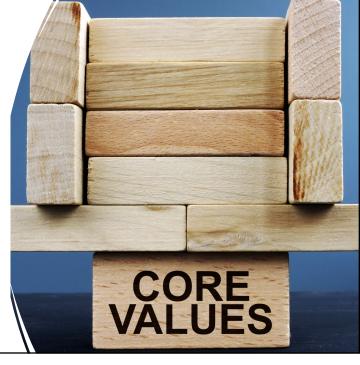








Values determine business success.
Competitors can take your ideas, products, employees and customers, but they cannot steal your culture, and a unique culture is what draws employees and customers to your organization and keeps them loyal.



https://www.gallup.com/workplace/406418/company-valueswords.aspx



Core Values - The guiding principles that unite a team with a common sense of purpose to achieve shared goals.

- More than <u>63%</u> of consumers prefer to purchase from purpose-driven brands.
- Highly engaged employees can increase performance by 200%.
- A culture that attracts high-caliber employees can lead to a 33% revenue increase

If you want more customers, better performance, and higher revenue, you need to have a purpose driven culture of engaged employees. And this cannot happen without established core values!



O 1 Set the tone at the top -- lead by example.

Validate and assess values and culture through ongoing story collection and sharing.

Reinforce and hold everyone accountable for your values and culture.

3 Things to Embed Values Into a Culture

https://www.gallup.com/workplace/406418/company-values-words.aspx





Leaders define and reinforce the core values that represent the organization



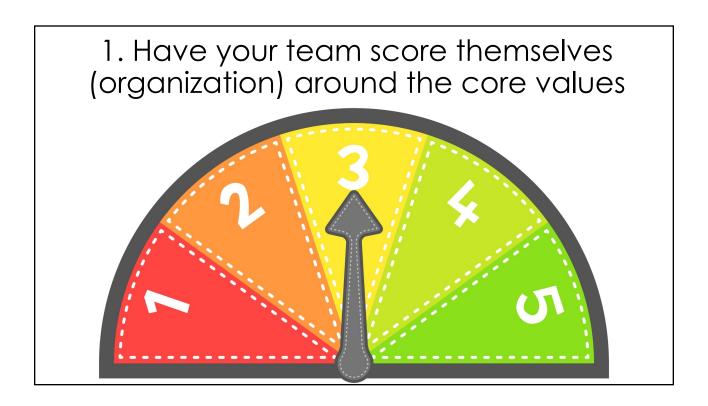


Grab some paper....

What are your organization's core values?







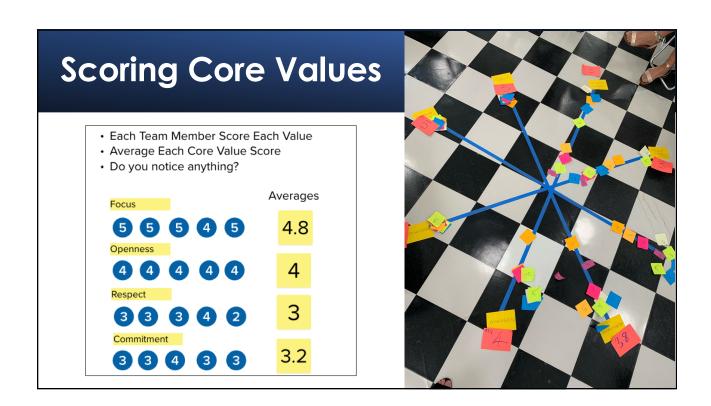




How are we doing living our core values?

- 1 Not Good
- 5 Great

- Uniqueness Striving for Uniqueness
- Authenticity Be fearlessly authentic
- Innovation Explore the Possibilities
- **Teamwork** Having FUN with everything we do!
- Trust Have courage & trust to try new things
- Impact We make an impact







Exercise Time

How would you score your organization around living its core values?

2. Team Member Check-In nev exhibit the core value most of the time Sometimes they exhibit the core value and sometimes they don't +/hev don't exhibit the core values most of the time Team Member A Team Member B +/-Team Member C Team Member D + +/-Team Member E +/-+ Team Member F +/-+ Team Member G +/-



Use core values in 1:1's with team members....

Team Member:	What's going well?	What's not going so well?	What do you want to do differently?
Collaborative			
Positive energy			
Empathy			
Thorough and focused on quality			
Open to change			
Build people			



Exercise Time

How would you rate your team members/boss or peers?

+

+/-

-



3. Segue questions around values

What is your favorite

Core Value?









Exercise Time

Which of your core values did you live most this week?

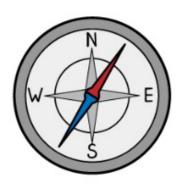
4. Coaching to Core Values

When a team member comes to you with a problem? Ask them:

- Where does this fit in our core values?
- 2. What do you think you would like to do about it / do to resolve it?



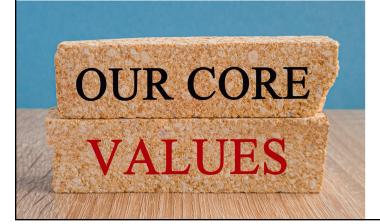




YOUR CORE VALUES ARE LIKE A COMPASS.
A USEFUL TOOL TO HELP YOU MAKE DECISIONS.
UNSURE WHICH DIRECTION TO GO?
CONSULT THE COMPASS TO INFORM YOUR CHOICE.

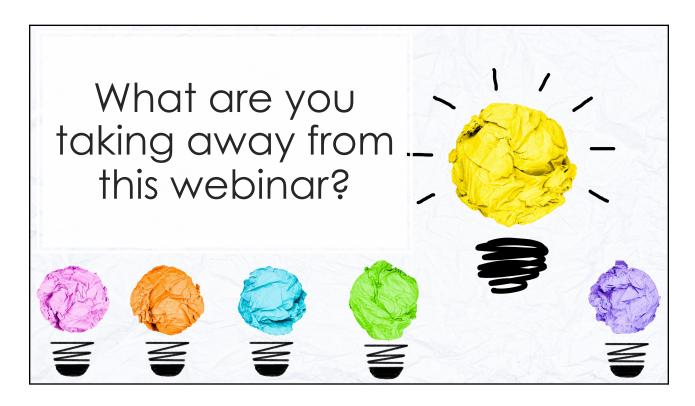
https://mindfulambition.net/values/

Reinforce and hold everyone accountable for your values and culture



- Scoring Core
 Values
- 2. Team Check-In
- 3. Segue
 Questions
- 4. Coaching to Core Values









"Values are like fingerprints.
Nobody's are the same, but you leave 'em all over everything you do."

Elvis Presley

