

To secure your appointment and respect everyone's time, we kindly require a booking fee when booking any treatment. Please read our booking fee policy below:

01. BOOKING FEE CHARGE

To confirm your appointment, a **£50** deposit is required at the time of booking. Once your treatment is completed, the remaining balance (total treatment cost + **2%** booking fee) will be charged.

02. RESCHEDULING

You are welcome to reschedule your appointment with at least **24 hours** notice. In this case, your booking fee will be carried over to the new appointment.

03. LATE CANCELLATIONS OR NO-SHOWS

If you cancel within less than **24 hours** of your appointment time, or fail to attend, your booking fee will be forfeited. A new booking fee will be required to rebook.

04. REMAINING BALANCE

Your booking fee will be deducted from the total cost of your treatment on the day of your appointment.

05. WHY WE TAKE BOOKING FEES

Booking fees are there to protect our time and reduce no-shows, ensuring appointments are available for clients who are ready to commit. We appreciate your understanding and cooperation.

Thank you for supporting our business and respecting our policies.

Annayah Aesthetics

 07795841981

 hello@annayahaesthetics.com

 @annayah_aesthetics

At Annayah Aesthetics, we truly value your time — and ours! To help keep things running smoothly and fairly for all clients, please take a moment to read our cancellation policy below:

01.

CANCELLATIONS & RESCHEDULING

We kindly ask for at least **24 hours** notice if you need to cancel or reschedule your appointment. This gives us a chance to offer your slot to someone else.

02.

LATE CANCELLATIONS / NO-SHOWS

Appointments cancelled with less than **24 hours** notice or missed completely will result in:

- a fee of **£50** or
- **loss of your deposit**

Repeated no-shows may result in refusal of future bookings.

03.

DEPOSITS

A non-refundable deposit of **£50** is required to secure all bookings. This will be deducted from your final treatment total.

04.

LIFE HAPPENS

We totally get that sometimes life throws curveballs. If you're unwell or something urgent pops up, please reach out, we'll always do our best to accommodate where we can.

Thank you for understanding and respecting our time.

Annayah Aesthetics

 07795841981

 annayahaesthetics@gmail.com

 @annayah_aesthetics

At Annayah Aesthetics, we run a tight schedule to give each client the time, care, and attention they deserve. To help things run smoothly, please take a moment to read through our lateness policy below:

01. ARRIVING LATE TO YOUR APPOINTMENT

Please aim to arrive on time for your appointment. If you are running late, we ask that you contact us as soon as possible.

If you are **more than 15 minutes late**, we may not be able to carry out your treatment in full, or at all — depending on time remaining and the treatment type.

02. MISSED TIME = MISSED TREATMENT

We cannot guarantee we'll be able to run over into the next client's time. Arriving late may result in:

- A shortened appointment
- Loss of your appointment altogether
- **Full treatment charges still applying**

03. WHY IT MATTERS

When one client is late, it affects the whole day — including other clients and their appointments. We really appreciate your understanding in helping us stay on track.

Thank you for being respectful of our time, and we'll always do our best to accommodate you wherever possible.