

# HIAWATHA MANOR WEST ASSOCIATION RESORT

Subject: A message from your Board of Directors

Dear Hiawatha Manor West Owner,

We are reaching out to inform you of an unexpected and significant development concerning the operation of Hiawatha Manor West Association Resort. Regrettably, our management company, Crown Management, has ceased operations at Hiawatha West and effectively abandoned its duties without warning. This unexpected abandonment by the management company has left us unable to continue the resort's daily operations at this time.

The board is actively exploring all available options to resolve this situation and restore services as quickly as possible. We understand how important Hiawatha Manor West is to you and your family, and we are committed to finding a solution that will allow the resort to resume its operations.

During this period, we will provide updates to keep you informed of our progress and any measures that may impact your ownership. You can also call the resort facility at (931)788-6724 and listen to the pre-recorded message for the latest resort update.

We also want you to know that when the resort does open we will work with all the owners that were unable to use their assigned week because of this unexpected event by providing another time you can use the facility.

We want to apologize for this unexpected event and thank you for your patience and understanding as we work through this challenging situation.

Sincerely,  
Gordon Bentley, President  
Hiawatha Manor West Association