

Tim Kenyon, ENP

Lawrenceville, GA

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Professional Summary

Visionary executive leader with over 25 years of experience in emergency management, public safety, and operational excellence. Certified Emergency Number Professional (ENP) with expertise in strategic planning, operations management, and NG9-1-1 technology innovation. Adept at developing and implementing policies that align with Federal Communications Commission directives and serve the public interest. Proven track record of driving collaboration, fostering stakeholder relationships, and delivering results through strategic vision and adaptable leadership. Dedicated to enhancing community safety and operational efficiency through cutting-edge solutions and authentic leadership.

Core Competencies

- *Executive Leadership & Strategic Vision*
- *Policy Development & Regulatory Compliance*
- *Emergency Management & Public Safety Expertise*
- *Operations Management*
- *Sales and Marketing Management*
- *Finance & Resource Management*
- *Collaborative Team Building & Stakeholder Engagement*
- *Technical Proficiency in NG9-1-1 Systems*
- *Problem Solving & Decision Making*
- *Public Relations & Communication*

Professional Experience

Vice President of Product Management

Synergem Technologies, Inc. | January 2023 – Present

- *Drive strategic vision and innovation for NG9-1-1 SaaS solutions, ensuring alignment with industry standards and community safety goals.*
- *Lead cross-functional teams to deliver regulatory-compliant emergency communication technologies.*
- *Daily engagement with Development teams as an active Product Owner over all NGCS solutions.*
- *Collaborate with marketing, engineering, and external stakeholders to refine messaging and enhance product adoption.*
- *Overseeing the development and deployment of NG core services contracted to serve more than 50 million people.*
- *Coordinate all trade show and user group participation and sponsorships, logistics and show management.*

Vice President of Sales

Synergem Technologies, Inc. | November 2021 – January 2023

- *Spearheaded sales strategy and team leadership, resulting in expanded market presence and revenue growth.*
- *Built strong relationships with government agencies and partners to advance public safety technology initiatives.*
- *Navigated complex RFP and procurement processes, ensuring compliance with regulatory frameworks.*
- *Worked with national carrier channel partners to deliver seamless NG9-1-1 services throughout North America.*

President & CEO

Conveyant Systems, Inc. | February 1993 – April 2018

- *Directed all aspects of operations, including finance, product development, sales and marketing, and stakeholder engagement, to ensure sustained growth and innovation.*
- *Played a pivotal role in NG9-1-1 development and implementation, contributing to national policy discussions.*
- *Fostered partnerships with industry leaders, driving advancements in enterprise 9-1-1 solutions.*
- *Led the design, development and distribution of a leading enterprise 9-1-1 alerting and call routing solution that is still in use today.*

VP of US Business Development

Komutel - Canada | August 2018 – March 2020

- *Spearheaded U.S. market entry, establishing growth strategies for Enterprise 9-1-1, call handling solutions, and public safety technologies.*
- *Established new channel partner relationships with nationwide partners in the enterprise space.*
- *Directed sales and business development for call handling consoles, call recording, and CCaaS, consistently expanding market share and driving customer acquisition across targeted regions.*
- *Collaborated with cross-functional teams to ensure product readiness for U.S. market demands, supporting NG9-1-1 initiatives in Canada while strategically pivoting away from enterprise 9-1-1 in the U.S. to optimize resources and ROI.*

Managing Director

First Response Innovations, LLC | 2010 – 2018

- *Oversaw the design, development and market expansion of Sentry Emergency Location Management systems, Providing location discovery and onsite emergency notification for enterprise multi line telephone system (MLTS)*
 - *Managed personnel, finances, and strategic initiatives to align with operational goals and community needs.*
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Key Achievements

- *Presented "Delivering NG9-1-1 Data Over Legacy Networks" to the FCC, contributing to regulatory advancements.*
 - *Spearheaded partnerships leading to a 25% growth in NG9-1-1 product adoption.*
 - *Guided the development of private-label public safety solutions acquired by major industry players.*
 - *Served as Southeastern Delegate of NENA National Institute Board – (2019-2025)*
 - *Currently serving as President – Elect of the NENA National Institute Board (2025-present)*
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Certifications

- *Emergency Number Professional (ENP) – NENA (2012–Present)*
 - *Certified Product Owner Scrum Professional (CPOSP) – Six Sigma Global Institute (2024)*
 - *FEMA IS-00100.b Certification – Incident Command System (2018)*
 - *FEMA IS-200.c Certification – Basic Incident Command System for Initial Response, ICS-200 (2025)*
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Education

- *State of California Teaching Credentials – Telecommunications (1986–1996)*
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Presentations & Publications

- *"The Changing Face of 9-1-1" – NG9-1-1 implementation strategies.*
 - *"Kari's Law & Ray Baum's Act Compliance" – Webinar series on legislative education.*
 - *"Delivering NG9-1-1 Data Over Legacy Networks" – Presented to the FCC.*
 - *"Situational Awareness and Onsite Notification" – Enterprise Presentation*
 - *"Kari's Law and Ray Baums Act: - Enterprise Presentation*
 - *"EIDO Management" – Panel Participant NENA SBP 2023 and 2024*
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