



# L & L Solutions

BECAUSE PEOPLE ARE YOUR  
COMPETITIVE ADVANTAGE

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**COMPETENCY BASED TRAINING SOLUTIONS**  
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FOLLOW - UP COACHING

TRANSFER SKILLS AND KNOWLEDGE

CUSTOMIZE TO YOUR CULTURE

SKILL GAP ANALYSIS

IDENTIFY THE COMPETENCY

Foundations in Leadership (Series)

Communication

Conflict Management

Building Commitment and Accountability

Motivation

Train the Trainer

Culture? What's the Big Deal?

Dealing with Difficult People

Diversity and Inclusion

Customer Service

Leading Change

Credibility and Influence

Cultural Based Interviewing

Problem Solving

Business Ethics

Keys to Employee Retention