



Grooming release form.

- We always do everything we can to make sure your pet's time in the salon is a pleasant experience. We do not use restraints such as harnesses and we have a strict no scruff policy. Unfortunately, occasionally grooming can expose a previously hidden medical issue, or aggravate a current one. This can happen during or after a groom.
- It is possible that an accident could occur during grooming. Utmost care and caution will always be taken but cuts, scratches, nicks and quicking of nails can occur. Coventry cat groomers will not be responsible for any conditions or problems discovered during grooming.
- Coventry cat groomers will not be responsible for accidental death of the pet as a result of any pre-existing health condition.
- Should Coventry cat groomers determine, at its sole discretion, that urgent veterinary care is required, I agree to pay any necessary fees and costs. I authorise Coventry cat groomers to contact my vet for urgent care. Coventry cat groomers will not be liable for any after-grooming effects of de-matting, clipping or brushing procedures, or problems uncovered on a badly matted or otherwise neglected coat including, but not limited to, skin redness, itchiness or self inflicted irritations from excessive external scratching or rubbing.
- Time and costs associated with de-matting are unpredictable. I agree to pay whatever fees are incurred as a result of de-matting. Whether a pet is matted is at the sole discretion of Coventry cat groomers.
- I understand and agree that my pets nails will be trimmed prior to grooming for the safety of the groomer and understand this does not have a detrimental impact on my pet.
- I agree that I have truthfully informed Coventry cat groomers if my pet has ever bitten another animal or human, or if they have any other aggressive tendencies.
- Coventry cat groomers have the right to refuse to groom a pet if in an unsatisfactory state, including but not limited to, behavioural issues, fleas, ticks or other parasites.
- Coventry cat groomers operates a strict missed appointment policy and I agree that if I need to change an appointment I will notify Coventry cat groomers no less than 24 hours before the booked appointment. If insufficient notice is given, I understand I will lose my booking fee. If appointments are missed repeatedly, we may not be able to book any future appointments.

I hereby confirm that I understand and agree to all the points stated above.

Sign _____ Name _____ Date _____