



CORNEA & CONTACT LENS
ASSOCIATES
— EYE CARE EXCELLENCE —

Dear Patients;

COVID-19 Update:

The state of Pennsylvania has granted Westmoreland county the ability to move into the **GREEN** phase of reopening the economy starting today June 5, 2020. The goal is to try and get back to a modified version of business as usual, while maintaining vigilance in keeping our patients safe and healthy.

We will continue to provide full eye care service with some restrictions. We kindly ask that you abide by these restrictions until our county moves out of the Green phase where the social distancing policy is lifted and we can hopefully return to a more normal situation. We are asking the following;

- Pre-fill out check in forms. Our forms are available online to download/print or you can use our online patient portal to pre-fill your information prior to your exam.
- Cloth masks are **MANDATORY PER STATE ORDER/MANDATE UNTIL FURTHER NOTICE**.
- If you are sick, or are running a fever, **STAY HOME**. We will be more than happy to work with you to reschedule your appointment when you are feeling better.
- Virtual/Telemedicine will continue to be offered going forward for emergent/red eye issues. We will triage you when you call, to see if you can be seen via Telehealth or you would need to schedule an appointment in our office to be seen.
- Curbside policy is still in place. **NO WALK IN APPOINTMENT or ADJUSTMENTS PLEASE**. Kindly call ahead to check the status of our books; if we have any openings, we will be more than happy to accommodate you. Keep in mind, most adjustments/pickups can be done via curbside.

We have already started to increase our patient load for next week. These guidelines are being implemented to protect not only you but myself and the staff as well. Until such time that it is safe to return to business as usual, these policies will be our new normal.

We feel that it is necessary to take these steps to protect everyone from the uncertainty that is **COVID-19**, especially those who are most vulnerable. This care and concern includes all of our senior citizens, those with co-morbidities such as COPD and uncontrolled diabetes just to name a few.

Again, we apologize for any inconvenience this will have, but the safety of our patients, staff, and families are our number one priority in these historic times. We thank you for your patience and understanding.

Sincerely,

Jason A. Ludwig, OD
Owner/Optomtrist
Cornea & Contact Lens Associates

