

## **Terms and Conditions for calm village**

By booking to attend or facilitating a class or event in calm village, you agree to the following terms and conditions.

### **General:**

- Calm village reserves the right to review and amend these Terms and Conditions from time to time which it may consider necessary. Any such changes will be published on the Website.
- Details of class/event times at calm village may vary from time to time and will be published on the website or shared via social media/messaging.
- Any resources/handouts given in person or down loaded from the web site are for personal use only and copyrighted to calm village. You may not use or amend them for commercial usage.
- Please give written notice to calm village of any change of address or email.

### **Cancellation of Classes, Workshops or Events:**

- Full payment for all classes is required prior to participation in the class. Payment for classes are non-refundable and non-transferrable.
- Please note full payment for all workshops and events is required on booking. If you cancel your booking for a workshop or an event giving at least 30 days before the start date of the event you will be refunded the amount you have paid. If you cancel within 30 days of the start date of the event there will be no refund unless we or yourself are able to transfer your booking to another participant (you must inform us in writing if you do this), in which case we will refund you the amount you have paid.
- Private class cancellations require 24-hour notice or full fee will be due
- We reserve the right to cancel an event/class for any reason, though we will try to only do so in the event of exceptional circumstances that mean we are unable to offer the event/class as advertised, or if there are, in our opinion, insufficient numbers booked onto the event/class for it to be commercially viable. Should this happen, we will notify you promptly and will refund you the full amount you have paid us.

### **Personal belongings, dress and safely:**

- Calm village is not responsible for the safekeeping of your personal belongings during your participation in the Event/Class.
- Vehicles, bicycles and their contents, parked or locked up on or outside any venue used by Calm village are left at the owners risk and we will accept no liability for loss, damage or theft.
- Appropriate dress will be worn for the practice of Yoga and other activities. Footwear should be removed in the kitchen area before entry to the studio.
- Attendees do not walk around the studio barefoot if you have verrucas or similar foot complaints.
- Fire exits, which are clearly marked, are there in the interests of safety and Please do not interfere with these doors for any reason.
- In the event of a fire, please make your way to the nearest available exit.
- No smoking in the studio.
- The use of mobile phones are not permitted in the studio or online classes.
- Abusive or threatening behaviour, or language of a profane or discriminatory nature will not be tolerated at any class/event or in any communication with any of our attendees, staff or teachers, and we reserve the right to exclude anyone behaving in such a way from a class/event, or from further participation in a class/event, without refund of any amounts paid, and to refuse to permit that person to participate in any further class/ events.

- Calm village has the right to exclude an attendees from an in studio or online class if they feel there are concerns for the attendees health.
- It is the attendees responsibility when joining an in person class/event or attends online classes that you are in a good physical condition and that you know of no medical or other condition that might make you not capable of engaging in the class/event.
- Attendees are advised not to undertake any physical activities without first seeking medical advice if they have concerns over their physical condition.
- Please do not come to the studio if you are suffering from: any infectious or contagious illness where there is a risk, however small, that such ailment may be detrimental to the health safety, comfort or physical condition of the other attendees. If there is any doubt, attendees should consult their doctor and must notify calm village of any circumstances affecting their health, which may be exacerbated through continued use of the studio.
- Attendees should complete the health forms for specific classes/events and ensure calm village is informed of any change to health that may impact ability to practice Yoga or other activities that take place in calm village.
- Calm village may require additional health checks before allowing students to attend in studio classes, this may include mandatory temperature checks, signed health weavers from doctors.

