



# WELCOME TO SNOWCREST

PLEASE TAKE A  
MOMENT TO READ  
THIS SNOWCREST  
RENTER'S GUIDE

**REVISED DECEMBER 24, 2024**

**WELCOME TO SNOWCREST CONDOMINIUMS**

*All units are privately owned. Please respect them as if they were your own. We hope that you enjoy your stay and have a wonderful time!*

**FOR EMERGENCIES DIAL: 911**

**THE RESIDENT MANAGER IS LUIS ORENDO, UNIT 102B, 704-713-2854**

**FOR THE SAFETY AND ENJOYMENT OF ALL OF OUR GUESTS PLEASE OBSERVE THE FOLLOWING RULES:**

HOUSEKEEPING NEEDS - PLEASE CALL YOUR RENTAL AGENCY. DO NOT CALL THE RESIDENT MANAGER.

MAINTENANCE – call the Resident Manager 704-713-2854 between 8:00 am and 11:00 pm

NO SMOKING IN THIS COMPLEX OR BALCONIES. SMOKING IS PERMITTED IN DESIGNATED UNITS AND OUTSIDE ONLY.

HOT TUBS – for use by Snowcrest owners and guests ONLY. Hours are \*12:00 PM to 10:00 PM.

Please obey all posted instructions located in the spa area. Children under the age of 12 must be accompanied by an adult. Do not take any glass containers into the hot tub areas. If playing music, please keep volume down to where you can hear it. Please do not share with all of the building.

GAME ROOM – is open \*8:00 AM to 11:00 PM. Please clean up after yourself. Contact the Resident Manager if the room is locked.

LAUNDRY ROOMS – are located on both A & B sides on each floor in the center of the hallway. Soap dispensers are located in the laundry rooms on the second floor.

CHANGE – a machine is located in the hallway on the first floor near the elevator. If the machine is empty, check with the Resident Manager in unit 102B before 11:00 pm.

FIREPLACES –The fireplaces cannot be used for fires or burning materials. **THEREFORE, NO MATERIALS MAY BE BURNED OR FIRES STARTED IN THE FIREPLACES.**

QUIET HOURS – are strictly enforced from 11:00 PM to 7:00 AM. Respect your fellow guests by keeping radios, TVs and voices down during these hours.

PETS - **Guests are *not permitted* to have pets** in the complex. The presence of unauthorized pets may result in eviction.

TRASH – all trash must be removed from the unit and placed in the trash compactor located at the side entrance of “B” building. To keep the bears out, please keep the compactor door closed. **PLEASE DO NOT LEAVE TRASH IN BUILDING!**

CHECK OUT TIME – Varies with the rental company. Check with them.

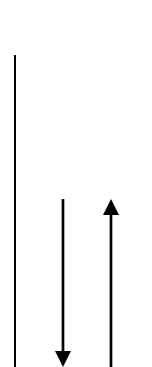
**\*Hours are subject to change at the discretion of the Board**

# PLEASE TAKE CARE

# **WHEN PARKING YOUR VEHICLE**

**THE SHUTTLE BUS REQUIRES CONSIDERABLE  
SPACE TO GET BY YOUR VEHICLE. IF IN DOUBT  
THAT THE BUS CAN PASS, PLEASE MOVE IT TO A  
PARKING SPOT THAT WILL NOT OBSTRUCT THE  
TRAFFIC FLOW.**

**THE WEST SIDE PARKING LOT IS LARGE ENOUGH TO  
ACCOMMODATE LARGER VEHICLES. PLEASE LIMIT  
THE EAST SIDE PARKING LOT TO SMALLER CARS.**





Fire Pit Area

Entrance to Snowcrest

Log Cabin

Log Cabin

Log Cabin

Log Cabin

Log Cabin

WEST SIDE ENTRANCE

Bike Rack

ELEVATOR

GAME ROOM

**A**  
**SIDE ENTRANCE**

NORTH SIDE ENTRANCE

Shed

EAST SIDE ENTRANCE

**BUS STOP**  
This is the only place that the bus will stop

Bike Rack

SOUTHSIDE ENTRANCE

Water Towers

TRASH COMPACTOR

FOR MAINTENANCE

(not housekeeping) NEEDS

The Resident Manager

Luis Orendo

is in unit 102B

Phone 704-713-2854

# **CALL THE APPROPRIATE AGENCY**

**MAINTENANCE DOES NOT TAKE CARE OF  
HOUSEKEEPING NEEDS**

**HOUSEKEEPING DOES NOT TAKE CARE OF  
MAINTENANCE NEEDS**

**FOR MAINTENANCE NEEDS CALL 704-713-2854**

**FOR HOUSEKEEPING SERVICES CALL YOUR RENTAL AGENCY**

## **COMMUNICATION SERVICES**

### **Telephone**

**IN CASE OF AN EMERGENCY      DIAL 911**

**TO CALL ANOTHER SNOWCREST UNIT DIAL THE LAST 4 NUMBERS  
OF THE UNIT'S PHONE NUMBER,**

**UNIT PHONE NUMBERS ARE ON PAGE 6.**

**ALL PHONE CALLS ARE FREE. IF MAKING CALLS OUTSIDE OF THE  
SNOWSHOE RESORT, DIAL THE AREA CODE WHEN CALLING A  
WEST VIRGINIA PHONE NUMBER. THE AREA CODE IS 304**

**TO MAKE LONG DISTANCE CALLS FROM THE UNITS, DIAL THE  
AREA CODE AND THE NUMBER. IT IS A FREE CALL.**

A101	4201
A102	4202
A103	4203
A104	4204
A105	4205
A106	4206
A107	4207
A108	4208
A109	4209
A110	4210
A111	4211
A112	4212
A113	4213
A114	4214
A115	4215
A116	4216
A201	4217
A202	4218
A203	4219
A204	4220
A205	4221
A206	4222
A207	4223
A208	4224
A209	4225
A210	4226
A211	4227
A212	4228
A213	4229
A214	4230
A215	4231
A216	4232
A301	4233
A302	4234
A303	4235
A304	4236
A305	4237
A306	4238
A307	4239
A308	4240
A309	4241
A310	4242
A311	4243
A312	4244
A313	4245
A314	4246
A315	4247
A316	4248

B101	4250
B102	4251
B103	4252
B104	4253
B105	4254
B106	4255
B107	4256
B108	4257
B109	4258
B110	4259
B111	4260
B112	4261
B113	4262
B114	4263
B115	4264
B116	4265
B201	4266
B202	4267
B203	4268
B204	4269
B205	4270
B206	4271
B207	4272
B208	4273
B209	4274
B210	4275
B211	4276
B212	4277
B213	4278
B214	4279
B215	4280
B216	4281
B301	4282
B302	4283
B303	4284
B304	4285
B305	4286
B306	4287
B307	4288
B308	4289
B309	4290
B310	4291
B311	4292
B312	4293
B313	4294
B314	4295
B315	4296
B316	4297

**ALL UNITS HAVE INTERNET ACCESS.**

**IF YOU HAVE A PROBLEM CONNECTING TO THE INTERNET,  
CONTACT CITYNET TECH SUPPORT AT 1-800-844-248-9638**

**PLEASE DO NOT CONTACT THE RESIDENT MANAGER. HE DOES  
NOT PROVIDE TECH SUPPORT.**

### **TELEVISION CHANNELS**

#### **Channel**

23.1 - Citynet TV Guide  
23.2 - Snowshoe TV-not working  
24.1 - CitynetTV  
25.1 - Snowshoe TV  
26.1 – Webcam-boathouse  
27.1 – Webcam-Skidder  
28.1 – Webcam - Ballhooter  
28.2 - ABC – WBOY  
29.2 - CBS – WDTV  
30.2 - NBC – WBOY  
31.2 - Fox – WVFX  
32.2 - CW  
33.1 - CNBC  
33.2 - CNN  
34.1 - Fox News  
34.2 – HLN/CNN  
35.1 - MSNBC  
35.2 - A&E  
36.1 - AMC  
36.2 - Discovery  
37.1 - TBS  
37.2 - FX  
38.1 - Weather Channel  
38.2 - History Channel  
39.1 - National Geographic  
39.2 - SyFy  
40.1 - TNT  
40.2 - USA  
41.1 - Freeform  
41.2 - Disney  
42.1 - Hallmark

#### **Channel**

42.2 – AT&T Sports  
43.1 - ESPN  
43.2 – ESPN2  
44.1 - ESPNU  
44.2 – FS1  
45.1 - Golf  
46.1 - MASN  
46.2 – MASN2  
47.1 – Animal Planet  
47.2 - BRAVO  
48.1 – Food Network  
48.2 - HGTV  
49.1 - Travel  
49.2 - TLC  
50.1 - Lifetime  
50.2 - Oxygen  
51.1 – Cartoon Network  
Limited time:  
52.1 – HBO  
52.2 – HBO 2  
53.1 – HBO Comedy  
53.2 – HBO Family  
54.1 – HBO Signature  
54.2 – HBO Zone



## **HOT WATER HEATER CARE**

**THE WATER COMING INTO THE BUILDING IS VERY  
COLD IN WINTER AND TAKES TIME TO HEAT UP.**

**SPACE YOUR SHOWERS APPROXIMATELY 20 MINUTES APART.**

**THE WATER HEATER IS A 40 GALLON TANK AND A  
NORMAL SHOWER WILL TAKE ABOUT 15 GALLONS OF WATER.**

**DO NOT RUN THE DISHWASHER WHILE TAKING A SHOWER.**

## **TOILET CARE**

**EXTREMELY COLD WATER DOES NOT FLOW EASILY**

**PLEASE FLUSH TWICE IN WINTER**

**FIRST FLUSH FOR THE INITIAL WASTE**

**SECOND FLUSH FOR THE PAPER**

**PLEASE DO NOT PUT ITEMS INTO THE TOILET THAT**

**DO NOT NORMALLY GO INTO THE TOILET**

## **FIREPLACES**

**THE FIREPLACES HAVE BEEN DETERMINED TO BE UNSAFE FOR  
BURNING MATERIALS. THEREFORE, NO MATERIALS MAY BE  
BURNED IN THE FIREPLACES.**

**IF YOUR UNIT HAS AN ELECTRIC FIREPLACE, PLEASE BE  
SURE TO TURN IT OFF BEFORE LEAVING THE UNIT OR  
CHECKING OUT.**

## **REVISED JANUARY 6, 2020**

1. Snowcrest condominium units shall be used for residential purposes only by the owner or owners, their tenants, or their guests. No industry, business, trade, occupation, or profession of any kind, commercial, religious, educational, or otherwise, designed for profit, altruism, explorations, etc. will be permitted in any unit or on any part of the property, except that the Resident Manager may conduct legitimate condominium management functions from his/her unit.
  2. Owners, tenants, and guests shall not use or permit the use of their unit in any manner which would be illegal, disturbing, or a nuisance; or which would infringe upon the rights, comfort, or enjoyment of other occupants; or in such a way as to be injurious to the reputation or value of the property.
  3. The common elements shall not be obstructed, littered, defaced, or misused in any way.
  4. No animals or pets of any kind shall be kept in any unit or on any condominium property except with the written consent of the Executive Board; provided, however, that in no case shall they be kept, bred, or maintained for commercial purposes; and further provided that any animal or pet causing or creating a nuisance or unreasonable disturbance may be removed permanently by the Executive Board upon three days written notice to the owner.
    - a. Homeowners are permitted to have pets.
    - b. Long term renters may have pets with Board permission as requested by the Homeowner.
    - c. Homeowners who live in their unit may have pets with Board permission.
    - d. Renters, friends and relatives of Homeowners are not permitted to have pets.
    - e. Pets are not permitted in the hot tub areas. Pets in the common areas must be on no more than a 6-foot leash at all times and must be under control at all other times. Pet owners are responsible for cleaning up after them. For first violation, a verbal warning will be issued. For the second violation, the President will be notified and will issue a written warning. For the third violation, the approval to have a pet in the building will be rescinded.
    - f. The Board and its representatives shall follow the Americans with Disabilities Act and its Regulations regarding service animals.
  8. No person shall, at any time, enter or attempt to enter upon the roof, or into building crawl spaces, electrical or machinery compartments, maintenance or storage lockers, or into any other such restricted space so marked, except with the express permission of an Executive Board member or the Resident Manager.
  9. Flammable, combustible, or explosive fluids, materials, chemicals, or substances, except those for normal household use, shall not be kept or stored in any unit or anywhere on the common property.
  10. The common party or recreation room, located on the first floor near the elevator, will be open from 8:00 a.m. to 11:00 p.m. for the use of all Snowcrest occupants. Special arrangements for extended hours or party reservations must be made with the Resident Manager. Users are expected to clean up after themselves.
- 10**
12. The whirlpool bath spas will be open from 12 p.m. to 10:00 p.m. The number of baths to be operational will be determined by the Resident Manager under guidance from the Executive Board and will vary with seasonal occupancies. The rules for their use follow:
    - a. Children under 12 years old must be accompanied by an adult.

- b. No running or horseplay is permitted.
  - c. Food and smoking are prohibited in the hot tub enclosures.
  - d. Do not tamper with the controls.
  - e. Persons with heart conditions or other similar medical problems are advised against using hot tubs.
  - f. Do not stay in the hot tub longer than 15 minutes at one time. Alternate 15-minute tub soaks with 10 minute cool down periods.
13. Vehicles shall not be parked in front of any building entry way, or in such a manner as to impede traffic flow around the buildings or hinder snow removal operations, tank, or the trash and firewood bins, or in other designated no parking areas. The Resident Manager has discretionary authority to have vehicles towed at the owner's expense if the circumstances warrant that action.
14. In the event of any emergency originating in or threatening any condominium the Executive Board, or any other person authorized by the Executive Board, shall have the right to enter such unit for the purpose of remedying or relieving the cause of the emergency. This right of entry shall be immediate, and to avoid damage in the event of an emergency, each unit owner should deposit a key to the unit with the Resident Manager.  
The same right of entry shall prevail for the purpose of performing required maintenance, alteration, or repair to any portion of the common property, except that in this instance, entry shall be made only at reasonable times with reasonable notice to the owner.
15. Grills, bicycles, scooters, skateboards, segways or other personal recreational devices are not permitted in the building or on the porch areas. Grills are a fire hazard and bicycles track dirt on the common and condominium carpets. Bicycle storage and wash rack is provided in the east side storage building during the summer months. Grilling facilities are located on the west side of the building.
16. Trash, debris and other materials left in the hallways will be removed by the Resident Manager and a fee of \$25.00 minimum shall be charged to the unit homeowner.
17. Items may not be stored on the balconies.
18. No individual may reside or occupy Snowcrest Property on a temporary, or permanent basis if said individual is also banned from residing or occupying any property located on Snowshoe Mountain. This rule does not apply to Unit Owners.
19. The Association has adopted a policy regarding security cameras. A copy of this policy is available upon request.

SNOWCREST EXECUTIVE BOARD  
January 6, 2020