



Thank you for taking the time to complete this survey. Your responses will help us improve our program and are greatly appreciated! Please note that you do not need to include your contact information if you would prefer to provide anonymous feedback. If you have additional questions about this survey or the program, please contact Suzanne Feltner at (suzannefeltner@yahoo.com or 330-264-9250).

Name of Group/Organization: _____ Date: _____

North Street Mission has my **permission** to use my comments to promote or explain the program

Yes No.

Demographic information: (Optional)

Name: _____ Age: _____ Gender: _____

E-mail address: _____

Address: _____

Highest level of education completed: _____ Profession: _____

Your volunteer experience:

1. Have you volunteered with us before this trip? Yes No
2. On a scale of one to five, please rate your level of satisfaction with your experience:
 1: Not at all satisfied 2: Slightly satisfied 3: Somewhat satisfied
 4: Very satisfied 5: Extremely satisfied
3. Did you receive enough information about North Street Mission & its work? Yes No Somewhat
Comments: _____
4. Did you receive enough information about Wooster? Yes No Somewhat
Comments: _____
5. Did you feel comfortable with the tasks you were given? Yes No Somewhat
Comments: _____
6. Did you feel safe at the work sites? Yes No Somewhat
Comments: _____
7. Were you satisfied with the Trinity Housing Facilities? Yes No Somewhat
Comments: _____
8. Were your expectations for the trip met? Yes No Somewhat
Comments: _____

9. Would you recommend the North Street Mission volunteer experience to your friends and family?
 Yes No Maybe

Comments: _____

10. Do you plan to volunteer with North Street Mission next year? Yes No I do not know

Comments: _____

11. What would you change/improve/modify about the Trinity Housing Facilities _____

12. What would you change/improve/modify about the program's activities? _____

13. Please list any tips that you would like to share with other volunteers. _____

Educational Components:

It is our goal that you gain new and/or expanded knowledge of rural poverty, addiction, and mental health issues in Wooster. It is our hope that something you experience here will inspire you to act on these issues in the future. Please answer the following questions to help us evaluate if we are meeting this goal.

1. What did you experience during your **work** with North Street Mission that impacted your thinking the most? _____

2. What lessons or values did you learn or reinforce through your volunteer work with North Street Mission? _____

3. How do you plan to use what you learned/experience during your time with North Street Mission in the future at home or elsewhere?

4. Please share any other comments/recommendations/concerns (i.e. staff, facilities, etc.)

**Thank you for your hard work and have a safe trip back home! Hope to see you again!