

Privacy Policy

Last updated: August 2026

Pepperberry Interiors respects your privacy and is committed to handling your personal information responsibly and transparently.

This Privacy Policy explains how Pepperberry Interiors collects, uses, stores and manages personal information when you visit our website, make an enquiry or engage our interior design services.

Information We Collect

We may collect personal information that you provide to us, including:

- Your name and contact details, such as your email address and phone number
- Information submitted through our website, enquiry forms or design questionnaires
- Information about your home, rooms, design preferences, lifestyle, budget and project requirements
- Photographs, floor plans, measurements and other information you provide for the purpose of your design project
- Records of our communications with you
- Information relating to services you purchase from Pepperberry Interiors

Our website may also collect limited technical information, such as your browser type, device information and how you interact with our website, through cookies or website analytics.

How We Collect Your Information

We generally collect personal information directly from you when you:

- Submit an enquiry through our website
- Contact us by email or other communication channels
- Complete a design questionnaire
- Book or purchase a service
- Participate in a consultation
- Provide photographs, plans, measurements or other project information

Some information may also be collected automatically when you use our website through website analytics, cookies or similar technologies.

How We Use Your Information

We may use your personal information to:

- Respond to enquiries
- Provide our interior design and e-design services
- Understand your design preferences and project requirements

- Prepare design concepts, mood boards, style boards, schedules and other design documentation
- Communicate with you throughout your project
- Process and administer bookings and payments
- Improve our services and website
- Maintain appropriate business and administrative records
- Meet any legal or regulatory obligations

We will not sell your personal information to third parties.

Sharing Your Information

We may use trusted third-party service providers to help operate our business, such as website hosting, email, cloud storage, payment processing, accounting, booking and website analytics providers.

Personal information will only be shared where reasonably necessary for these services or where required or authorised by law.

Some third-party providers may store or process information outside Australia. Where applicable, the location of this information will depend on the service providers used by Pepperberry Interiors.

Photographs and Design Projects

Photographs, floor plans and other project materials supplied by clients are used for the purpose of providing our design services.

Pepperberry Interiors will not publish identifiable photographs of your home or project for marketing, social media, website or portfolio purposes without obtaining appropriate permission from you.

Storage and Security

We take reasonable steps to protect the personal information we hold from misuse, interference, loss and unauthorised access, modification or disclosure.

Information may be stored electronically using secure business systems and third-party service providers.

We retain personal information for as long as reasonably necessary for our business, legal and administrative requirements and securely delete or de-identify information when it is no longer required where appropriate.

Accessing or Correcting Your Information

You may contact us if you would like to request access to personal information we hold about you or if you believe that information is incorrect or needs to be updated.

We will respond to reasonable requests in accordance with applicable Australian privacy requirements.

Cookies and Website Analytics

Our website may use cookies and analytics tools to understand how visitors use the website and to improve the website experience.

You can usually control or disable cookies through your web browser settings. Disabling cookies may affect the way some parts of the website function.

Privacy Concerns or Complaints

If you have a question or concern about how Pepperberry Interiors has handled your personal information, please contact us using the details below.

We will review your concern and aim to respond within a reasonable timeframe.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our business, website, services or legal obligations.

The latest version will be available on the Pepperberry Interiors website.

Contact

Pepperberry Interiors

ABN: 36502149016

Email: zacwisbey@pepperberryinteriors.com

Website: www.pepperberryinteriors.com

For any questions about this Privacy Policy or how we handle your personal information, please contact us using the details above.