
PEPPERBERRY INTERIORS

DESIGN CONSULTATION TERMS

Last updated: August 2026

These terms apply to the Pepperberry Interiors 60-Minute Design Consultation service. By purchasing a Design Consultation, you agree to the terms below.

THE CONSULTATION

Your Design Consultation includes one 60-minute online consultation with Pepperberry Interiors and a short written Design Summary following your session.

The consultation is designed to provide practical interior design advice tailored to the questions, challenges and ideas you would like to explore. Depending on your needs, this may include discussion around layout, colour, furniture, styling, finishes and other interior design considerations.

The Design Summary is intended as a concise record of the key ideas and recommendations discussed during your consultation. It is not a full interior design package and does not include detailed floor plans, technical drawings, comprehensive product schedules, sourcing, revisions or ongoing design support unless otherwise agreed.

BEFORE WE MEET

To help make the most of your consultation, you may be asked to complete a short questionnaire and provide photographs, measurements, inspiration or other relevant information about your space.

Advice is based on the information reasonably available to Pepperberry Interiors at the time of your consultation. As the service is provided remotely, Pepperberry Interiors does not generally attend the property or independently verify measurements, site conditions or other information supplied by you.

MEASUREMENTS & SUITABILITY

Please check all measurements, dimensions, product specifications and suitability for your space before purchasing products or carrying out work.

Any measurements you provide are assumed to be accurate. Pepperberry Interiors is not responsible for issues arising from inaccurate or incomplete measurements or information supplied by the client.

PRODUCTS, PRICING & AVAILABILITY

Any products, retailers, prices or other items discussed during your consultation are recommendations only unless expressly stated otherwise.

Prices, promotions, stock levels, product ranges, lead times and availability can change at any time. Products may also be discontinued or vary from information available at the time of

your consultation.

Before purchasing, please confirm current pricing, availability, dimensions, specifications, shipping, installation requirements, warranties and return policies directly with the relevant retailer or supplier.

COLOUR, FINISHES & MATERIALS

Colours, finishes and materials can look different depending on screen settings, photography, lighting conditions, manufacturing batches and natural material variation.

Where colour or finish is important, Pepperberry Interiors recommends viewing physical samples in your own space and lighting conditions before making a final decision or purchase.

IMPLEMENTATION & PROFESSIONAL ADVICE

You are responsible for deciding whether and how to implement the recommendations discussed during your consultation.

Pepperberry Interiors provides interior design advice and does not provide structural, engineering, electrical, plumbing, building or other licensed professional services.

Where appropriate, recommendations should be checked and carried out by suitably qualified or licensed professionals.

BOOKING, CANCELLATIONS & RESCHEDULING

Your consultation must be booked through the booking link provided following purchase.

If you need to reschedule, please provide as much notice as reasonably possible.

If you wish to cancel your consultation, any refund will take into account whether work has already commenced, including preparation or review of information supplied before your appointment, and any reasonable costs incurred by Pepperberry Interiors.

Nothing in these terms limits any rights you may have under the Australian Consumer Law.

YOUR DESIGN SUMMARY

Following your consultation, Pepperberry Interiors will provide a short written summary of the key ideas and recommendations discussed.

The Design Summary is intended to support the conversation you've had with your designer and should be read in that context. It is not intended to constitute technical documentation, construction documentation or a complete interior design specification.

INTELLECTUAL PROPERTY

Design concepts, recommendations, written material and other content created by Pepperberry Interiors remain the intellectual property of Pepperberry Interiors.

Once your consultation has been paid for in full, you may use the material provided for your personal project. It may not be resold, commercially reproduced or represented as the work

of another designer.

LIABILITY

To the extent permitted by law, Pepperberry Interiors is not responsible for loss or damage arising from inaccurate information or measurements supplied by the client; changes to third-party products, prices or availability; retailer, supplier or delivery issues; work carried out by trades or other third parties; installation or implementation decisions; or differences between digital representations and physical colours, finishes or materials.

Nothing in these terms excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law.

These terms are governed by the laws of Victoria, Australia.

Pepperberry Interiors
ABN 36 502 149 016