

JORDANIAN SOCIETY FOR ANIMAL PROTECTION (“TABANNI”)

GIVE PROGRAM TERMS AND CONDITIONS

Last updated: 19th August 2026

By clicking “GIVE” on our website, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions (“T&Cs”).

1. Organisation

2. The Jordanian Society for Animal Protection (“Tabanni”, “we”, “us”, or “our”) is a non-for-profit limited liability company established and operating in accordance with the laws and regulations of Jordan.

2.1 We are dedicated to the protection and care of animals and operate various animal-welfare projects and related initiatives, details of which are available on our website.

3. Contributions via “GIVE”

3.1 These T&Cs govern the use of the “GIVE” functionality on our website and apply to all voluntary payments made through this functionality in support of our projects (each a “Contribution”, and collectively, the “Contributions”).

3.2 When you click on “GIVE”, you will be redirected to “Now 8”, a third-party platform through which payments for the Contributions are facilitated (the “Now8 Platform”).

4. Now8 Platform

4.1 We do not control or operate the Now8 Platform. We are not responsible for its technical operation, security, or availability, nor for any errors, delays, or failures that may occur during the payment process.

4.2 Access to and use of the Now8 Platform is subject to any terms, conditions, and policies of Now8 (accessible [here](#)), which shall apply independently of these T&Cs.

5. Contributions

5.1 Contributions are voluntary, gratuitous gifts, made entirely at your discretion and risk.

5.2 Contributions:

- are not payments for goods or services, whether digital or physical;
- do not give rise to any refundable balance, credit, chargeback right, or other entitlement;
- do not confer any ownership, voting, governance, management, or decision-making rights in relation to our organisation;
- do not constitute investments, deposits, savings products, or any form of financial instrument; and
- do not create any expectation of financial return, benefit, or consideration.

5.3 Nothing in these T&Cs, nor the making of a Contribution, shall be construed as creating any commercial, fiduciary, agency, partnership, joint venture, or trust relationship with us.

6. Recurring Contributions

6.1 You may choose to activate Contributions on a recurring basis (“Recurring Contributions”). If so, you must select the amount and the frequency of the Recurring Contribution through the Now8 Platform.

6.2 Recurring Contributions will:

- be charged automatically at your selected amount and frequency; and
- remain active until cancelled or modified by you.

6.3 All Recurring Contributions are administered and processed according to your instructions provided through the Now8 Platform. We do not control the scheduling or execution of any payments.

6.4 It is your responsibility to manage, amend, or cancel any Recurring Contribution, including updating payment details or terminating the arrangement, directly through the Now8 Platform.

7. **Eligibility and Responsibilities**

7.1 We only accept Contributions from Jordanian citizens.

7.2 By making a Contribution, you represent and warrant that:

- you hold a valid Jordanian citizenship;
- you are legally permitted and competent to make voluntary monetary contributions under Jordanian law; and
- you will promptly notify us if this status changes and/or if any information provided in connection with your Contribution becomes inaccurate or misleading.

7.3 You further represent and warrant that:

- any funds forming part of your Contribution have been lawfully obtained by you;
- your Contribution does not breach any applicable sanctions, anti-money laundering, or counter-terrorism financing laws; and
- you are not acting on behalf of another person, except to the extent permitted by law.

7.4 It is solely your responsibility to ensure that you satisfy the requirements and responsibilities set out in these T&Cs. We may rely on your confirmation without conducting independent verification but reserve the right to request additional information or documentation where required by law or by any competent authority.

7.5 If it becomes apparent that your Contribution is in breach of these requirements, we reserve the right to:

- suspend the relevant Contribution (or any associated Recurring Contributions);
- refuse or decline future Contributions from you; and
- take any action necessary to secure compliance with applicable laws and regulations.

7.6 You hereby agree to indemnify us and hold us harmless in the event where you make a Contribution and you do not satisfy the requirements of Clause 6.2 of these T&Cs.

8. **Allocation and Use of Funds**

8.1 Contributions are made without consideration, and no contractual obligation shall arise on our part to deliver any specific project outcome, service, or benefit as a result of a Contribution, except as expressly stated in these T&Cs.

8.2 Contributions are applied to support our projects and activities in furtherance of our mission. Subject to applicable laws and regulatory requirements, we retain full discretion over the allocation and application of Contributions. Our allocation decisions may take into account, among other factors, availability of other funding sources, and any operational, logistical, or regulatory constraints.

8.3 Unless expressly stated, Contributions are not ring-fenced for a specific project or activity, initiative, or animal. Any references to a specific project or initiative are made for indicative purposes only and do not constitute a representation, warranty, or assurance as to the timing of activities, precise application of funds, or achievement of any particular outcome.

8.4 Unless expressly stated, no representation, warranty, or assurance is given that a Contribution will benefit a specific animal or individual case, including where images, names, or descriptions of specific animals are used for illustrative or information purposes.

9. **Refunds**

- 9.1 All Contributions are final and non-refundable, except as expressly provided in these T&Cs.
- 9.2 Refunds may be considered only in limited circumstances, including where a Contribution has been duplicated due to a proven technical error in the payment process, or where a refund is required by law.
- 9.3 Any refund approved in accordance with this section may be subject to administrative review and processing times and will be processed using the original payment method or such other method as we consider appropriate.

10. **Gifts**

- 10.1 We may, at our discretion, offer symbolic gifts, rewards, or acknowledgements in connection with certain Contribution tiers (collectively, "**Gifts**").
- 10.2 Gifts may be digital (for example, acknowledgements, messages, certificates, or access to digital content) or physical (for example, merchandise or tokens of appreciation).
- 10.3 If provided, Gifts shall be intended solely as gestures of appreciation. Accordingly, Gifts:
- are not deemed as an exchange, and do not constitute consideration for, a Contribution;
 - do not constitute goods or services sold or supplied to you;
 - do not alter the voluntary and gratuitous nature of a Contribution; and
 - should not be relied upon as a basis or inducement for making a Contribution.
- 10.4 We reserve the right, at our sole discretion and without liability, to amend, suspend, substitute, restrict, or discontinue any Gift (or any Gift programme or tier), at any time. This shall not entitle you to any refund, credit, set-off, compensation, or other claim.
- 10.5 Any descriptions, images, or indications relating to Gifts, including expected timelines, are indicative only. We do not guarantee the availability of any Gift, nor do we guarantee delivery dates or timeframes in respect of any Gift.
- 10.6 Where a physical Gift is offered, you are responsible for ensuring that all delivery details provided are accurate, complete, and up to date. We are not responsible for any failure, delay, or inability to deliver a physical Gift arising from incorrect, incomplete, or outdated information provided by you, or from circumstances beyond our reasonable control.
- 10.7 Gifts have no monetary, resale, or commercial value and are provided for personal, non-commercial use only. Gifts may not be resold, marketed, transferred, or used for any commercial purpose.

11. **Privacy and Data Protection**

- 11.1 For the purposes of these T&Cs, we collect and process the following personal data:
- first and last name;
 - phone number;
 - email address;
 - residential address and postal code; and
 - business name (optional, if provided) (collectively referred to as "**Personal Data**").
- 11.2 We collect and process Personal Data only as strictly necessary and solely for the purposes of:

- facilitating and administering the Contributions and Recurring Contributions;
 - issuing any confirmations, acknowledgements, or other communications relating to the Contributions and Recurring Contributions;
 - maintaining accurate records for operational, audit, and compliance purposes, to the extent required by applicable law.
- 11.3 Personal Data is retained by us only for as long as strictly necessary to fulfil the purposes for which it was collected, or for such longer period as may be required by applicable law, our regulatory obligations, or lawful requests from competent authorities.
- 11.4 Personal Data is not sold, rented, licensed, traded, or disclosed by us to any third-party for advertising, profiling, analytics, or other commercial purposes.
- 11.5 We implement appropriate technical and organisational measures, as required by applicable data protection laws and regulations, to safeguard Personal Data processed by us against unauthorised access, loss, misuse, alteration, or disclosure.
- 11.6 We do not appoint sub-processors or outsource the processing of Personal Data to third-parties. Personal Data is processed exclusively by us in connection with the administration of the Contributions and Recurring Contributions.
- 11.7 Any payment-related data submitted when making a Contribution or a Recurring Contribution is processed by third-party payment service providers, and we do not process or store any card details, banking credentials, or other sensitive payment information. Such third-party service providers act as independent data controllers and/or processors in accordance with their own terms and privacy policies. We encourage you to review those policies carefully, and we are not responsible for the privacy practices, data handling, or security measures in respect of any such third-party service providers.
- 11.8 You are responsible for ensuring that any Personal Data you provide to us is accurate, complete, and kept up to date. We are not responsible for issues arising from inaccurate or outdated information provided by you.
- 11.9 Subject to applicable law, you may contact us to request access to, rectification or erasure of, or restriction of the processing of your Personal Data, to object to its processing, or to request data portability. You may also raise any questions, concerns, or requests regarding how your Personal Data is processed, in accordance with Clause 17 below.

12. **Marketing and Communications**

- 12.1 Subject to your communication preferences, we may contact you with information relating to our projects, fundraising initiatives, events, or organisational updates.
- 12.2 You may opt out of receiving such communications at any time by following the unsubscribe instructions included in our communications. For avoidance of doubt, opting out will not affect the processing of your Contributions.

13. **Website Availability**

- 13.1 Access to our website and the “GIVE” functionality may from time to time be unavailable, interrupted, or subject to errors, including as a result of maintenance, technical limitations, or factors beyond our reasonable control.
- 13.2 We may suspend, restrict, modify, update, or discontinue access to the website or the “GIVE” functionality, in whole or in part, at any time.

14. **Limitation of Liability**

- 14.1 To the fullest extent permitted by law, we are not liable for any indirect, consequential, incidental, or special losses or damages arising out of or in connection with your use of the “GIVE” functionality or the making of any Contribution.

14.2 Where liability cannot be excluded and is lawfully limited, our aggregate liability arising out of or in connection with these T&Cs shall, to the fullest extent permitted by law, not exceed the amount of the specific Contribution giving rise to such liability.

14.3 You acknowledge that a Contribution is made voluntarily and without consideration, and that this limitation of our liability reflects the non-commercial nature of our activities and is a fundamental basis on which a Contribution is accepted.

15. **Amendments**

15.1 We may amend these T&Cs from time to time.

15.2 Any amended version of these T&Cs will be published on our website and will apply prospectively from the date of publication.

15.3 Your continued use of the “GIVE” functionality and/or the making of any Contribution after amended T&Cs have been published shall constitute your acknowledgement and acceptance of those amended T&Cs.

16. **Governing Law and Jurisdiction**

16.1 These T&Cs are governed by and construed in accordance with the laws of Jordan.

16.2 The courts of Central Amman – Qasr Al Adel shall have exclusive jurisdiction to settle any dispute, claim, or matter arising out of or in connection with these T&Cs.

17. **Contact Details**

17.1 Should you have any questions regarding these T&Cs, please contact us at: info@tabanni.org