

Terms of Service

Last Updated: 14 December 2025

Welcome to **BotNest**. These Terms of Service ("Terms") govern your access to and use of BotNest's website, mobile applications, products, services, training programs, workshops, and home automation solutions (collectively, the "Services"). By accessing or using our Services, you agree to be bound by these Terms.

If you do not agree to these Terms, please do not use our Services.

1. About BotNest

BotNest is an India-based company focused on **Robotics, Internet of Things (IoT), Artificial Intelligence (AI) education, student innovation, and home automation solutions**, including hardware products, software platforms, and training programs for students, institutions, and individuals.

2. Eligibility

- You must be at least **13 years of age** to use our Services.
 - If you are under 18, you must use the Services under the supervision and consent of a parent or legal guardian.
 - By using our Services, you represent that you are legally capable of entering into a binding agreement under Indian law.
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3. Account Registration

Some Services may require you to create an account. - You agree to provide accurate and complete information. - You are responsible for maintaining the confidentiality of your account credentials. - BotNest is not responsible for unauthorized access resulting from your failure to protect your login details.

4. Products & Services

BotNest provides: - Educational courses, workshops, bootcamps, and training programs - Robotics, IoT, and home automation products - Software platforms, mobile applications, and cloud services - Technical support and documentation

All products and services are provided **"as is"** unless otherwise stated.

5. Orders, Pricing & Payments

- All prices are listed in **Indian Rupees (INR)** unless stated otherwise.
 - Prices are subject to change without prior notice.
 - Payments must be completed before delivery or access to paid Services.
 - BotNest is not responsible for delays caused by payment gateway issues or third-party services.
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6. Shipping & Delivery (Physical Products)

- Delivery timelines are estimates and may vary based on location.
 - BotNest is not liable for delays caused by courier partners, natural events, or force majeure.
 - Customers must inspect products upon delivery and report damages within **48 hours**.
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7. Returns, Refunds & Cancellations

- Educational courses, workshops, and digital products are **non-refundable** once accessed.
 - Hardware products may be eligible for return or replacement only in case of manufacturing defects, subject to inspection.
 - Refund decisions are at the sole discretion of BotNest.
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8. Warranty

- Hardware products may include a **limited warranty**, as specified on the product or invoice.
 - Warranty does not cover physical damage, misuse, improper installation, power surges, or unauthorized modifications.
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9. Acceptable Use Policy

You agree not to: - Use the Services for unlawful or fraudulent purposes - Reverse-engineer, copy, or resell BotNest software or hardware without permission - Interfere with or disrupt our systems or networks - Use our educational content for commercial resale without written consent

10. Intellectual Property

- All content, logos, designs, software, documents, and materials are the **intellectual property of BotNest**.
 - You may not reproduce, distribute, or exploit any content without prior written permission.
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11. Third-Party Services

BotNest may integrate third-party tools (e.g., cloud platforms, payment gateways, mobile apps). - We are not responsible for the availability, accuracy, or security of third-party services. - Your use of third-party services is governed by their respective terms.

12. Limitation of Liability

To the maximum extent permitted by law: - BotNest shall not be liable for indirect, incidental, or consequential damages. - BotNest's total liability shall not exceed the amount paid by you for the specific Service.

13. Indemnification

You agree to indemnify and hold harmless BotNest, its founders, employees, and partners from any claims, damages, or expenses arising from your misuse of the Services or violation of these Terms.

14. Termination

BotNest reserves the right to: - Suspend or terminate access to Services at any time for violation of these Terms - Discontinue any Service without prior notice

15. Privacy Policy

Your use of the Services is also governed by our **Privacy Policy**, which explains how we collect and use your data.

16. Governing Law & Jurisdiction

These Terms shall be governed by and interpreted in accordance with the **laws of India**. Any disputes shall be subject to the exclusive jurisdiction of the courts in **Tamil Nadu, India**.


17. Changes to Terms

BotNest may update these Terms from time to time. Continued use of the Services after changes constitutes acceptance of the revised Terms.

18. Contact Information

For questions or concerns regarding these Terms, please contact:

BotNest

 Email: support@botnest.in

 Website: www.botnest.in

By using BotNest Services, you acknowledge that you have read, understood, and agreed to these Terms of Service.