

# We are Agile because...

- ... we focus on customer outcomes, rather than stakeholder outputs – to achieve this we fall in love with the customers' problem, not with our solution
- ... we work in small, cross-functional, self-organising, collaborative teams and network with other teams – and we volunteered to be on this team
- ... “fun”, “inspired”, “motivated” are terms which describe how we feel about our work
- ... we approach a list of features as a living document and a set of options, which we relentlessly re-prioritise to ensure we deliver the maximum value
- ... our teams have full decision-making authority, and a preference for acting now
- ... we are fully transparent, and have clarity and context with regards to the goals we are working towards
- ... we run pilots and experiments as we search for the best solutions to reach our goals
- ... we work on small tasks, and in short iterations, delivering frequently to maximise opportunities for feedback
- ... we are flexible, open-minded, adaptable, pragmatic and framework agnostic
- ... we work in an environment where trust and psychological safety is afforded to us by team members and those outside the team – “Respect for People” drives us