



Detailed Study On

ISO CERTIFICATION





Certificate of Registration

This is to certify that

MEDISAVE HEALTH & LIFESTYLE PVT.LTD.

Corporate Office: 2267/A-A1 PVN Towers 6th Cross North, Kuvempunagara, BM Road,
Channapatna, Ramanagara District - 562160
Bangalore Branch: - 35/11, First Floor, Front Portion, 38th A Cross Jayanagar, 8th Block
Bengaluru - 560070 Karnataka India

has been assessed and Certified by Mapple Certification Services
as meeting the requirements of:-

ISO 9001:2015

Quality Management System

For the following scope of activities:-

PROVIDING EMERGENCY ASSISTANCE SERVICE, REGULAR HEALTH CHECK UP & UPDATES, ONLINE HEALTH HISTORY, ONLINE BOOKING/APPOINTMENT FOR PVT OPD CONSULTANCY, ONLINE DOCTOR CONSULTATION, PERSONAL ACCIDENTAL COVER – TC, HEALTH AWARENESS PROGRAMS, HEALTH INSURANCE ASSISTANCE, HOSPITALIZATION SUPPORT SERVICES IN OPD CLAIM, HOME DELIVERY OF MEDICINES, SAMPLE COLLECTION FACILITY AT HOME & ONLINE REPORTING, ONLINE HEALTH HISTORY

Date Of Registration: 23/09/2021
1st Surveillance Due: 22/09/2022

2nd Surveillance Due: 22/09/2023
Recertification Due: 22/09/2024

Certificate No:- 1080230921

To Verify this certificate please visit at www.mapplecert.de



Signature
Authorised Signatory

Mapple Certification Services

Validity of this certificate is subject to Annual Surveillance audits done successfully

This Certificate of Registration remains the Property of Mapple Certification services
and shall be returned immediately upon request

Email: info@mapplecert.de | Website: www.mapplecert.de
Grafestr.4, 10967 Berlin, Germany



Certificate of Compliance

This To Certify That

MEDISAVE HEALTH & LIFESTYLE PVT.LTD.

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Bengaluru - 560070 Karnataka India

has been assessed and Certified by Mapple Certification as meeting the
requirements of:

ISO 13485:2016

Quality Management System for Medical Devices

For the following scope of activities:

Manufacture and Supply of Medical Equipment Covid-19 Essentials In Vitro Diagnostics,
Medical Disposables & Apparels Laboratory Products, Hospital Furniture, Ayurveda,
Dermatology, Cardiology, Gynecology, Dental, Ophthalmology, Orthopedic,
Anesthesiology, Endocrinology, Gastroenterology, Hematology, Hepatology
Neonatology, Neurology, Paediatric, Oncology, Nephrology,
Radiology, Otology and Neurotology

Date Of Registration: 23/09/2021
1st Surveillance Due: 22/09/2022

2nd Surveillance Due: 22/09/2023
Recertification Due: 22/09/2024

Certificate No:- 1080151921

To Verify this certificate please visit at www.mapplecert.de



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WHAT IS ISO CERTIFICATION?

ISO certification certifies that a management system, manufacturing process, service, or documentation procedure has all the requirements for standardization and quality assurance. ISO (International Organization for Standardization) is an independent, non-governmental, international organization that develops standards to ensure the quality, safety, and efficiency of products, services, and systems.

ISO refers to the International Organization for Standardization. This organization develops the standards, and it does in order to certify businesses or organizations. Certification is handled third-party and tested annually.

Benefits of ISO Certification



Increase in Customer Satisfaction

When you successfully get your business certified with ISO standards, it makes business processes more defined and quality become consistent. You will more focus on fulfilling customer requirements from your products and services. This will increase customer satisfaction and bring you to the competition in the market.



International Acknowledgement and Recognition

ISO is an international entity known for maintaining quality standards. If you will get registered under ISO certification, companies across the globe will appreciate it and acknowledge the certification.



Happier Staff

You will get a proper understanding of requirements and how you can efficiently fulfill those requirements. Your staff will get the idea of their contributions to achieving the overall requirements and success of the business.



More Customers

When you will make your place in the competitive market, more customers will get attracted because of the quality standards you maintain while delivering the products and services to the customers.



Consistent Quality and Efficiency

You will be clear about what the requirement is and what standards you have to follow in order to complete business processes. Consistent processes help in avoiding duplication, identifying the problems that occur during the work process, and efficient and effective ways to solve them immediately.

Benefits of ISO Certification



Reduced Costs

Analyzing the standards of quality and safety will identify the source of scrap, unnecessary overlaps, and redundancy. This may help you reduce or eliminate the scrap and overtime. Some reports show that many ISO certified businesses report a high reduction in scrap and overtime.



More Business Opportunities

By getting registered under ISO certification you will improve quality, enhance efficiency, customer satisfaction will reach high, and product costs will reduce. All these things will grab the potential and help you in increasing business in both current and new markets across the country.



Proper Management Visibility

You will get a proper understanding of requirements and how you can efficiently fulfill those requirements. Your staff will get the idea of their contributions to achieving the overall requirements and success of the business.



Less Disruptions

If any problem interrupts business processes, it will be traced easily and fixed from the root so that it never showed up again. This helps in reducing disruptions in the organization.



External Audit Benefits

External audits are beneficial for the organization as they bring a third party to analyze the business processes and they have the experience of with the same problems and dealt with them efficiently. Their experience will bring you a good option to observe what's going inside your organization's processes.

Documents Required for a Pvt Ltd Company

- Address Proof (Electricity Bill/Rental Agreement)
- Company Profile including List of services
- Visiting Card
- Company letterhead with authorized seal and signature
- One copy of sale bill and purchase bill
- Copy of PAN card
- Business registration proof
- GST certificate
- AOA & MOA

Documents Required for a Partnership Firm

- Address Proof (Electricity Bill/Rental Agreement)
- Company Profile including List of services
- Visiting Card
- Company letterhead with authorized seal and signature
- One copy of sale bill and purchase bill
- Copy of PAN card
- Business registration proof
- Partnership Deed
- GST certificate

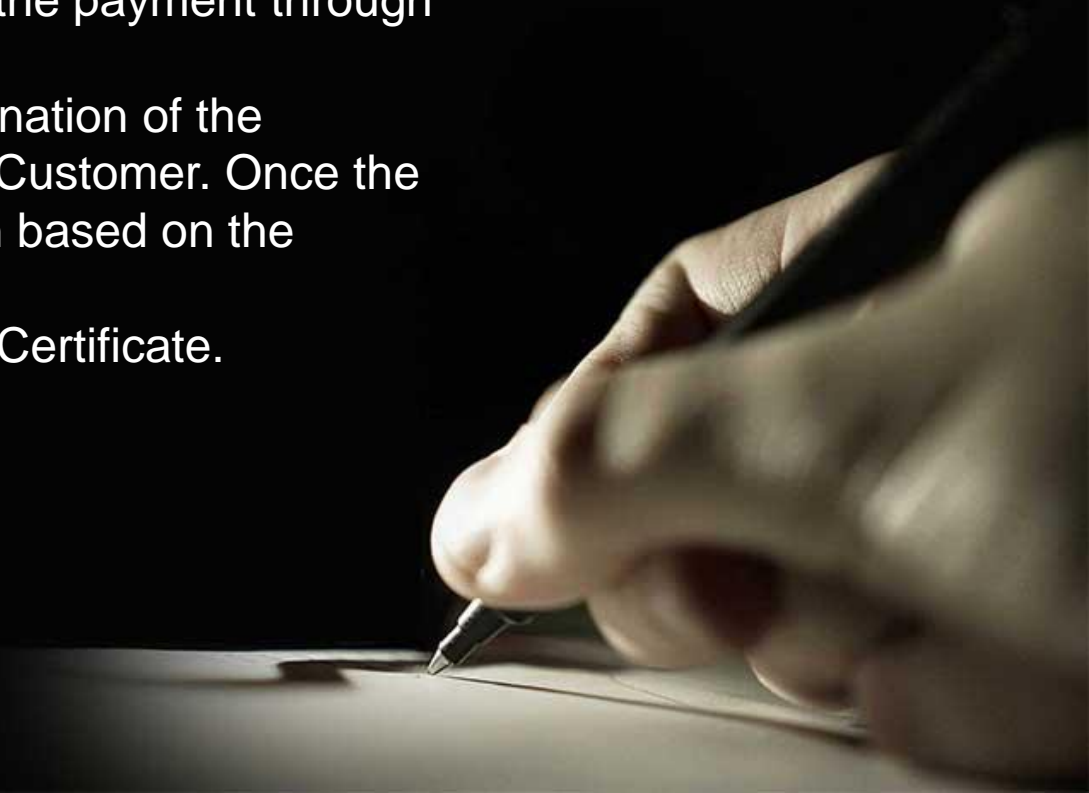
Documents Required for a Hospital

- Hospital Profile including List of services
- Visiting Card
- Hospital letterhead with authorized seal and signature
- One copy of sale bill and purchase bill
- Copy of PAN card
- Hospital registration Copy
- GST certificate
- Doctor's Registration Copy

Process of ISO Certification

- Collect all the required information and documents.
- Next step is to select the type of the certificate. Since it has many types , you can either suggest the best ISO standard for their Business or proceed as per Customer Choice.
- Our experts will validate the information provided by you.
- Now the documents are verified and double checked we will file it with the concerned registrar.
- Once submission is done , Customer would have to make the payment through various modes available.
- An ISO audit will be conducted which is basically an examination of the genuineness of the business process records provided by Customer. Once the audit gets completed the authority makes the best decision based on the examination.
- If the audit is successful then the body shall issue the ISO Certificate.

- Time Required: 3-5 Working Days.





ISO STANDARDS

ISO standards increase the overall efficiency of your business by standardizing your business processes. International organization for standardization is an independent and non-governmental organization that ensures the quality, safety, and efficiency of products & services in an organization. Every certification has its separate standards and criteria that are mentioned and classified numerically.

ISO 9001:2015

QUALITY MANAGEMENT SYSTEM

- ✓ Periodic Management Reviews & internal Audits.
- ✓ Analyses and control of suppliers.
- ✓ Conduct frequent consumer feedback survey.
- ✓ Formal corrective action procedures.
- ✓ Risk management and assessment to avoid unusual events.
- ✓ Constant progress through Productivity enhancements





ISO 14001

ENVIRONMENT MANAGEMENT SYSTEM

- ✓ Efficient Supply Chain Management
- ✓ Excluding Waste and Reducing the Impact
- ✓ Reducing Energy Consumption
- ✓ Compliance to the Environmental Laws
- ✓ Cost savings in waste, recycling and consumption

ISO 22000

FOOD SAFETY MANAGEMENT SYSTEM

- ✓ Enhanced utilization of resources in the world level
- ✓ Improved profits in companies
- ✓ Greater quality jobs in the food industry
- ✓ Improved economic growth
- ✓ Safer food insurance
- ✓ Reduced rates in food borne disease
- ✓ Effective documentation of techniques, procedures and methods
- ✓ A potential harmonization of national food standards is provided
- ✓ This is an effective international standard
- ✓ For regulators, it is the most appropriate system

ISO 13485

MEDICAL DEVICES

- ✓ Increasing Marketplace Competitiveness.
- ✓ Helping Products Stay on the Market Without Issues.
- ✓ Reducing the Likelihood of Longstanding Issues.
- ✓ Faster Cycle Times.
- ✓ Less Waste.
- ✓ Systematic Process Improvement.
- ✓ Higher Customer Satisfaction.
- ✓ Higher Prestige.

ISO 20121

Sustainable Events

- ✓ Improve planning.
- ✓ Better employee motivation and retention.
- ✓ Reduce costs by better management of materials, waste reduction and energy management.
- ✓ Competitive tendering.
- ✓ Improve profitability.
- ✓ Better client, supplier and community relations.





ISO 45001

Occupational Health and Safety

- ✓ Improves hazard identification and risk assessment
- ✓ Reduces downtime, overall costs of incidents at the workplace and the number of insurance premiums claimed
- ✓ Enhances the involvement of leadership and participation from workers
- ✓ Helps in building trust and brand integrity

ISO 37001

Anti-Bribery Management Systems

- ✓ An added assurance on ethics of the Organization from the customer.
- ✓ Assurance of trust.
- ✓ Ensures legislative and regulatory compliance.
- ✓ Establishes additional trust and credibility to customers.
- ✓ Proves proven commitment to anti-bribery best practices.

ISO/IEC 17025

Testing and Calibration Laboratories

- ✓ It enhances the reliability of test results generated by the laboratory
- ✓ It can establish technical competency in the event of a speculation and/or legitimacy issues
- ✓ The efficiency of the laboratory increases, customer complaints are reduced, the laboratory gains a strong competitive edge, and the operational expenditure is reduced
- ✓ The regulation facilitates traceability of measurements and calibrations to optimum standards, establishes technical competency of staff, maintains a record of test equipment, ensures the accuracy of test results, validity and correctness of test and calibration methods, appropriate handling and movement of test items, and the quality of the testing environment and sampling

ISO 26000

Social Responsibility

- ✓ Increase your profits.
- ✓ Help the organization behave in a more socially responsible manner.
- ✓ Enhance the internal processes so that you contribute to the environment.
- ✓ Increase the awareness of the impact of social responsibility.
- ✓ Motivate the employees.



A person wearing a white dress shirt and a dark jacket is shown from the chest down. They are standing over a cityscape, with their right hand resting on a surface. The background is a dark blue gradient.

ISO 31000

Risk Management

- ✓ Improve operational efficiency and governance.
- ✓ Strengthen operational controls, including mandatory and voluntary reporting.
- ✓ Increase stakeholder confidence in your risk management techniques.
- ✓ Improve your business performance, crisis management and organizational resilience.

ISO 50001

Energy Management

- ✓ Develop a policy for more efficient use of energy.
- ✓ Fix energy efficiency targets and objectives to meet the policy.
- ✓ Use data to better understand and make decisions concerning energy use and consumption.
- ✓ Measure the results of energy efficiency improvements.

ISO 27001

Information Security Management

- ✓ Retaining customers and winning new business
- ✓ Preventing fines and loss of reputation
- ✓ Improving processes and strategies
- ✓ Commercial, contractual and legal compliance

ISO 20000

Service Management

- ✓ Consistency in delivering the services.
- ✓ Customer retention and customer satisfaction.
- ✓ Competitive advantages.
- ✓ Adoption of new technologies for smooth work.
- ✓ Enhances corporate creditability.
- ✓ Service-oriented management.
- ✓ Obtaining ITIL methodology.





ISO 22301

BUSINESS CONTINUITY

- ✓ Ensure continuity of business operations during disruptions.
- ✓ Maintain delivery of products and services under all circumstances.
- ✓ Safeguard your organization's assets, turnover, profits and reputation.
- ✓ Enjoy cost benefits of reduced insurance premiums.

ISO 27005

Information Risk Management

- ✓ Enabling personnel to have necessary skills to effectively implement ISO/IEC 27005 Standard in organization.
- ✓ Ensuring conformity while meeting regulatory and legal requirements.
- ✓ Management of Risk Managers' team
- ✓ Aligning information security management systems' framework with information security risk management processes.

ISO 38500

Corporate Governance of Information Technology

- ✓ Manage the IT investments properly.
- ✓ Improve the performance of the organization.
- ✓ Improve project governance.
- ✓ Improve the competitive position of the organization.
- ✓ Minimize IT risks.
- ✓ Assure greater project success rates.

ISO 21001:2018

Educational organizations

- ✓ Better alignment of educational mission, vision, objectives and action plans.
- ✓ Inclusive and equitable quality education for all.
- ✓ Promotion of self-learning and lifelong learning opportunities.
- ✓ More personalized learning and effective response to special educational needs.





Thank You.