

## What to do in the Event of a Claim

Prompt claims reporting is critical to the process of bringing claims to a successful resolution. Members aware of any injury or circumstance which may result in a claim must report it immediately.

No written or oral statement should ever be made, except upon the advice of the Insurer. Please do not offer compensation or admit liability to a third party, as this could interfere legally with the Insurer's handling of the claim. Should a member seek independent legal services for a potential claim, any fees associated may not be recuperated under the policy limits, unless notice has been provided to the insurer before such legal representation commences.



### Members Should

- Immediately report any potential claim to Berkley Canada
- Formally document the incident, including details of those involved
- Submit any formal statement of claim to Berkley

### Members Should Not

- Speak with any third parties about the claim
- Assume any legal fees before reporting a claim
- Offer compensation to independently settle a claim
- Amend or change any previous medical records once a statement of claim has been received

### Report a Claim:

[claims@berkleycanada.com](mailto:claims@berkleycanada.com)

If you prefer to speak to a broker, please connect with BMS:

1-844-517-1370

[cfo.insurance@bmsgroup.com](mailto:cfo.insurance@bmsgroup.com)