

Roadworthy guidelines: Unsafe damage for Amazon standard vehicles

Vehicle(s) with unsafe damages must be grounded immediately and are not allowed on road until the safety defect(s) have been rectified.

Please contact your Amazon station leadership team and maintenance provider immediately if your vehicle is damaged.

Wipers, washer, defroster, and heater

- Wipers are missing, damaged, or not working
- Windshield washer system/wiper fluid reservoir is not working
- Defroster/heater is not working
- Low air flow from vents

Safety accessories

- Delivery device cradle is damaged, missing, or is mounted with a tape, zip tie or similar

Suspension and exhaust system

- Loose or hanging objects underneath
- Noticeable leaning of vehicle (when parked)



Body and doors

- Items attached to the body of the vehicle (for example: bumper, lift gates, hood latches, back and side steps) are missing, damaged, loose, unsecure, hanging, or held with a zip-tie, tape, or similar
- Doors cannot open or close

Fuel and fluids

- Active red, orange, yellow, green, blue, brown, black, or pink fluid leaking on the ground

Steering, seatbelt, horn, and alarm

- Steering wheel has excessive vibration
- Seatbelt is missing, torn, or frayed
- Seatbelt is not working
- Horn, backup alarm, or seatbelt alarm is not working



Dashboard warning lights

- Any red warning lights/lamps are on or flashing

Windshield

- Windshield has crack/chips/stars/bullseyes or damage that is in your line of sight
- Windshield has crack/chips/stars/bullseyes or damage that is more than 1 inch
- Device/accessory is mounted on the windshield

Side mirrors

- Mirror or glass is missing
- Side mirrors have cracks or damage that is in your line of sight
- Side mirrors are loose, hanging, unsecured, or held up with a zip tie, tape, or similar

Brakes

- Foot brake has leaking air
- Foot brake vibrates
- Foot brake is grinding, or not working
- Parking brake is not working
- Parking brake is engaged and dashboard light is not on
- Parking brake is not engaged and dashboard light is on

License plates/tags/vehicle inspection

- License plates/temp tags/documentation (for example: vehicle registration or vehicle inspection) are damaged, missing, or expired

Lights and light covers

- Any lights or light covers are cracked, broken, or missing
- Headlight, tail light, turn signal, hazard light, dashboard light, or license plate lights are not working

Tires, wheels, and rims

- Tire is flat, leaking air, bulging, or swelling
- Tire has objects, cuts, dents, or exposed wire on its surface
- Tire has insufficient tread (Less than 2/32" or 1.6mm)
- Tire has uneven wear on treads
- Wheel, rim, or mounting equipment is damaged, cracked, or broken
- Wheel nuts are missing or loose

Camera/Monitor

- Camera monitor is missing, broken, or not working
- Camera monitor is mounted with a tape, zip tie, or similar
- Back-up camera is loose, hanging, missing, or mounted with a tape, zip tie, or similar
- Netradyn camera is hanging/disconnected from bracket