

## CLIENT BILL OF RIGHTS

### Contact and Mailing Address

Denise Deveney, CHt  
Harmony Bridge Hypnosis Center, LLC  
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### Education

I am a Certified Hypnotist and trained in hypnotism at Whole Health Hypnosis Academy for Wellness Arts where I learned the latest in evidence-based cognitive, body-mind intelligence, neuroscience and most effective hypnotic techniques and methods. I attended live classrooms and studied hands-on techniques. I am a Certified Member of the National Guild of Hypnotists (NGH). The National Guild of Hypnotists is the oldest and largest hypnotism organization in the world and its certification is the most widely recognized credential for the professional practice of the hypnotic arts. I am a member and a Certified Hypnotist at the International Certification Board of Coaches and Hypnotists (ICBCH). I participate in annual education and training through educational events and other resources to maintain and enhance my training at the highest level. My highest degree is an Associate Degree, recognized by the United States of Department of Education. I have also worked for decades in the legal, insurance, financial and pharmaceutical industries.

### My personal approach

I always make time for clients to ask questions or bring up any concerns before or after hypnosis sessions. I want my clients to be comfortable with hypnosis at all times and to feel safe. I discuss with each client their goals for the sessions and together we make a plan that is accepted by client. Clients may cancel and stop hypnosis at any time. I find by using my client's inner resources, words and language, I can create new positive suggestions. Positive new inner language is reinforced through hypnosis scripts and guided imagery to help people make positive life changes. Changes that can be applied at the subconscious level. I use hypnosis to lessen, alleviate, modify or alter unwanted behaviors, interpretations, experiences, thoughts and feelings that are outdated and no longer serving you. I like to ask how a client is feeling right now, what they are doing, how they would like to feel and how we can make that happen.

### Guarantees

There is in no way any guarantees on success rates, outcomes or results as individual results may vary from person to person.

### Consultations

Consultations are free and normally take 20 minutes.

### Payments and Fees

Payments are made online when booking appointments. The fees for sessions are listed on the home page of my website. Typically, hypnosis sessions may average up to 40 to 50 minutes depending on the session. Attendance

of sessions is essential. Please value and prioritize your sessions and be on time. Please provide 2 days' notice by email, phone or text if you cannot attend your appointment or you will forfeit your payment.

### **Refunds**

I do not offer refunds for session packages that are not used. I do not offer refunds for no-shows or cancellations less than 2 days prior to appointments.

### **Insurance**

I do not accept insurance. If you have a Health Savings Accounts (HSAs) or Flex Spending Account, please check with your policy as you may be able to seek reimbursement. I suggest you think of my services as something that you will pay for personally. That will both protect your privacy and help you value the work you are doing more. In general, insurance companies do not like to cover hypnotic services and I caution you not to expect them to do so.

### **Exposure and COVID-19**

An inherent risk of exposure to Covid-19 exists in any setting where more than one person is present. Our practice follows all recommended precautions and rules regarding protecting public health. However, you voluntarily assume all risks related to exposure to Covid-19 or any similar illness should we meet in person rather than online.

### **Advise immediately if any of the following apply to you**

**It's important to disclose if you are under a doctor's care.** It is also important to disclose if you have any of the following contraindications: severe heart conditions, pacemaker, psychotic disorders, delusional/hallucinatory disorders such as schizophrenia and psychosis of varying types, drug or alcohol psychosis or addictions, dementia or senility, suicidal tendencies, epilepsy, comprehension difficulties, asthma or narcolepsy.

### **Confidentiality**

I will not release any information to anyone without a written authorization from you, except as provided for by law. You have a right to be allowed access to my written record about you

### **Notice**

AS THE STATE OF MASSACHUSETTS HAS NOT ADOPTED EDUCATIONAL AND TRAINING STANDARDS FOR THE PRACTICE OF HYPNOTISM, THIS STATEMENT OF CREDENTIALS IS FOR INFORMATIONAL PURPOSES ONLY. Hypnotism is a self-regulating profession and not licensed by state governments. I am not a physician nor a licensed health care provider and may not provide a medical diagnosis nor recommend discontinuance of medically prescribed treatments. In the event my services are terminated by a client, the client has a right to coordinated transfer of services to another hypnotist. A client has a right to refuse hypnotism services at any time. A client has a right to be free of physical, verbal or sexual abuse. A client has a right to know the expected duration of sessions and may assert any right without retaliation. Hypnosis may not be appropriate in people with severe mental illness.

For the following states: Alaska, Arkansas, Arizona, District of Columbia, Hawaii, Maine, Maryland, Mississippi, Missouri, Montana, New York, Ohio, South Carolina, Tennessee, Texas, West Virginia, Wyoming and Ontario, The services I render are held out to the public as nontherapeutic hypnotism, defined as the use of hypnosis to inculcate positive thinking and the capacity for self-hypnosis. I do not represent my services as any form of health care or psychotherapy and despite research to the contrary, by law I may make no health benefit claims for my services.

## Redress

I am a Certified Member of the National Guild of Hypnotists and practice in accordance with its Code of Ethics and Standards. If you have a complaint about my services or behavior that I cannot resolve for you personally, you may contact the National Guild of Hypnotists at P.O. Box 308, Merrimack, NH 03054-0308, (603) 429-9438, to seek redress. Every member of the National Guild of Hypnotists provides this information to every client to insure ethical practice.

## CERTIFIED MEMBER OF THE NATIONAL GUILD OF HYPNOTISTS



**By signing this form, the client acknowledges they have read the “Client Bill of Rights” and understand their rights.**

**Client acknowledges that Harmony Bridge Hypnosis Center, LLC does not represent Hypnosis as any form of health care. Client understands Harmony Bridge Hypnosis Center is not a medical provider and does not claim to make any medical diagnosis. Client assumes all personal responsibility against any personal injury, bodily injury, property damage, accidents during or after hypnosis session(s). Client expressly waives any and all rights to recover any damages or other relief from Harmony Bridge Hypnosis Center LLC and Denise Deveney including, without limitation, costs and attorneys’ fees.**

**SIGNED BY:**

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Client Name (please write out full name and sign above)

Date:

Return this form to [DeniseDeveney@hotmail.com](mailto:DeniseDeveney@hotmail.com) prior to appointment.