

The German Shepherd Puppy Palace Reservation Agreement



The German Shepherd Puppy Palace
Non-refundable Reservation Agreement

Name:

Address:

Email:

Phone Number:

In order for your \$300 non-refundable reservation list fee to be accepted, please agree to the following terms, initialing each and signing at the end of this document.

1. I understand and agree that my \$300 deposit is non-refundable. I am not guaranteed a puppy of my choice, gender of choice will be considered upon request but not guaranteed at this litter. I understand that I can continue to defer my place in line and add myself to future reservations lists until I get the puppy I want and/or need. I understand and agree to the terms and conditions above _____.
2. I also understand that the timing of litters is uncontrolled, as well as a successful pregnancy. We are not able to control the timing of heat cycles. We also have the right to cancel a reservation due to the best interest of the parents involved (the health of our parent dogs is paramount to having a litter). In the event a reservation list (breeding pair) is cancelled, I will be given other upcoming options. Heat cycles and timing is not guaranteed. I understand and agree that timing is never guaranteed _____.
3. I understand that clients choose in the order of the reservation list and clients can choose any of the puppies available to them at their selection time and placement (and temperament testing for proper pairing). If a client is not in attendance nor is reachable by phone during their 30-minute selection timeframe, they will forfeit their placement and move to the next on the list until the list is exhausted. I understand and agree to the selection day process _____.

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4. When clients pay a non-refundable deposit, they are allowed to be on two reservation lists concurrently if two litters are available simultaneously and **ONLY** choose **ONE** of the two puppies. I will be removed from the other reservation list upon selection of the puppy and I understand that I cannot use the second spot for a friend or family member. I understand that my deposit places me on two reservation lists; however, that is only for one puppy. When I choose my puppy, my name will be removed from the other list and I cannot transfer that to someone else _____.
5. The German Shepherd Puppy Palace reserves the right to use any puppy selection in any form or fashion without restriction. We also reserve the right to replace a client that chooses to remove themselves from the list with our own selection. I understand and agree to The German Shepherd Puppy Palace's right to use their pick in any form or fashion they choose _____.
6. I am aware that puppies can have certain common ailments upon coming home. Urinary tract infections, parasites, ear infections and allergy issues and are all common. While The German Shepherd Puppy Palace routinely deworm, monitor for potential UTIs and ear infections, sometimes the stress of leaving the breeder causes issues to flare up. I understand it will be my responsibility to treat and care for my new puppy once they leave the breeder. I understand that puppies can have certain ailments and I agree to ensure they get the proper care and medication, if needed _____.
7. I understand that due to safety concerns, The German Shepherd Puppy Palace no longer ships puppies. You must pick up your puppy or pay for a nanny transport. No cargo deliveries will be allowed for our puppies. I agree to be responsible for all costs associated with picking up the puppy on selection day (either myself or a puppy nanny transport) _____.

By signing your name below, you agree to The German Shepherd Puppy Palace's terms and conditions regarding the non-refundable reservation fee.

Print Name _____ Date _____

Signature _____