



CUSTOMER SERVICE AGREEMENT

This General Service Agreement (the “Agreement”) dated this ____ day of _____, 20__ is between _____, herein referred to as “Customer” and J & R Solutions.

J & R Solutions has agreed to provide services to the Customer on the terms and conditions set out in this Agreement, while Customer is of the opinion that J & R Solutions, has the proper and necessary qualifications, experience and abilities to provide services to Customer.

Therefore, in consideration of the matters described above, the receipt and sufficiency of which consideration is hereby acknowledged, the Customer and J & R Solutions, agree as follows:

1. Term of Agreement:

Lease is for 24 months starting at the time of activation. All equipment is under lease and must be returned to J & R Solutions at completion of contract and/or if canceled. Early termination fee is \$150.00 for retrieval of equipment, \$125.00 restocking and reprogramming equipment, \$75.00 administrative fee totaling \$350.00 plus \$25.00 per month for any remaining months on the contract. A fee of 500.00 will be charged for any equipment that is damaged or not returned within 14 days of termination of contract. There will be a late fee of \$25.00 after past due for 10 days and an additional \$5.00 a day until paid in full.

2. Compensation:

The Customer will provide compensation to J & R Solutions for the services rendered by J & R Solutions, as required by this Agreement. Compensation is payable at the signing of this Agreement and monthly thereafter on date specified thru recurring credit card billing to J & R Solutions.

Customer Initials: _____



3. Independent Contractor:

J & R Solutions, is acting as an independent contractor in providing the Services under this Agreement, not as an employee. The parties agree that this Agreement does not create a joint venture or a partnership between them.

4. Modification of Agreement:

Any modifications or amendments to this Agreement will be binding if evidenced in writing signed by each Party.

5. Notice:

All notices or demands required or permitted by the terms of this Agreement will be given in writing and delivered to the parties.

6. Time is of the Essence:

No extension or variation of this Agreement will operate as a waiver of this provision. Time is of the essence in this Agreement.

7. Integration:

This Agreement contains the entire Agreement and understanding by and between the Customer and the Service Provider and no representations, promises, agreements or understandings, written or oral, not herein contained shall be of any force or effect.

8. Choice of Law:

This Agreement and the performance under this Agreement and all suits and special proceedings under this Agreement be construed in accordance with the laws of the State of Indiana.

Customer Initials: _____



9. Severability:

The provisions of this Agreement shall be deemed severable, and the invalidity or unenforceability of any one or more of the provisions hereof shall not affect the validity and enforceability of the other provisions hereof.

J & R Solutions is not responsible for home networking. Speeds may vary and are not guaranteed.

IN WITNESS WHEREOF the parties have duly affixed their signatures under hand

Customer Name: _____ **Phone** _____

Address: _____

Customer Signature: _____

Customer Email Address: _____

Date: __/__/__

Billing: 574.349.7673

Email: sales@j-rsolutions.com

Website: jandrsolutionsllc.com