

Privacy Policy

Last Updated: June 3, 2026

Dynamic Scheduling Solutions ("Company," "we," "our," or "us") respects your privacy and is committed to protecting your information.

This Privacy Policy explains how we collect, use, disclose, and safeguard information when you use our website, mobile application, and related services (collectively, the "Service").

1. Information We Collect

Information You Provide

We may collect:

- Name
- Business name
- Email address
- Phone number
- Billing information
- Customer information entered into the Service
- Appointment and scheduling data
- Invoice information
- Vehicle information
- Notes, photos, and documents uploaded to the Service

Automatically Collected Information

We may collect:

- Device type
- Operating system
- IP address
- Browser information
- App usage information
- Log files
- Diagnostic information

Vehicle Information

When VIN scanning features are used, we may collect:

- Vehicle Identification Numbers (VINs)
- Vehicle make, model, year, and related data

- Service history information entered by users

2. How We Use Information

We use information to:

- Provide and improve the Service
- Process subscriptions and payments
- Create invoices and schedules
- Retrieve vehicle information
- Provide customer support
- Monitor system performance
- Prevent fraud and abuse
- Comply with legal obligations

3. Sharing of Information

We do not sell personal information.

We may share information with:

- Payment processors
- Cloud hosting providers
- VIN data providers
- Accounting software integrations
- Calendar integrations
- Email and communication providers
- Legal authorities when required by law

4. Data Retention

We retain information as long as necessary to:

- Provide the Service
- Maintain business records
- Comply with legal obligations
- Resolve disputes
- Enforce agreements

5. Data Security

We use commercially reasonable safeguards to protect information.

However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

6. Your Rights

Subject to applicable law, you may request:

- Access to your information
- Correction of inaccurate information
- Deletion of information
- Restriction of processing
- Export of certain information

Requests may be submitted using the contact information below.

7. Children's Privacy

The Service is not intended for individuals under 18 years of age.

We do not knowingly collect information from children.

8. Third-Party Services

The Service may contain links to or integrations with third-party services.

We are not responsible for the privacy practices of third parties.

9. Cookies and Analytics

We may use cookies and similar technologies to:

- Improve website functionality
- Analyze usage patterns
- Enhance user experience
- Maintain security

Users may control cookie settings through their browser.

10. Mobile App Permissions

The mobile application may request access to:

- Camera (for VIN scanning and document capture)
- Photo library
- Notifications
- Device storage

Permissions are used solely to provide app functionality.

11. Changes to This Policy

We may update this Privacy Policy from time to time.

Updated versions will be posted with a revised effective date.

12. Contact Us

Dynamic Scheduling Solutions

Email: support@dynamicsscheduling.com

Website: <https://www.dynamicsscheduling.com>

If you have questions regarding this Privacy Policy, please contact us.