

Terms and Conditions

Last Updated: June 3, 2026

Welcome to Dynamic Scheduling Solutions ("Company," "we," "our," or "us"). These Terms and Conditions ("Terms") govern your access to and use of the Dynamic Scheduling Solutions website, mobile application, and related services (collectively, the "Service").

By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, do not use the Service.

1. Description of Service

Dynamic Scheduling Solutions provides scheduling, appointment management, customer management, vehicle information retrieval, VIN scanning, invoicing, accounting integration, reporting, and related business management tools.

We reserve the right to modify, suspend, or discontinue any aspect of the Service at any time.

2. Eligibility

You must be at least 18 years old and legally capable of entering into binding agreements to use the Service.

By using the Service, you represent and warrant that you meet these requirements.

3. Account Registration

To access certain features, you may be required to create an account.

You agree to:

- Provide accurate and complete information.
- Maintain the security of your account credentials.
- Promptly update account information when necessary.
- Notify us immediately of unauthorized account access.

You are responsible for all activity occurring under your account.

4. Subscription and Fees

Certain features may require payment of subscription fees.

You agree that:

- Fees are billed according to your selected plan.
- Payments are non-refundable except as required by law.
- We may change pricing upon reasonable notice.
- Failure to pay may result in suspension or termination of service.

5. Vehicle Information and VIN Scanning

The Service may provide vehicle information based on VIN scans or third-party databases.

You acknowledge that:

- Vehicle information is provided for convenience only.
- We do not guarantee the accuracy or completeness of vehicle data.
- Users are responsible for independently verifying information before relying upon it.

We are not liable for losses resulting from inaccurate vehicle information.

6. User Content

You retain ownership of information you upload, including:

- Customer records
- Scheduling information
- Invoices
- Notes
- Images
- Documents

By submitting content, you grant us a limited license to store, process, transmit, and display such content solely for providing the Service.

7. Acceptable Use

You agree not to:

- Violate any applicable law.
- Upload malicious software.
- Attempt unauthorized access to systems.
- Interfere with Service operation.
- Use the Service to commit fraud.
- Infringe intellectual property rights.
- Misrepresent your identity or authority.

Violation of this section may result in immediate account termination.

8. Third-Party Services

The Service may integrate with third-party platforms, including payment processors, accounting software, mapping services, VIN databases, email services, and calendar providers.

We are not responsible for:

- Third-party services.
- Third-party content.
- Third-party outages or failures.
- Data practices of third parties.

Your use of third-party services is governed by their own terms and policies.

9. Intellectual Property

The Service, including software, trademarks, logos, designs, content, and technology, is owned by Dynamic Scheduling Solutions or its licensors.

You may not:

- Copy
- Modify
- Reverse engineer
- Distribute
- Sell
- License

any portion of the Service without written permission.

10. Data Storage and Backup

Although we take reasonable measures to protect data, users remain responsible for maintaining backups of important business records.

We do not guarantee uninterrupted access to stored data.

11. Privacy

Your use of the Service is also governed by our Privacy Policy.

Please review our Privacy Policy to understand how information is collected, used, and protected.

12. Disclaimer of Warranties

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE."

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, INCLUDING:

- MERCHANTABILITY
- FITNESS FOR A PARTICULAR PURPOSE
- NON-INFRINGEMENT
- ACCURACY
- RELIABILITY
- AVAILABILITY

We do not guarantee that the Service will be error-free or uninterrupted.

13. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, DYNAMIC SCHEDULING SOLUTIONS SHALL NOT BE LIABLE FOR:

- INDIRECT DAMAGES
- INCIDENTAL DAMAGES
- SPECIAL DAMAGES
- CONSEQUENTIAL DAMAGES
- LOST PROFITS
- LOST REVENUE
- BUSINESS INTERRUPTION
- LOSS OF DATA

Our total liability shall not exceed the amount paid by you to us during the twelve (12) months preceding the event giving rise to the claim.

14. Indemnification

You agree to indemnify and hold harmless Dynamic Scheduling Solutions and its owners, officers, employees, contractors, and affiliates from claims, damages, liabilities, losses, and expenses arising from:

- Your use of the Service.
- Your violation of these Terms.
- Your violation of applicable laws.
- Your infringement of third-party rights.

15. Termination

We may suspend or terminate your account at any time if:

- You violate these Terms.
- Payment obligations are not met.
- Your use creates risk to the Service or other users.

You may stop using the Service at any time.

16. Governing Law

These Terms shall be governed by and construed under the laws of the State of South Carolina, without regard to conflict of law principles.

17. Dispute Resolution

Any dispute arising from these Terms shall first be addressed through good-faith negotiation.

If unresolved, disputes shall be submitted to binding arbitration or the courts located in South Carolina, as permitted by applicable law.

18. Changes to Terms

We may update these Terms from time to time.

Updated versions will be posted on this page with a revised "Last Updated" date.

Continued use of the Service after updates constitutes acceptance of the revised Terms.

19. Contact Information

Dynamic Scheduling Solutions

Email: support@dynamicsschedulingolutions.com

Website: <https://www.dynamicsschedulingolutions.com>

For questions regarding these Terms, please contact us using the information above.