

AAA Missouri

Claims Service Representative 1 (Full-time) - You will support the Auto Claims Operation by providing service pursuant to the policy by handling claims of material damage, property and/or liability lines of insurance written by the Interinsurance Exchange in compliance with all regulatory and statutory requirements. The primary functions include investigation, evaluation and negotiation of lower complexity claims in compliance with established company technical and customer service best practices.

- Analysis- Conduct phone and/or field investigations to determine liability and damages. Identify and obtain statements from insureds, claimants and witnesses. Evaluate and determine claim values upon receipt and assessment of property, medical and liability data. Identify cross-sell opportunities based on members' product needs and service requests.
- Negotiate - Negotiate within settlement authority with insureds and claimants to resolve first and third party claims.
- Administration- Handle administrative functions, update database production reports, and document and update claim files via company systems, i.e. CACS, HUON, HOC, etc.
- Verify- Verify and interpret/resolve coverage by gathering necessary information to ensure policy applicability.
- Communication- Communicate and interact with a variety of individuals including insureds and claimants.
- Sales - Provide sales leads to insurance, travel and other departments as appropriate.

For more information regarding the position contact Michael Datema datema.michael@ace.aaa.com

Direct link to the application [here](#).

LOGOS: A Journal of Undergraduate Research

Volume 18 Submission - You have worked very hard on your various projects and papers. *LOGOS: A Journal of Undergraduate Research* is interested in possibly publishing some of these works. Please submit your research papers, literature analyses, case studies, art pieces, media pieces, poetry, short stories, etc. to *LOGOS*. You could be published in an academic journal! Being published in an *EBSCOhost*-searchable journal would give you a huge boost in your graduate school and other competitive applications.

Our final **deadline for submissions is March 28, 2025**. We take all kinds of original work, be it creative or scientific, as long as it was created for an undergraduate class at MSU. The project does not have to have been completed in the current semester to be eligible for publication.

Please submit your work using the form found at this [link](#).