

## RETURN POLICY

Your right to return an Order only applies to Goods that are returned in the same condition as You received them. You should also include all of the product's instructions, documents and wrappings as well as all articles included in the Goods. Goods that are damaged or not in the same condition as You received them or which are worn simply beyond opening the original packaging will not be refunded. You should therefore take reasonable care of the purchased Goods while they are in Your possession.

Your right to return an Order is dissolved after the 48 hours after which the package containing the Goods is delivered to your address provided. A package or Goods will be considered delivered once the USPS tracking label provided by the seller of the Goods deems them delivered and NOT defined by the time any buyer claims to have been in receipt of the Goods.

We will reimburse You no later than 14 days from the day on which the seller receives the returned Goods. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement except the shipping costs for returning the Goods. The shipping costs for returning any item will be Your responsibility, as the buyer.

Returns are only accepted on the basis of:

- One or more of the item(s) contained in the purchase deviate **significantly** from the listing's photos and description. It is the responsibility of the buyer to review each individual photo and to make a purchase considering the entirety of information provided on a listing. Buyer must prove a reasonable amount of deviation and not a minor one.
- One or more of the item(s) contained in the purchase are damaged.

**Saheli reserves the right to accept returns upon its own discretions and reserves the right to deny returns if reason for return seems invalid. Invalid reasons for returns include but are not limited to:**

- A change of mind or heart regarding the need or want of the purchase
- Slight and mild deviation in sizing. Buyer, by accepting this agreement, is acknowledging that sizing in Goods can vary slightly.
- Buyer having not noticed or overlooked obvious information about the listing.
- An inauthentic article. Saheli does not guarantee authenticity. Buyer understands that Saheli is unable to verify authenticity of any article and all purchases are made with this risk.
- Your preference or perception of the item differing from Your initial expectations formed through online viewing. We encourage customers to carefully review product

descriptions, images, and specifications provided on our platform prior to making a purchase decision.