

## PRIVACY NOTICE AND GDPR STATEMENT

This privacy policy will explain how **Opera Festival Scotland** uses the personal data we collect from you when you use our website. This includes emails sent to festival email addresses, those who sign up to our mailing list, and those who apply for our singing competitions.

The Secretary for Opera Festival Scotland is the data controller and is responsible for your personal data.

### Contact Details

Full name OPERA FESTIVAL SCOTLAND  
Email INFO@OPERAFESTIVALSCOTLAND.CO.UK

### What data do we collect?

Name and email address *(if contacted via website, mailing list or email)*

Name, email address, telephone number, postal address *(if applying for singing competitions)*

### How do we collect your data?

We collect data when you send us an email, sign up to our mailing list or apply to a singing competition.

### How will we use your data?

Opera Festival Scotland collect your data so we can answer your enquiries, update you on festival events, or update you on the progress of your competition application.

We will not share your information with any of our partnership organisations.

Only our Competition Coordinator and judging panel will be able to view competition applications.

### How do we store your data?

Email enquiries will remain in our inbox and will not be passed to third parties.

Competition applications will be kept until the corresponding festival ends.

### What are your data protection rights?

Every site user is entitled to the following:

**The right to access** – You have the right to request copies of your personal data.

**The right to rectification** – You have the right to request Opera Festival Scotland to correct any information you believe is inaccurate. You also have the right to request Opera Festival Scotland to complete the information you believe is incomplete.

**The right to erasure** – You have the right to request that Opera Festival Scotland erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to request that Opera Festival Scotland restrict the processing of your personal data.

**The right to object to processing** – You have the right to object to Opera Festival Scotland processing your personal data.

**The right to data portability** – You have the right to request that Opera Festival Scotland transfer the data that we have collected to another organization, or directly to you, under certain conditions.

### What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. We do not use cookies to collect data from you.

### Privacy policies of other websites

Opera Festival Scotland website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### Changes to our privacy policy

Opera Festival Scotland keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 11 August 2020.

### How to contact us

If you have any questions about our privacy policy, the data we hold, please do not hesitate to contact us.

