



BABYSITTING WAIVER, CONSENT & SERVICE AGREEMENT

Nanny McMee Babysitting | Babysitter/Nanny: Harmony | Western Australia

Parent / Guardian Details

Full Name:

Address:

Phone: Email:

Booking, Time & Charges

Date of Care: Start Time: Finish Time:

Total Hours: Hourly Rate (\$): Total Amount (\$):

Child / Children Information

Child 1 Name: DOB:

Allergies/Medical (Child 1):

Child 2 Name: DOB:

Allergies/Medical (Child 2):



Terms, Consents & Signature

Emergency Contact

Name: Relationship:
Phone:

Key Terms (Australian Consumer Law)

- Standard rate is \$35/hr (1 child) unless otherwise agreed in writing.
- Payment is due on the day of service unless agreed otherwise.
- Cancellations under 24 hours may incur up to 50% of booked hours.
- Same-day cancellations or no-shows may be charged up to 100%.
- You authorise emergency medical treatment if you cannot be contacted.
- Liability is limited to the extent permitted by Australian law.

Photography & Social Media (Optional)

I consent to photos/videos being taken for business purposes only: ☐ Yes ☐ No

Agreement & Signature

I confirm the information provided is accurate and I have read, understood and agree to the terms above.

Parent/Guardian Name: Date:
Signature:

NANNY McMEE BABYSITTING

Detailed Policies & Information Appendices (A–F)

This document provides detailed versions of all operational and policy appendices used by Nanny McMee Babysitting. These appendices support professional standards of care, clarify expectations for families and babysitters, and assist in managing risk in accordance with Australian law.

Included Appendices:

Appendix A – Babysitter Information Sheet: Understanding Liability Under Australian Law

Appendix B – Emergency Procedures & House Rules

Appendix C – Illness, Injury & Infectious Disease Policy

Appendix D – Overnight Care & Sleep Safety

Appendix E – Travel, Transport & Vehicle Safety Policy

Appendix F – Behaviour Guidance, Boundaries & Discipline Policy

APPENDIX A – Babysitter Information Sheet: Understanding Liability Under Australian Law

This appendix explains how liability applies to babysitters under Australian law. It recognises that childcare involves inherent risks and that not all accidents are preventable.

Babysitters are expected to exercise reasonable care, skill, and judgement appropriate to the child's age, environment, and circumstances.

Liability may arise where harm is caused by proven negligence, reckless behaviour, or failure to follow reasonable instructions.

Babysitters are generally not liable for normal childhood accidents, injuries occurring despite appropriate supervision, or disclosed pre-existing conditions.

Nothing in this policy excludes non-excludable rights under Australian Consumer Law.

APPENDIX B – Emergency Procedures & House Rules

Babysitters are authorised to act in the best interests of the child in emergency situations.

This may include contacting emergency services (000), administering first aid within the scope of training, or arranging medical care if parents cannot be reached.

Parents remain responsible for any medical or ambulance costs incurred.

Babysitters must follow all house rules and instructions provided by parents.

Medication, transport, visitors, and activities outside the home require prior parental consent.

APPENDIX C – Illness, Injury & Infectious Disease Policy

Parents must disclose any illness, injury, allergy, or medical condition prior to care.

Babysitters may decline, suspend, or discontinue care if a child is unwell or contagious.

Medication will only be administered with clear written instructions.

Any injury sustained during care will be managed appropriately and reported promptly.

Emergency services will be contacted where required.

APPENDIX D – Overnight Care & Sleep Safety

This appendix applies to overnight, late-night, or extended care bookings.

Babysitters follow age-appropriate safe sleep guidelines and instructions provided by parents.

Infants will be placed on their back to sleep unless otherwise instructed in writing.

Parents must provide clear overnight routines, monitoring expectations, and emergency contacts.

Babysitters are not responsible for sleep training unless agreed in advance.

APPENDIX E – Travel, Transport & Vehicle Safety Policy

Children will not be transported or taken outside the home without prior consent.

Consent must specify the mode of transport, destinations, and boundaries.

Vehicles must be legally registered, roadworthy, and use compliant child restraints.

Babysitters will not install or adjust car seats unless trained or instructed.

Travel involves inherent risk and liability is limited to the extent permitted by law.

APPENDIX F – Behaviour Guidance, Boundaries & Discipline Policy

Behaviour guidance focuses on teaching, emotional regulation, and respectful boundaries.

Babysitters use age■appropriate strategies such as redirection, calm communication, and natural consequences.

Physical punishment, intimidation, or shaming is strictly prohibited.

Parents are encouraged to share routines, triggers, and strategies.

If behaviour poses a safety risk, babysitters may contact parents or end care early.

APPENDIX G – Privacy, Photography & Data Handling Policy

This appendix outlines how personal information, photographs, and data relating to children, families, and babysitters are collected, used, stored, and protected in accordance with Australian privacy principles.

Privacy & Personal Information

Personal information collected may include names, contact details, medical information, emergency contacts, and care instructions. This information is collected solely for the purpose of providing safe and appropriate childcare services.

Personal information will not be shared with third parties except where required by law or necessary to protect the health and safety of a child.

Photography & Media

Photographs or videos of children will only be taken with explicit parental consent. Images may be used for private updates to parents or approved business purposes only.

No images identifying a child will be shared publicly without written consent. Parents may withdraw consent at any time in writing.

Data Storage & Security

Reasonable steps are taken to protect information from misuse, loss, or unauthorised access. Digital records are stored securely and paper records are kept confidential.

Access & Corrections

Parents and babysitters may request access to, or correction of, their personal information at any time.

This appendix operates alongside the Australian Privacy Act 1988 (Cth) and relevant state legislation.

APPENDIX H – Social Media, Reviews & Online Conduct Policy

This appendix outlines expectations regarding social media use, online reviews, and public conduct relating to Nanny McMee Babysitting.

Social Media Conduct

Babysitters and parents must not share confidential, identifying, or sensitive information about children, families, or babysitters on social media platforms.

Photos or videos of children may only be shared online where explicit written consent has been provided by the parent/guardian.

Reviews & Feedback

Parents are encouraged to raise concerns directly with Nanny McMee Babysitting before posting public reviews, allowing reasonable opportunity to resolve issues.

Babysitters must not post negative commentary about families or children online.

Professional Representation

Babysitters representing Nanny McMee Babysitting online must do so professionally, respectfully, and honestly.

Breach of Policy

Breach of this policy may result in termination of services or refusal of future bookings.

This appendix is governed by Australian law and operates alongside relevant defamation, privacy, and consumer legislation.

APPENDIX I – Cancellation, No■Show & Late Fee Policy

This appendix sets out the cancellation, no■show and late fee terms for bookings with Nanny McMee Babysitting. These terms are designed to be fair, transparent, and consistent with Australian Consumer Law.

Cancellations

- Cancellations with more than 24 hours' notice will not incur a fee.
- Cancellations with less than 24 hours' notice may incur a fee of up to 50% of the booked hours.
- Same■day cancellations may be charged up to 100% of the booking fee.

No■Shows

Failure to be present at the agreed start time without notice will be treated as a no■show and may be charged at 100% of the booking fee.

Late Finishes

Bookings that run beyond the agreed finish time will be charged in 15■minute increments, rounded up to the nearest increment.

Exceptional Circumstances

Fees may be waived or reduced at the discretion of Nanny McMee Babysitting in cases of genuine emergency or unforeseen circumstances.

This policy does not limit any rights or remedies available under Australian Consumer Law.

APPENDIX J – Complaints, Disputes & Resolution Policy

This appendix outlines the process for raising, managing, and resolving complaints or disputes in a fair, respectful, and timely manner. The aim is to resolve concerns early and minimise escalation wherever possible.

Raising a Concern

Parents or babysitters are encouraged to raise any concerns directly with Nanny McMee Babysitting as soon as reasonably possible. Early communication allows for prompt review and resolution.

Review & Response

Upon receiving a complaint, Nanny McMee Babysitting will acknowledge the concern and undertake a reasonable review of the circumstances. Where appropriate, additional information may be requested.

Resolution Process

Reasonable efforts will be made to resolve disputes through open communication, clarification of expectations, and mutually agreed outcomes. This may include service adjustments, refunds where appropriate, or changes to future bookings.

Escalation

If a matter cannot be resolved informally, parties may seek external advice or assistance. Nothing in this policy limits rights under Australian Consumer Law.

Professional Conduct

All parties are expected to act respectfully and professionally throughout the complaints and dispute resolution process.

APPENDIX K – Booking Deposits (Events, Overnight & Standard Bookings)

This appendix outlines the deposit requirements for all bookings with Nanny McMee Babysitting, including standard babysitting, event care, and overnight bookings.

Deposit Requirement

A **20% non-refundable deposit** is required to secure all bookings. Bookings are not confirmed until the deposit has been received.

Application of Deposit

The deposit is **not an additional fee**. It is deducted from the total cost of the booking, with the remaining balance payable at the completion of care or as otherwise agreed.

Events & Overnight Bookings

For event-based bookings, weddings, parties, or overnight care, the deposit secures the exclusive allocation of time and availability. Due to the nature of these bookings, the deposit remains non-refundable if the booking is cancelled, reduced, or rescheduled.

Cancellations

If a booking is cancelled by the parent/guardian, the deposit will be retained. If Nanny McMee Babysitting is required to cancel due to unforeseen circumstances, the deposit will be refunded in full or applied to a rescheduled booking.

Australian Consumer Law

Nothing in this policy is intended to exclude, restrict, or modify any rights or remedies available under Australian Consumer Law.