

30 key management skills

The Predictive Index has done a lot of research about what makes the best managers so effective. Our 2018 people management study allowed us to examine the skills and qualities that make a manager great—or terrible. To help you along on your management journey, we've listed 30 key management skills that will improve your leadership competency.

1. Self-awareness
2. Strong communication
3. Coaching
4. Conflict resolution
5. Emotional intelligence
6. Interviewing
7. Delegation
8. Change management
9. Team building
10. Problem-solving
11. Motivating
12. Innovation
13. Creativity
14. Inspiring followership
15. Stress management
16. Self-reflection
17. Reinforcement
18. Building trust
19. Community
20. Organization
21. Planning
22. Acknowledgment
23. Perspective
24. Integrity
25. Listening
26. Supportive
26. Decision-making
27. Time management
28. Curiosity
29. Encouragement
30. Strategic thinking

