

Return Instructions

Return Period-To arrive back at Getting Places Safely **within 3 working days** of the last day of the rental period.

Checklist-Please use the enclosed checklist to ensure you have returned all the parts that we supplied.

Return Packing-Simply pack the device(s) into the original box & packaging. Place the box into the supplied, pre addressed posting bag ensuring that the return address label is firmly adhered to the posting bag.

Return Postage-Please Use Royal Mail 1st or 2nd class signed for parcel post or similar service that provides tracking, insurance and proof of delivery. Please remember that you remain liable for the safe and complete return of the device(s) even after posting.

Late Returns -Our prices and products are the best available. Late returns adversely affect our stocks and cause us extra expense. Returns later than 5 working days after the end of the hire period will incur a charge of £1 per day which is chargeable from 3 days after the end of the initial hire period.

Deposit-(where applicable)-If all is in order your deposit will be returned within 2 working days of the device being returned

Reminder-Missing parts that are not returned to us are your responsibility.
PLEASE CHECK THAT YOU HAVE ALL THE PARTS INCLUDING CABLES, WINDOW SUCKERS & 12V POWER CONVERTERS PRIOR TO RETURNING YOUR HIRE VEHICLE.

When Not in Use

In Transit-If travelling before needing the device we recommend keeping the device in its packaging until required.

In Your Destination-Please remove the device(s) from the windscreen. Do not leave unattended in your vehicle and, if supplied, store in its protective case(s).

Tel 07784 181142

Email: holidaytech@v-corp.uk

Web: www.v-corp.uk/techhelp



Dear valued customer,

Please find enclosed your rented travel technology device(s). Prior to your excursion please perform the following as soon as possible.

1. Retain all boxing & packaging to use for return of the device.
2. Use the provided checklist to ensure all equipment has been supplied.
3. Attach the device(s) to a USB power source and check that it powers on.
4. Conduct a test search to ensure that the device is loaded with the correct maps (note that the device will find a test location but may not be able to provide a route whilst still in the UK).
5. Check that any pre-programmed locations (home & my places icons) seem accurate.
6. Dash cams - plug into your own vehicle to ensure the device powers on and recording begins.
7. Contact us a.s.a.p. with any problems or to report any missing parts.
8. If possible, familiarise yourself with the device prior to your excursion.
9. Retain our info/card and contact us direct for a 15% discount on future rentals.

If all is as it should be then all that remains is for us to wish you a fantastic, safe and memorable excursion. Sincere thanks for your custom from all at GPS

[Tom Tom Quick Start-For Full Instructions & videos visit www.v-corp.uk/techhelp](http://www.v-corp.uk/techhelp)

On / Off - Press button top right. **Main menu** – enter via the 3 dots bottom left of screen. From here on everything is relatively self explanatory. The menu gives 99% of our clients everything they will need during their trip. The **volume** can be set here. In **search** you can key in addresses, attraction names etc. Add a **home destination** for 1 touch guidance back to your accommodation. View or re-visit **recent destinations**. Pre-save **multi locations** under my places. **Settings**-factory default settings suit most requirements please feel free to amend these but, unless you have a multi country vacation, **DO NOT** change the map or language settings or enter the format memory card menu.

[Useful Features/Tips](#)

Find points of interest easily by entering the type of location (eg shop, restaurant, theme park, beach etc in the search bar. **View points of interest** easier by minimising the keyboard (icon bottom right). **Sleep Mode**-press the on/off switch quickly to enter sleep (allows instant restart). **3D Maps** (where available) arrow above the + - zoom icon in map view. **Faster Searching**-reduce / increase the scope of search via the icon to the right of the search bar.

[Multi Country Vacation & Need to Change Maps ?](#) Menu – Scroll to settings & select – scroll to Maps & select – select map.

[Dash Cam Quick Start-Full Instructions & videos visit www.v-corp.uk/techhelp](#)

The Nextbase dash cam is a plug and play, ready to go device.

Connect the sucker to the windscreen, click the camera into the slide in magnetic mount (if not already connected), and plug into the 12v power supply (short or long lead). When the ignition is turned on the device will begin recording automatically. You can use the short lead or the long lead, which is supplied should you wish to run the wiring through your vehicle and around the windscreen.

PLEASE NOTE – purchased or rented SD cards will already be installed in the device. Using your own card? If the device asks you to format the card via the set up mode in the main menu (press twice then scroll down to Format SD card section). Be aware that any information already on the card will be erased!

Faulty Device? – This is unlikely but please conduct the following -

Device Has Power But Malfunctioning?

1. Press and hold the on/off button then choose Turn Off. Restart the device. Sometimes a restart can take a few minutes so please be patient. Has the fault cleared? If not conduct the following:-
2. Full reset – Enter the main menu, scroll to and select settings, scroll and select system, select reset device and finally select reset. Follow the on screen instructions.

No Power?

1. Is the vehicles 12v socket operating correctly? Check that the 12v converter charger is seated correctly in the vehicles socket. Does the vehicle have a second socket available to try?
2. Try charging from a USB port in your vehicle or from an alternative device.

Device Still Malfunctioning or no Power?

Contact us on 07784 18114 or at htr@v-corp.uk for additional options or to arrange a replacement.

[Purchasing Replacement Equipment Under Our Guarantee.](#)

Only do so once you have received an email from us confirming that we will refund you for your purchase of the replacement device. Depending on your country of travel we will try to assist in where and what to buy. For sat navs -The replacement device must be a new Tom Tom offering lifetime worldwide maps and be a minimum of a 5” screen. For dash cams - must a new Nextbase and be of a similar specification to the faulty device. You **MUST** retain receipts for the purchase.

[Important Legalities](#)

Your use of this device implicates your full acceptance of our terms & conditions as detailed in the Ebay advert or website you purchased this rental from. You agree to return all the parts as detailed in the packing slip. If you do not agree with these terms & conditions you must tell us & return the device immediately unused.

A full list of terms & conditions is available at www.v-corp.uk/techhelp