

## Frequently asked questions

Get answers to your questions about COVID-19 vaccines.

*Select Health Mart independent pharmacies are now administering COVID-19 vaccines.*

*All appointments are based on local eligibility guidelines and vaccine supply will vary by location. Additional Health Mart pharmacies are planning to administer COVID-19 vaccines once they become more broadly available.*

### Who is eligible to receive the COVID-19 vaccine right now?

Check your local and state health department for eligibility guidelines in your area.

### Can I walk-in for a COVID-19 vaccine?

COVID-19 vaccines are by appointment only. No walk-ins are allowed. Visit [healthmartcovidvaccine.com](https://healthmartcovidvaccine.com) to find a location and schedule an appointment.

### How do I schedule an appointment with Health Mart pharmacies currently offering COVID-19 vaccines?

- Visit [healthmartcovidvaccine.com](https://healthmartcovidvaccine.com) to find a location near you
- Sign up and register as a new user
- Take an eligibility assessment
- Enter zip code to find a location near you
- Click confirm to book your appointment
- Print or email voucher to your email address

You will receive an email confirmation once you schedule your appointment.

### If I don't meet the eligibility guidelines, can I still make a profile?

Yes. You will be able to maintain your profile with the same username, password and email address which can be used to schedule an appointment when you become eligible for the vaccine.

### Can I use the same email for myself and an elderly family member?

Each person scheduling an appointment must register and create a new user account, but you can assign the same email address to multiple accounts.

### Is the COVID-19 vaccine free?

Yes. COVID-19 vaccines are provided and administered at no additional cost to patients. Please bring your voucher at the time of your appointment.

### How do I reprint my voucher?

Log in to [healthmartcovidvaccine.com](https://healthmartcovidvaccine.com) and select an option to email or print the voucher.

### Can I schedule my second dose at the same time as my first dose?

No. Your second dose will be scheduled by the pharmacy at the time you receive your first dose.

### What happens if I miss my first dose?

Your appointment will be canceled, and you will need to schedule another appointment.

### How do I cancel or reschedule my appointment?

- Log into [healthmartcovidvaccine.com](https://healthmartcovidvaccine.com)

- Go to the section in the left column of the home page: COVID-19 Vaccine Assessment
- Click on “Cancel Appointment Time”
- Select “Yes” on “Are you sure you want to cancel this appointment?” option

### Why don't I see any available appointments in the scheduler?

If you don't see appointments available, check back soon. Appointment availability is posted three days in advance on a continuous basis. You will be able to see what appointments are available per day for a max of three days out. A store will not show up in a search if there are no appointments available.

### If there are no appointments at my nearby pharmacy, can I get added to a waitlist?

Please call the pharmacy to verify the waitlist process. You may still register your account via [healthmartcovidvaccine.com](https://healthmartcovidvaccine.com) even if appointment is not available or you do not meet current criteria.

### Can I schedule an appointment by phone?

No. Appointments can only be scheduled through [healthmartcovidvaccine.com](https://healthmartcovidvaccine.com). Contact the pharmacy for additional assistance.

### What should I expect during my visit?

- Check for symptoms. If you aren't feeling well or showing symptoms (i.e. cough, loss of taste/smell, vomiting/diarrhea), reschedule for a date 14 days after symptoms are gone.
- Go to the pharmacy at the time of your appointment and follow any directional signage.
- Bring your voucher, insurance card (Red, white and blue Medicare card is needed for those with Medicare), government ID (if applicable), proof of employment (if applicable).
- Wear a mask and social distance when checking in at the pharmacy.
- Be prepared to wait 15-30 minutes after your vaccination for required observation.
- Please do not arrive more than 5 minutes prior to your scheduled appointment time.

### What safety measures will Health Mart be taking when administering COVID-19 vaccines?

Health Mart employees will follow CDC safety guidelines including, wearing protective personal equipment while administering the vaccinations.

### More questions about the COVID-19 vaccine?

[Visit the CDC](https://www.cdc.gov) for all other frequently asked questions about COVID-19 vaccines.