#### SBS LASHES AND BROWS MICROBLADING POLICIES

# **Appointment Scheduling and Deposit:**

To secure your Microblading appointment, a non-refundable deposit of \$100 is required at the time of booking. This deposit will be applied towards the total cost of the service. Your appointment will not be confirmed until the deposit is received.

# **Cancellation and No-Show Policy:**

I understand that unforeseen circumstances may arise, but I kindly request a minimum of 24 hours' notice for cancellations or rescheduling. If a client fails to show up for their microblading appointment without any prior notice, a cancellation fee will automatically be charged on the card on file.

# **Same-Day Cancellation Policy:**

If a client needs to cancel their microblading appointment on the same day, they will be required to pay a cancellation fee of half the amount of the service booked.

### **Failure to Pay Policy:**

Failure to pay a cancellation or rescheduling fee as outlined in our policies will result in being banned from booking future appointments with SBS LASHES AND BROWS.

# **Waiving of Cancellation Fee:**

The cancellation fee can be waived if the client reschedules their microblading appointment within the same week, subject to availability.

#### **Late Arrival Policy:**

I strive to provide the best experience for each client, and punctuality is essential to maintain a smooth schedule. If a client arrives more than 25 minutes late for their microblading appointment, it may be necessary to reschedule, and the cancellation fee will apply.

# **Refund Policy:**

Due to the nature of microblading services, I do not offer refunds on completed services. However, if you are unsatisfied with the results, please let me know, and I will do my best to address your concerns and provide a satisfactory resolution.

# **Hygiene and Safety:**

Your health and safety are of utmost importance to me. I adhere to strict hygiene practices, including sanitizing tools and using disposable, single-use microblading needles. Please inform me of any known allergies or sensitivities during the consultation to ensure the appropriate products and pigments are used.

#### **Patch Test:**

As a precautionary measure, I may require a patch test prior to your microblading appointment, especially if you have a history of allergic reactions or sensitivities. The patch test helps determine if you have any adverse reactions to the pigments used. Please inform me if you have any concerns about allergies or sensitivities.

# **Right to Refuse Service:**

I reserve the right to refuse microblading service to any individual for any reason. It is important to maintain a safe and respectful environment for both myself and other clients.

# **Touch-Up Policy:**

A touch-up appointment is recommended 4-6 weeks after the initial microblading session to perfect the results and enhance longevity. It is crucial that clients book their touch-up appointment no later than six weeks after the initial procedure to ensure the best outcome.

By adhering to these policies, we can ensure a smooth and successful microblading experience. If you have any questions or require further clarification, please feel free to contact me. Thank you for choosing SBS LASHES AND BROWS for your microblading needs, and I look forward to creating beautiful and natural-looking eyebrows for you.



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